

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 1
Q.1 Departure time of this train at the station boarded
Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1041	507	534	299	234	489	515	320	195	526	842	199	901	107	15	260	392	205	143	515	466	84	879
01:00-01:59	1 *	-	1	-	-	1	-	-	-	1	1	-	1	-	-	-	-	1	-	-	1	-	1
06:00-06:59	66 6%	42 8%	24 4%	31 10%	22 9%	13 3%	-	-	-	66 13%	66 8%	-	61 7%	4 4%	1 7%	10 4%	37 9%	12 6%	6 4%	34 7%	32 7%	2 2%	63 7%
07:00-07:59	189 18%	85 17%	104 19%	70 23%	56 24%	61 12%	189 37%	189 59%	-	-	156 19%	33 17%	166 18%	18 17%	2 13%	26 10%	92 23%	47 23%	22 15%	101 20%	80 17%	15 18%	166 19%
08:00-08:59	90 9%	40 8%	50 9%	21 7%	23 10%	45 9%	90 17%	90 28%	-	-	65 8%	25 13%	78 9%	11 10%	-	20 8%	35 9%	20 10%	12 8%	35 7%	51 11%	6 7%	78 9%
09:00-09:59	41 4%	30 6%	11 2%	4 1%	2 1%	34 7%	41 8%	41 13%	-	-	23 3%	18 9%	37 4%	3 3%	-	10 4%	13 3%	7 3%	9 6%	21 4%	16 3%	2 2%	36 4%
10:00-10:59	133 13%	55 11%	78 15%	17 6%	13 6%	99 20%	-	-	-	133 25%	84 10%	49 25%	123 14%	5 5%	-	32 12%	35 9%	27 13%	32 22%	54 10%	70 15%	14 17%	106 12%
11:00-11:59	27 3%	13 3%	14 3%	2 1%	1 *	24 5%	-	-	-	27 5%	15 2%	12 6%	24 3%	2 2%	1 7%	7 3%	6 2%	5 2%	7 5%	14 3%	10 2%	3 4%	20 2%
12:00-12:59	20 2%	12 2%	8 1%	7 2%	1 *	12 2%	-	-	-	20 4%	9 1%	11 6%	14 2%	6 6%	-	11 4%	6 2%	1 *	2 1%	9 2%	10 2%	3 4%	17 2%
13:00-13:59	132 13%	70 14%	62 12%	23 8%	22 9%	82 17%	-	-	-	132 25%	99 12%	33 17%	119 13%	11 10%	-	47 18%	33 8%	26 13%	18 13%	68 13%	52 11%	15 18%	105 12%
14:00-14:59	48 5%	24 5%	24 4%	6 2%	6 3%	34 7%	-	-	-	48 9%	32 4%	16 8%	42 5%	2 2%	2 13%	14 5%	15 4%	8 4%	5 3%	27 5%	14 3%	4 5%	36 4%
15:00-15:59	96 9%	59 12%	37 7%	28 9%	25 11%	41 8%	-	-	-	96 18%	95 11%	1 1%	83 9%	7 7%	4 27%	36 14%	30 8%	16 8%	10 7%	43 8%	49 11%	12 14%	78 9%
16:00-16:59	55 5%	18 4%	37 7%	13 4%	23 10%	19 4%	55 11%	-	55 28%	-	55 7%	-	52 6%	3 3%	-	22 8%	24 6%	5 2%	4 3%	30 6%	24 5%	-	50 6%
17:00-17:59	105 10%	49 10%	56 10%	55 18%	33 14%	15 3%	105 20%	-	105 54%	-	105 12%	-	78 9%	22 21%	3 20%	19 7%	49 13%	23 11%	11 8%	58 11%	43 9%	7 8%	90 10%
18:00-18:59	35 3%	8 2%	27 5%	20 7%	7 3%	8 2%	35 7%	-	35 18%	-	35 4%	-	21 2%	13 12%	1 7%	6 2%	15 4%	6 3%	5 3%	20 4%	12 3%	1 1%	30 3%
19:00-19:59	2 *	1 *	1 *	2 1%	-	-	-	-	-	2 *	2 *	-	1 *	-	1 7%	-	1 *	1 *	-	1 *	1 *	-	2 *
21:00-21:59	1 *	1 *	-	-	-	1 *	-	-	-	1 *	-	1 1%	1 *	-	-	-	1 *	-	-	-	1 *	-	1 *

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 2
Q.2 Station where this train was BOARDED
Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1041	507	534	299	234	489	515	320	195	526	842	199	901	107	15	260	392	205	143	515	466	84	879
London Paddington	258 25%	112 22%	146 27%	83 28%	58 25%	112 23%	164 32%	60 19%	104 53%	94 18%	205 24%	53 27%	220 24%	32 30%	1 7%	58 22%	99 25%	52 25%	41 29%	133 26%	114 24%	18 21%	221 25%
Hereford	190 18%	115 23%	75 14%	58 19%	35 15%	93 19%	18 3%	18 6%	- -	172 33%	143 17%	47 24%	169 19%	11 10%	6 40%	63 24%	66 17%	34 17%	20 14%	84 16%	98 21%	17 20%	164 19%
Worcester Foregate Street	99 10%	50 10%	49 9%	27 9%	23 10%	48 10%	32 6%	26 8%	6 3%	67 13%	87 10%	12 6%	82 9%	14 13%	3 20%	34 13%	33 8%	19 9%	8 6%	47 9%	44 9%	11 13%	79 9%
Worcester Shrub Hill	81 8%	34 7%	47 9%	17 6%	26 11%	35 7%	60 12%	45 14%	15 8%	21 4%	63 7%	18 9%	75 8%	3 3%	- -	16 6%	36 9%	17 8%	11 8%	46 9%	33 7%	6 7%	71 8%
Great Malvern	69 7%	36 7%	33 6%	19 6%	21 9%	28 6%	33 6%	33 10%	- -	36 7%	59 7%	10 5%	65 7%	3 3%	- -	12 5%	27 7%	17 8%	11 8%	39 8%	26 6%	8 10%	59 7%
Evesham	64 6%	25 5%	39 7%	20 7%	17 7%	27 6%	36 7%	23 7%	13 7%	28 5%	55 7%	9 5%	53 6%	9 8%	2 13%	19 7%	23 6%	12 6%	6 4%	23 4%	34 7%	6 7%	50 6%
Oxford	53 5%	26 5%	27 5%	14 5%	6 3%	32 7%	27 5%	12 4%	15 8%	26 5%	42 5%	11 6%	45 5%	6 6%	1 7%	13 5%	20 5%	10 5%	7 5%	27 5%	22 5%	3 4%	45 5%
Ledbury	39 4%	22 4%	17 3%	7 2%	10 4%	20 4%	19 4%	19 6%	- -	20 4%	32 4%	7 4%	35 4%	4 4%	- -	5 2%	13 3%	7 3%	11 8%	25 5%	10 2%	2 2%	30 3%
Reading	38 4%	18 4%	20 4%	12 4%	6 3%	19 4%	20 4%	9 3%	11 6%	18 3%	31 4%	7 4%	32 4%	5 5%	- -	7 3%	12 3%	8 4%	8 6%	16 3%	19 4%	4 5%	31 4%
Malvern Link	35 3%	19 4%	16 3%	12 4%	9 4%	14 3%	22 4%	22 7%	- -	13 2%	28 3%	7 4%	31 3%	4 4%	- -	7 3%	19 5%	7 3%	2 1%	25 5%	9 2%	- -	34 4%
Moreton-In-Marsh	31 3%	15 3%	16 3%	5 2%	7 3%	19 4%	24 5%	12 4%	12 6%	7 1%	28 3%	3 2%	28 3%	3 3%	- -	8 3%	9 2%	5 2%	7 5%	12 2%	16 3%	- -	27 3%
Pershore	25 2%	9 2%	16 3%	7 2%	6 3%	12 2%	21 4%	17 5%	4 2%	4 1%	20 2%	5 3%	23 3%	1 1%	- -	5 2%	14 4%	3 1%	2 1%	11 2%	12 3%	2 2%	21 2%
Kingham	14 1%	7 1%	7 1%	5 2%	3 1%	6 1%	11 2%	8 3%	3 2%	3 1%	13 2%	1 1%	9 1%	5 5%	- -	- -	4 1%	8 4%	2 1%	9 2%	5 1%	1 1%	11 1%
Honeybourne	12 1%	3 1%	9 2%	4 1%	4 2%	4 1%	9 2%	6 2%	3 2%	3 1%	10 1%	2 1%	10 1%	2 2%	- -	5 2%	5 1%	2 1%	- -	6 1%	6 1%	3 4%	8 1%
Charlbury	9 1%	5 1%	4 1%	3 1%	2 1%	3 1%	8 2%	3 1%	5 3%	1 *	8 1%	1 1%	5 1%	2 2%	1 7%	3 1%	4 1%	- -	2 1%	3 1%	6 1%	- -	9 1%
Hanborough	9 1%	3 1%	6 1%	1 *	1 *	7 1%	6 1%	3 1%	3 2%	3 1%	7 1%	2 1%	7 1%	1 1%	1 7%	3 1%	2 1%	1 *	3 2%	3 1%	6 1%	1 1%	8 1%
Colwall	8 1%	4 1%	4 1%	3 1%	- -	5 1%	4 1%	4 1%	- -	4 1%	7 1%	1 1%	7 1%	1 1%	- -	1 *	3 1%	2 1%	1 1%	3 1%	3 1%	- -	7 1%
Other	6 1%	4 1%	2 *	1 *	- -	5 1%	- -	- -	- -	6 1%	3 *	3 2%	5 1%	- -	- -	- -	3 1%	1 *	1 1%	3 1%	2 *	2 2%	3 *
Undefined	1 *	- -	1 *	1 *	- -	- -	1 *	- -	1 1%	- -	1 *	- -	- -	1 1%	- -	1 *	- -	- -	- -	- -	1 *	- -	1 *

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 3

Q.3 Station you are TRAVELLING TO on this train

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1041	507	534	299	234	489	515	320	195	526	842	199	901	107	15	260	392	205	143	515	466	84	879
London Paddington	452 43%	203 40%	249 47%	118 39%	145 62%	180 37%	245 48%	197 62%	48 25%	207 39%	382 45%	70 35%	421 47%	23 21%	-	93 36%	201 51%	98 48%	51 36%	237 46%	201 43%	31 37%	395 45%
Worcester Foregate Street	89 9%	53 10%	36 7%	28 9%	8 3%	50 10%	30 6%	21 7%	9 5%	59 11%	68 8%	21 11%	70 8%	12 11%	4 27%	32 12%	23 6%	21 10%	9 6%	36 7%	48 10%	6 7%	76 9%
Hereford	78 7%	41 8%	37 7%	16 5%	9 4%	52 11%	31 6%	13 4%	18 9%	47 9%	59 7%	19 10%	74 8%	3 3%	-	21 8%	17 4%	17 8%	21 15%	39 8%	34 7%	11 13%	62 7%
Oxford	61 6%	17 3%	44 8%	29 10%	6 3%	25 5%	31 6%	18 6%	13 7%	30 6%	50 6%	11 6%	42 5%	16 15%	2 13%	15 6%	22 6%	15 7%	8 6%	27 5%	32 7%	3 4%	56 6%
Reading	54 5%	23 5%	31 6%	13 4%	13 6%	28 6%	23 4%	11 3%	12 6%	31 6%	41 5%	13 7%	49 5%	3 3%	2 13%	18 7%	18 5%	11 5%	7 5%	33 6%	17 4%	6 7%	46 5%
Worcester Shrub Hill	53 5%	34 7%	19 4%	10 3%	12 5%	30 6%	28 5%	16 5%	12 6%	25 5%	40 5%	13 7%	49 5%	3 3%	-	19 7%	10 3%	8 4%	14 10%	26 5%	25 5%	3 4%	48 5%
Evesham	46 4%	33 7%	13 2%	15 5%	7 3%	22 4%	19 4%	4 1%	15 8%	27 5%	37 4%	9 5%	36 4%	9 8%	-	11 4%	17 4%	7 3%	2 1%	21 4%	15 3%	3 4%	33 4%
Moreton-In-Marsh	40 4%	24 5%	16 3%	12 4%	7 3%	21 4%	24 5%	14 4%	10 5%	16 3%	27 3%	13 7%	32 4%	8 7%	-	13 5%	13 3%	5 2%	5 3%	18 3%	18 4%	1 1%	34 4%
Great Malvern	35 3%	24 5%	11 2%	10 3%	9 4%	16 3%	12 2%	3 1%	9 5%	23 4%	29 3%	6 3%	28 3%	4 4%	2 13%	6 2%	12 3%	9 4%	5 3%	19 4%	12 3%	4 5%	26 3%
Kingham	24 2%	7 1%	17 3%	10 3%	2 1%	12 2%	13 3%	3 1%	10 5%	11 2%	19 2%	5 3%	17 2%	6 6%	1 7%	3 1%	11 3%	5 2%	4 3%	11 2%	11 2%	2 2%	20 2%
Malvern Link	23 2%	12 2%	11 2%	8 3%	6 3%	9 2%	14 3%	4 1%	10 5%	9 2%	20 2%	3 2%	19 2%	3 3%	1 7%	7 3%	11 3%	2 1%	1 1%	12 2%	9 2%	3 4%	16 2%
Charlbury	19 2%	5 1%	14 3%	8 3%	2 1%	9 2%	10 2%	3 1%	7 4%	9 2%	15 2%	4 2%	15 2%	4 4%	-	2 1%	11 3%	2 1%	2 1%	8 2%	9 2%	2 2%	14 2%
Honeybourne	17 2%	7 1%	10 2%	9 3%	2 1%	6 1%	11 2%	3 1%	8 4%	6 1%	14 2%	3 2%	11 1%	6 6%	-	8 3%	6 2%	2 1%	1 1%	8 2%	9 2%	2 2%	14 2%
Ledbury	16 2%	9 2%	7 1%	7 2%	- -	7 1%	7 1%	2 1%	5 3%	9 2%	13 2%	3 2%	11 1%	2 2%	1 7%	1 *	8 2%	1 *	5 3%	5 1%	10 2%	1 1%	14 2%
Pershore	14 1%	8 2%	6 1%	3 1%	2 1%	9 2%	8 2%	6 2%	2 1%	6 1%	11 1%	3 2%	12 1%	- -	2 13%	8 3%	4 1%	- -	1 1%	5 1%	7 2%	3 4%	9 1%
Hanborough	7 1%	- -	7 1%	2 1%	3 1%	2 *	5 1%	1 *	4 2%	2 *	5 1%	2 1%	3 *	4 4%	-	2 1%	3 1%	1 *	1 1%	4 1%	3 1%	- -	7 1%
Slough	7 1%	4 1%	3 1%	- -	1 *	6 1%	3 1%	- -	3 2%	4 1%	6 1%	1 1%	7 1%	- -	-	1 *	3 1%	- -	3 2%	2 *	4 1%	1 1%	5 1%
Other	6 1%	3 1%	3 1%	1 *	- -	5 1%	1 *	1 *	- -	5 1%	6 1%	- -	5 1%	1 1%	-	- -	2 1%	1 *	3 2%	4 1%	2 *	2 2%	4 *

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 5

Q.4B Final destination station

Base:All who changed at Q.4A and answered this question

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	103	55	48	21	22	59	36	21	15	67	83	20	99	2	1	34	36	18	13	48	49	9	89
Brighton	4 4%	1 2%	3 6%	1 5%	2 9%	1 2%	3 8%	3 14%	- -	1 1%	3 4%	1 5%	4 4%	- -	- -	1 3%	1 3%	2 11%	- -	2 4%	2 4%	- -	4 4%
Guildford	4 4%	3 5%	1 2%	2 10%	- -	2 3%	- -	- -	- -	4 6%	4 5%	- -	4 4%	- -	- -	2 6%	2 6%	- -	- -	4 8%	- -	- -	4 4%
Heathrow Airport T123	4 4%	2 4%	2 4%	- -	1 5%	3 5%	3 8%	1 5%	2 13%	1 1%	4 5%	- -	3 3%	1 50%	- -	1 3%	2 6%	1 6%	- -	1 2%	3 6%	- -	4 4%
Kidderminster	4 4%	2 4%	2 4%	- -	1 5%	2 3%	- -	- -	- -	4 6%	4 5%	- -	3 3%	- -	- -	2 6%	- -	1 6%	- -	2 4%	1 2%	- -	3 3%
Ealing Broadway	3 3%	2 4%	1 2%	- -	1 5%	2 3%	2 6%	- -	2 13%	1 1%	3 4%	- -	3 3%	- -	- -	- -	2 6%	- -	1 8%	2 4%	1 2%	- -	2 2%
Cambridge	3 3%	1 2%	2 4%	- -	- -	3 5%	2 6%	2 10%	- -	1 1%	3 4%	- -	3 3%	- -	- -	- -	1 3%	- -	2 15%	1 2%	2 4%	- -	3 3%
Didcot Parkway	3 3%	2 4%	1 2%	2 10%	- -	1 2%	3 8%	3 14%	- -	- -	2 2%	1 5%	3 3%	- -	- -	- -	1 3%	2 11%	- -	1 2%	2 4%	- -	3 3%
Droitwich Spa	3 3%	3 5%	- -	- -	- -	3 5%	1 3%	1 5%	- -	2 3%	2 2%	1 5%	3 3%	- -	- -	2 6%	1 3%	- -	- -	2 4%	1 2%	- -	3 3%
Basingstoke	2 2%	2 4%	- -	1 5%	- -	1 2%	1 3%	- 4%	1 7%	1 1%	1 5%	1 5%	2 2%	- -	- -	1 3%	- -	1 6%	- -	1 2%	- -	- -	2 2%
Heathrow Terminal 4	2 2%	- -	2 4%	- -	1 5%	1 2%	2 6%	2 10%	- -	- -	1 1%	1 5%	2 2%	- -	- -	- -	1 3%	1 6%	- -	1 2%	1 2%	- -	2 2%
Birmingham New Street	2 2%	1 2%	1 2%	2 10%	- -	- -	1 3%	1 5%	- -	1 1%	1 5%	1 5%	1 1%	1 50%	- -	1 3%	1 3%	- -	- -	2 4%	- -	- -	2 2%
Southampton Central	2 2%	1 2%	1 2%	1 5%	1 5%	- -	1 3%	1 5%	- -	1 1%	2 2%	- -	2 2%	- -	- -	1 3%	1 3%	- -	- -	- -	2 4%	- -	2 2%
Stevenage	2 2%	2 4%	- -	1 5%	- -	1 2%	1 3%	- -	1 7%	1 1%	1 5%	1 5%	2 2%	- -	- -	- -	1 3%	1 6%	- -	1 2%	1 2%	- -	2 2%
East Croydon	1 1%	1 2%	- -	- -	- -	1 2%	- -	- -	- -	1 1%	1 1%	- -	1 1%	- -	- -	1 3%	- -	- -	- -	- -	1 2%	- -	1 1%
East Grinstead	1 1%	- -	1 2%	- -	- -	1 2%	- -	- -	- -	1 1%	1 1%	- -	1 1%	- -	- -	1 3%	- -	- -	- -	- -	1 2%	- -	- -
London Paddington	1 1%	1 2%	- -	- -	- -	1 2%	- -	- -	- -	1 1%	1 1%	- -	1 1%	- -	- -	- -	1 3%	- -	- -	- -	1 2%	- -	1 1%
Ludlow	1 1%	1 2%	- -	- -	- -	1 2%	- -	- -	- -	1 1%	- 5%	1 5%	1 1%	- -	- -	1 3%	- -	- -	- -	1 2%	- -	1 11%	- -
Cheltenham Spa	1 1%	1 2%	- -	- -	- -	1 2%	- -	- -	- -	1 1%	- 5%	1 5%	1 1%	- -	- -	1 3%	- -	- -	- -	- -	1 2%	- -	1 1%
St Albans	1 1%	1 2%	- -	- -	- -	1 2%	- -	- -	- -	1 1%	1 1%	- -	1 1%	- -	- -	1 3%	- -	- -	- -	1 2%	- -	1 11%	- -

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 5

Q.4B Final destination station

Base:All who changed at Q.4A and answered this question

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	103	55	48	21	22	59	36	21	15	67	83	20	99	2	1	34	36	18	13	48	49	9	89
Bristol Temple Meads	1 1%	-	1	-	-	1	-	-	-	1	1	-	1	-	-	-	-	1	-	-	1	-	1
		-	2%	-	-	2%	-	-	-	1%	1%	-	1%	-	-	-	-	6%	-	-	2%	-	1%
Truro	1 1%	-	1	-	-	1	1	1	-	-	-	1	1	-	-	-	-	1	-	-	-	-	1
		-	2%	-	-	2%	3%	5%	-	-	-	5%	1%	-	-	-	-	6%	-	-	-	-	1%
Winchester	1 1%	-	1	-	-	1	1	-	1	-	1	-	1	-	-	-	1	-	-	1	-	-	1
		-	2%	-	-	2%	3%	-	7%	-	1%	-	1%	-	-	-	3%	-	-	2%	-	-	1%
Other	54 52%	28	26	11	14	29	13	5	8	41	45	9	53	-	1	17	19	7	10	24	27	6	46
		51%	54%	52%	64%	49%	36%	24%	53%	61%	54%	45%	54%	-	100%	50%	53%	39%	77%	50%	55%	67%	52%
Undefined	2 2%	-	2	-	1	1	1	1	-	1	1	1	2	-	-	1	1	-	-	1	1	1	1
		-	4%	-	5%	2%	3%	5%	-	1%	1%	5%	2%	-	-	3%	3%	-	-	2%	2%	11%	1%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 6
 Q.5 If on this journey there were no direct trains and you had to change trains, how likely would you be to still travel by train on this route?
 Base:All not requiring change(s) at Q.4A and answered this question

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	758	359	399	217	175	350	397	247	150	361	603	155	649	85	9	191	285	154	102	382	340	53	654
Very likely	178 23%	88 25%	90 23%	38 18%	47 27%	90 26%	94 24%	60 24%	34 23%	84 23%	139 23%	39 25%	163 25%	11 13%	1 11%	35 18%	73 26%	39 25%	26 25%	100 26%	71 21%	12 23%	159 24%
Fairly likely	244 32%	108 30%	136 34%	48 22%	59 34%	132 38%	108 27%	71 29%	37 25%	136 38%	181 30%	63 41%	219 34%	19 22%	1 11%	80 42%	74 26%	44 29%	38 37%	123 32%	110 32%	11 21%	217 33%
Fairly unlikely	168 22%	87 24%	81 20%	59 27%	37 21%	69 20%	102 26%	59 24%	43 29%	66 18%	141 23%	27 17%	139 21%	24 28%	1 11%	40 21%	68 24%	36 23%	21 21%	78 20%	84 25%	15 28%	143 22%
Very unlikely	145 19%	65 18%	80 20%	65 30%	30 17%	47 13%	85 21%	53 21%	32 21%	60 17%	122 20%	23 15%	111 17%	28 33%	5 56%	30 16%	62 22%	31 20%	15 15%	72 19%	64 19%	14 26%	116 18%
Not sure	23 3%	11 3%	12 3%	7 3%	2 1%	12 3%	8 2%	4 2%	4 3%	15 4%	20 3%	3 2%	17 3%	3 4%	1 11%	6 3%	8 3%	4 3%	2 2%	9 2%	11 3%	1 2%	19 3%
Likely (net)	422 56%	196 55%	226 57%	86 40%	106 61%	222 63%	202 51%	131 53%	71 47%	220 61%	320 53%	102 66%	382 59%	30 35%	2 22%	115 60%	147 52%	83 54%	64 63%	223 58%	181 53%	23 43%	376 57%
Unlikely (net)	313 41%	152 42%	161 40%	124 57%	67 38%	116 33%	187 47%	112 45%	75 50%	126 35%	263 44%	50 32%	250 39%	52 61%	6 67%	70 37%	130 46%	67 44%	36 35%	150 39%	148 44%	29 55%	259 40%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 7

Q.6 Still assuming you did have to change trains during this journey, which of the following would concern you?

Base:All not requiring change(s) at Q.4A and answered this question

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY					FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	713	334	379	211	168	330	372	232	140	341	572	141	619	82	9	180	266	148	95	361	318	54	612
Making the connection on time	636 89%	298 89%	338 89%	189 90%	150 89%	295 89%	337 91%	210 91%	127 91%	299 88%	512 90%	124 88%	559 90%	67 82%	7 78%	147 82%	244 92%	139 94%	85 89%	318 88%	290 91%	49 91%	545 89%
Having to wait and adding too much time to the journey	574 81%	268 80%	306 81%	189 90%	147 88%	235 71%	307 83%	185 80%	122 87%	267 78%	474 83%	100 71%	492 79%	73 89%	7 78%	137 76%	235 88%	120 81%	66 69%	295 82%	256 81%	40 74%	500 82%
Journey information at the interchange station	306 43%	136 41%	170 45%	76 36%	86 51%	143 43%	160 43%	103 44%	57 41%	146 43%	251 44%	55 39%	266 43%	33 40%	4 44%	61 34%	115 43%	72 49%	51 54%	141 39%	155 49%	29 54%	264 43%
Availability of station facilities at the interchange	186 26%	81 24%	105 28%	54 26%	55 33%	76 23%	107 29%	64 28%	43 31%	79 23%	156 27%	30 21%	167 27%	17 21%	-	26 14%	79 30%	43 29%	35 37%	92 25%	87 27%	19 35%	159 26%
Mobility assistance moving luggage	93 13%	47 14%	46 12%	23 11%	18 11%	52 16%	42 11%	23 10%	19 14%	51 15%	73 13%	20 14%	87 14%	6 7%	-	21 12%	32 12%	20 14%	19 20%	26 7%	63 20%	21 39%	66 11%
Personal security when making the interchange	89 12%	38 11%	51 13%	30 14%	17 10%	42 13%	50 13%	27 12%	23 16%	39 11%	78 14%	11 8%	75 12%	13 16%	1 11%	22 12%	39 15%	16 11%	10 11%	25 7%	63 20%	10 19%	76 12%
Other	55 8%	27 8%	28 7%	22 10%	14 8%	18 5%	35 9%	19 8%	16 11%	20 6%	45 8%	10 7%	48 8%	7 9%	-	10 6%	27 10%	10 7%	6 6%	31 9%	21 7%	5 9%	48 8%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 8

Q.7 What is the main purpose of your rail journey today?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1022	493	529	299	234	489	509	316	193	513	825	197	897	107	15	254	386	204	140	510	455	84	864
Visiting friends or relatives	252 25%	121 25%	131 25%	-	-	252 52%	61 12%	44 14%	17 9%	191 37%	153 19%	99 50%	243 27%	5 5%	3 20%	87 34%	48 12%	61 30%	50 36%	91 18%	148 33%	30 36%	203 23%
On company business	234 23%	111 23%	123 23%	-	234 100%	-	144 28%	81 26%	63 33%	90 18%	224 27%	10 5%	226 25%	7 7%	-	32 13%	113 29%	53 26%	30 21%	157 31%	70 15%	14 17%	210 24%
Less regular commuting to/from work	178 17%	100 20%	78 15%	178 60%	-	-	121 24%	71 22%	50 26%	57 11%	169 20%	9 5%	153 17%	24 22%	1 7%	26 10%	106 27%	35 17%	8 6%	97 19%	76 17%	11 13%	153 18%
Daily commuting to/from work	77 8%	32 6%	45 9%	77 26%	-	-	52 10%	22 7%	30 16%	25 5%	76 9%	1 1%	17 2%	52 49%	8 53%	20 8%	36 9%	14 7%	1 1%	36 7%	36 8%	1 1%	68 8%
Shopping trip	50 5%	17 3%	33 6%	-	-	50 10%	31 6%	28 9%	3 2%	19 4%	29 4%	21 11%	47 5%	2 2%	-	13 5%	14 4%	9 4%	10 7%	18 4%	28 6%	4 5%	39 5%
A day out	47 5%	14 3%	33 6%	-	-	47 10%	32 6%	26 8%	6 3%	15 3%	25 3%	22 11%	47 5%	-	-	12 5%	14 4%	9 4%	11 8%	24 5%	22 5%	2 3%	43 5%
Travel to/from holiday	45 4%	28 6%	17 3%	-	-	45 9%	19 4%	11 3%	8 4%	26 5%	32 4%	13 7%	44 5%	1 1%	-	15 6%	11 3%	7 3%	10 7%	28 5%	13 3%	3 4%	40 5%
On personal business	44 4%	25 5%	19 4%	-	-	44 9%	17 3%	14 4%	3 2%	27 5%	38 5%	6 3%	43 5%	1 1%	-	11 4%	16 4%	6 3%	8 6%	16 3%	21 5%	6 7%	35 4%
Sport entertainment	33 3%	6 1%	27 5%	-	-	33 7%	22 4%	15 5%	7 4%	11 2%	18 2%	15 8%	32 4%	1 1%	-	5 2%	13 3%	7 3%	8 6%	16 3%	16 4%	1 1%	31 4%
Less regular commuting for education	27 3%	17 3%	10 2%	27 9%	-	-	9 2%	3 1%	6 3%	18 4%	25 3%	2 1%	25 3%	2 2%	-	18 7%	6 2%	-	2 1%	12 2%	14 3%	2 2%	22 3%
Daily commuting for education	21 2%	11 2%	10 2%	21 7%	-	-	5 1%	2 1%	3 2%	16 3%	19 2%	2 1%	7 1%	11 10%	3 20%	16 6%	1 *	1 *	-	6 1%	11 2%	2 2%	16 2%
Other	47 5%	26 5%	21 4%	-	-	47 10%	17 3%	13 4%	4 2%	30 6%	37 4%	10 5%	43 5%	3 3%	1 7%	10 4%	11 3%	11 5%	12 9%	23 5%	19 4%	10 12%	34 4%
Commuter (net)	299 29%	158 32%	141 27%	299 100%	-	-	183 36%	95 30%	88 46%	116 23%	286 35%	13 7%	201 22%	87 81%	11 73%	77 30%	149 39%	49 24%	11 8%	150 29%	134 29%	16 19%	255 30%
Business (net)	234 23%	111 23%	123 23%	-	234 100%	-	144 28%	81 26%	63 33%	90 18%	224 27%	10 5%	226 25%	7 7%	-	32 13%	113 29%	53 26%	30 21%	157 31%	70 15%	14 17%	210 24%
Leisure (net)	489 48%	224 45%	265 50%	-	-	489 100%	182 36%	140 44%	42 22%	307 60%	315 38%	174 88%	470 52%	13 12%	4 27%	145 57%	124 32%	102 50%	99 71%	203 40%	251 55%	54 64%	399 46%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 9

Q.8 How many times have you made this journey in the last two weeks?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1023	494	529	299	233	487	508	315	193	515	827	196	901	107	15	254	387	204	139	510	455	83	865
This is my first journey	526 51%	228 46%	298 56%	45 15%	146 63%	332 68%	240 47%	166 53%	74 38%	286 56%	386 47%	140 71%	526 58%	-	-	131 52%	180 47%	111 54%	84 60%	252 49%	243 53%	42 51%	448 52%
2-5	375 37%	207 42%	168 32%	156 52%	80 34%	138 28%	192 38%	115 37%	77 40%	183 36%	330 40%	45 23%	375 42%	-	-	83 33%	155 40%	77 38%	51 37%	198 39%	161 35%	37 45%	316 37%
6-10	70 7%	38 8%	32 6%	57 19%	5 2%	8 2%	45 9%	21 7%	24 12%	25 5%	66 8%	4 2%	-	70 65%	-	17 7%	35 9%	10 5%	2 1%	37 7%	29 6%	2 2%	57 7%
11-20	37 4%	13 3%	24 5%	30 10%	2 1%	5 1%	25 5%	11 3%	14 7%	12 2%	32 4%	5 3%	-	37 35%	-	13 5%	15 4%	4 2%	2 1%	16 3%	16 4%	1 1%	31 4%
21+	15 1%	8 2%	7 1%	11 4%	-	4 1%	6 1%	2 1%	4 2%	9 2%	13 2%	2 1%	-	-	15 100%	10 4%	2 1%	2 1%	-	7 1%	6 1%	1 1%	13 2%
Occasional (net)	107 10%	51 10%	56 11%	87 29%	7 3%	13 3%	70 14%	32 10%	38 20%	37 7%	98 12%	9 5%	-	107 100%	-	30 12%	50 13%	14 7%	4 3%	53 10%	45 10%	3 4%	88 10%
Infrequent (net)	901 88%	435 88%	466 88%	201 67%	226 97%	470 97%	432 85%	281 89%	151 78%	469 91%	716 87%	185 94%	901 100%	-	-	214 84%	335 87%	188 92%	135 97%	450 88%	404 89%	79 95%	764 88%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 10
Q.9 Are you:
Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1023	494	529	297	233	489	510	317	193	513	827	196	899	106	15	253	386	204	140	510	454	84	863
Travelling alone	811	416	395	277	198	333	399	233	166	412	693	118	698	99	12	199	314	162	105	417	347	67	685
	79%	84%	75%	93%	85%	68%	78%	74%	86%	80%	84%	60%	78%	93%	80%	79%	81%	79%	75%	82%	76%	80%	79%
Travelling with children aged 0-4	7	2	5	2	-	5	4	2	2	3	3	4	5	2	-	3	3	1	-	3	4	-	7
	1%	*	1%	1%	-	1%	1%	1%	1%	*	2%		1%	2%	-	1%	1%	*	-	1%	1%	-	1%
Travelling with children aged 5-10	15	7	8	2	-	12	7	6	1	8	6	9	14	1	-	5	7	-	1	2	10	2	10
	1%	1%	2%	1%	-	2%	1%	2%	1%	2%	1%	5%	2%	1%	-	2%	2%	-	1%	*	2%	2%	1%
Travelling with children aged 11-15	16	4	12	1	-	15	11	11	-	5	4	12	15	1	-	6	10	-	-	3	13	3	11
	2%	1%	2%	*	-	3%	2%	3%	-	1%	*	6%	2%	1%	-	2%	3%	-	-	1%	3%	4%	1%
Travelling with other adults 16+	192	68	124	20	35	137	101	74	27	91	128	64	181	7	3	52	57	42	34	86	97	13	166
	19%	14%	23%	7%	15%	28%	20%	23%	14%	18%	15%	33%	20%	7%	20%	21%	15%	21%	24%	17%	21%	15%	19%
With children aged 0-15 (net)	32	12	20	4	-	27	18	16	2	14	11	21	29	3	-	11	17	1	1	8	21	5	22
	3%	2%	4%	1%	-	6%	4%	5%	1%	3%	1%	11%	3%	3%	-	4%	4%	*	1%	2%	5%	6%	3%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 11

Q.10 If you were not using the train to make this journey, how else would you make the journey?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	786	391	395	230	174	378	378	237	141	408	625	161	687	85	12	214	297	154	90	387	353	59	662
By car	618	309	309	184	149	282	299	187	112	319	496	122	542	67	7	148	246	131	71	311	273	42	525
	79%	79%	78%	80%	86%	75%	79%	79%	79%	78%	79%	76%	79%	79%	58%	69%	83%	85%	79%	80%	77%	71%	79%
By coach	77	35	42	17	9	51	33	19	14	44	61	16	70	6	-	36	15	16	9	30	45	7	68
	10%	9%	11%	7%	5%	13%	9%	8%	10%	11%	10%	10%	10%	7%	-	17%	5%	10%	10%	8%	13%	12%	10%
By bus	74	34	40	26	6	41	25	16	9	49	58	16	54	17	3	29	20	6	9	34	27	8	52
	9%	9%	10%	11%	3%	11%	7%	7%	6%	12%	9%	10%	8%	20%	25%	14%	7%	4%	10%	9%	8%	14%	8%
By taxi	12	4	8	3	3	6	5	4	1	7	9	3	10	1	1	6	2	3	1	8	4	4	8
	2%	1%	2%	1%	2%	2%	1%	2%	1%	2%	1%	2%	1%	1%	8%	3%	1%	2%	1%	2%	1%	7%	1%
Bicycle	5	2	3	1	-	4	2	2	-	3	3	2	2	2	1	4	1	-	-	2	3	-	5
	1%	1%	1%	*	-	1%	1%	1%	-	1%	*	1%	*	2%	8%	2%	*	-	-	1%	1%	-	1%
On foot	3	1	2	-	-	3	3	3	-	-	-	3	3	-	-	1	2	-	-	1	2	2	1
	*	*	1%	-	-	1%	1%	1%	-	-	-	2%	*	-	-	*	1%	-	-	*	1%	3%	*
By minicab	3	3	-	1	1	1	1	1	-	2	1	2	2	1	-	2	1	-	-	3	-	-	3
	*	1%	-	*	1%	*	*	*	-	*	*	1%	*	1%	-	1%	*	-	-	1%	-	-	*
I would not make this journey except by train	2	1	1	1	-	1	1	1	-	1	1	1	1	1	-	-	2	-	-	2	-	-	1
	*	*	*	*	-	*	*	*	-	*	*	1%	*	1%	-	-	1%	-	-	1%	-	-	*
On other public transport	7	4	3	2	2	3	5	2	3	2	6	1	7	-	-	5	2	-	-	2	5	1	6
	1%	1%	1%	1%	1%	1%	1%	1%	2%	*	1%	1%	1%	-	-	2%	1%	-	-	1%	1%	2%	1%
Don't know	49	28	21	14	11	24	29	18	11	20	36	13	44	4	1	17	23	4	4	28	20	4	43
	6%	7%	5%	6%	6%	6%	8%	8%	8%	5%	6%	8%	6%	5%	8%	8%	8%	3%	4%	7%	6%	7%	6%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 12
 Q.11A Do you use the station nearest to your home?
 Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1013	487	526	296	232	481	505	315	190	508	819	194	890	105	15	253	384	202	138	510	451	81	861
Yes, for most train journeys	800 79%	389 80%	411 78%	246 83%	173 75%	378 79%	402 80%	242 77%	160 84%	398 78%	653 80%	147 76%	691 78%	93 89%	14 93%	202 80%	298 78%	155 77%	114 83%	405 79%	350 78%	66 81%	679 79%
Yes, only for some train journeys	162 16%	73 15%	89 17%	36 12%	49 21%	77 16%	80 16%	58 18%	22 12%	82 16%	126 15%	36 19%	152 17%	8 8%	1 7%	35 14%	71 18%	39 19%	12 9%	81 16%	75 17%	7 9%	143 17%
No, never use it	40 4%	18 4%	22 4%	14 5%	8 3%	17 4%	18 4%	12 4%	6 3%	22 4%	32 4%	8 4%	36 4%	4 4%	-	11 4%	12 3%	7 3%	10 7%	18 4%	21 5%	7 9%	30 3%
Not sure	11 1%	7 1%	4 1%	-	2 1%	9 2%	5 1%	3 1%	2 1%	6 1%	8 1%	3 2%	11 1%	-	-	5 2%	3 1%	1 *	2 1%	6 1%	5 1%	1 1%	9 1%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 13

Q.11B If you do not use your nearest station for most train journeys. Why is this?

Base:All not using the station nearest to home for most journeys at Q.11A and answered this question

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	198	93	105	48	56	93	96	68	28	102	153	45	186	10	1	48	82	45	18	97	95	14	169
I get a direct train to my destination from the alternative station	102 52%	50 54%	52 50%	26 54%	28 50%	48 52%	46 48%	33 49%	13 46%	56 55%	79 52%	23 51%	96 52%	5 50%	1 100%	24 50%	43 52%	21 47%	12 67%	51 53%	49 52%	8 57%	86 51%
Better frequency of trains at other stations	63 32%	28 30%	35 33%	23 48%	15 27%	25 27%	35 36%	25 37%	10 36%	28 27%	48 31%	15 33%	56 30%	6 60%	1 100%	16 33%	28 34%	13 29%	5 28%	36 37%	26 27%	3 21%	56 33%
Easy to get to alternative station(s)	61 31%	25 27%	36 34%	16 33%	14 25%	31 33%	31 32%	21 31%	10 36%	30 29%	42 27%	19 42%	54 29%	5 50%	1 100%	18 38%	22 27%	15 33%	5 28%	36 37%	24 25%	3 21%	54 32%
Length of journey too long from my nearest station	39 20%	20 22%	19 18%	14 29%	11 20%	14 15%	24 25%	17 25%	7 25%	15 15%	31 20%	8 18%	37 20%	2 20%	-	8 17%	17 21%	11 24%	2 11%	17 18%	21 22%	-	36 21%
Cheaper fares available from other stations	36 18%	19 20%	17 16%	14 29%	10 18%	12 13%	19 20%	13 19%	6 21%	17 17%	29 19%	7 16%	33 18%	2 20%	1 100%	12 25%	9 11%	13 29%	2 11%	20 21%	16 17%	1 7%	32 19%
There are usually no parking spaces at nearest station	20 10%	5 5%	15 14%	12 25%	2 4%	6 6%	13 14%	11 16%	2 7%	7 7%	18 12%	2 4%	18 10%	2 20%	-	2 4%	9 11%	5 11%	4 22%	9 9%	11 12%	1 7%	16 9%
The car parking is too expensive	17 9%	8 9%	9 9%	8 17%	4 7%	5 5%	11 11%	10 15%	1 4%	6 6%	15 10%	2 4%	15 8%	2 20%	-	1 2%	10 12%	4 9%	2 11%	7 7%	10 11%	1 7%	14 8%
No booking office at my nearest station	9 5%	6 6%	3 3%	- -	3 5%	6 6%	6 6%	4 6%	2 7%	3 3%	6 4%	3 7%	9 5%	- -	-	1 2%	3 4%	3 7%	2 11%	6 6%	3 3%	2 14%	7 4%
Trains too overcrowded from my nearest station	7 4%	3 3%	4 4%	1 2%	4 7%	2 2%	- -	- -	- 7%	7 3%	5 3%	2 4%	7 4%	- -	-	3 6%	3 4%	- -	1 6%	4 4%	2 2%	1 7%	6 4%
Provision of train information better at alternative station	6 3%	5 5%	1 1%	1 2%	2 4%	3 3%	2 2%	1 1%	1 4%	4 4%	4 3%	2 4%	5 3%	1 10%	-	1 2%	3 4%	1 2%	1 6%	3 3%	3 3%	1 7%	5 3%
Personal security at my nearest station	1 1%	1 1%	- -	1 2%	- -	- -	1 1%	1 1%	- -	- -	1 1%	- -	1 1%	- -	-	- 1%	1 1%	- -	- -	- -	1 1%	- -	1 1%
Other reason	31 16%	16 17%	15 14%	2 4%	12 21%	16 17%	11 11%	5 7%	6 21%	20 20%	25 16%	6 13%	30 16%	- -	1 100%	7 15%	12 15%	8 18%	4 22%	14 14%	17 18%	4 29%	26 15%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 14
Q.12 How did you travel to the station where you boarded this train today?
Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1014	489	525	294	232	484	503	313	190	511	817	197	891	105	15	254	386	201	137	509	450	83	860
Car parked at or near station	259 26%	124 25%	135 26%	88 30%	83 36%	86 18%	179 36%	117 37%	62 33%	80 16%	227 28%	32 16%	229 26%	28 27%	1 7%	28 11%	131 34%	56 28%	38 28%	146 29%	102 23%	13 16%	229 27%
On foot walking	234 23%	125 26%	109 21%	76 26%	34 15%	124 26%	86 17%	55 18%	31 16%	148 29%	193 24%	41 21%	187 21%	39 37%	8 53%	74 29%	75 19%	41 20%	33 24%	120 24%	99 22%	17 20%	197 23%
Car - dropped off	233 23%	120 25%	113 22%	61 21%	50 22%	121 25%	108 21%	73 23%	35 18%	125 24%	177 22%	56 28%	216 24%	14 13%	2 13%	63 25%	81 21%	55 27%	28 20%	96 19%	126 28%	26 31%	194 23%
Taxi	98 10%	40 8%	58 11%	18 6%	27 12%	53 11%	40 8%	20 6%	20 11%	58 11%	77 9%	21 11%	94 11%	4 4%	-	30 12%	33 9%	14 7%	16 12%	52 10%	40 9%	9 11%	82 10%
Train	75 7%	33 7%	42 8%	13 4%	14 6%	48 10%	27 5%	17 5%	10 5%	48 9%	52 6%	23 12%	74 8%	-	1 7%	27 11%	20 5%	16 8%	11 8%	41 8%	33 7%	9 11%	61 7%
Bus	62 6%	25 5%	37 7%	12 4%	7 3%	43 9%	20 4%	15 5%	5 3%	42 8%	45 6%	17 9%	55 6%	6 6%	-	18 7%	20 5%	14 7%	9 7%	24 5%	37 8%	1 1%	59 7%
Tram Light Rail	30 3%	12 2%	18 3%	5 2%	10 4%	15 3%	17 3%	9 3%	8 4%	13 3%	21 3%	9 5%	27 3%	3 3%	-	11 4%	11 3%	3 1%	3 2%	14 3%	14 3%	1 1%	26 3%
Bicycle (taken on train)	12 1%	4 1%	8 2%	10 3%	-	2 *	7 1%	3 1%	4 2%	5 1%	10 1%	2 1%	6 1%	3 3%	3 20%	6 2%	3 1%	3 1%	-	8 2%	3 1%	2 2%	9 1%
Bicycle (parked at or near station)	10 1%	5 1%	5 1%	5 2%	1 *	3 1%	7 1%	2 1%	5 3%	3 1%	9 1%	1 1%	6 1%	4 4%	-	3 1%	4 1%	-	1 1%	5 1%	3 1%	1 1%	7 1%
Air	7 1%	6 1%	1 *	-	1 *	6 1%	4 1%	4 1%	-	3 1%	2 *	5 3%	7 1%	-	-	3 1%	2 1%	1 *	1 1%	4 1%	2 *	3 4%	4 *
Motorbike	3 *	1 *	2 *	1 *	-	2 *	3 1%	3 1%	-	-	2 *	1 1%	2 *	1 1%	-	1 *	1 *	1 *	-	1 *	2 *	1 1%	2 *
Coach	3 *	1 *	2 *	-	1 *	2 *	-	-	-	3 1%	2 *	1 1%	3 *	-	-	-	2 1%	-	1 1%	2 *	1 *	-	3 *
Car share car pool	2 *	1 *	1 *	-	2 1%	-	2 *	1 *	1 1%	-	2 *	-	2 *	-	-	-	1 *	-	1 1%	1 *	1 *	-	2 *
Other	46 5%	19 4%	27 5%	16 5%	6 3%	24 5%	26 5%	11 4%	15 8%	20 4%	31 4%	15 8%	39 4%	6 6%	1 7%	9 4%	21 5%	9 4%	5 4%	23 5%	19 4%	3 4%	39 5%
Bicycle (net)	22 2%	9 2%	13 2%	15 5%	1 *	5 1%	14 3%	5 2%	9 5%	8 2%	19 2%	3 2%	12 1%	7 7%	3 20%	9 4%	7 2%	3 1%	1 1%	13 3%	6 1%	3 4%	16 2%
Car (net)	493 49%	244 50%	249 47%	149 51%	134 58%	207 43%	289 57%	191 61%	98 52%	204 40%	405 50%	88 45%	446 50%	42 40%	3 20%	91 36%	212 55%	111 55%	67 49%	242 48%	229 51%	39 47%	424 49%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 15

Q.13 In the past 12 months, have you driven to the station where you boarded today and used the car park?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	983	475	508	289	227	465	489	304	185	494	794	189	864	102	14	247	374	195	136	494	440	81	838
Yes	330	171	159	120	97	111	205	134	71	125	289	41	288	38	2	39	157	77	49	185	129	28	276
	34%	36%	31%	42%	43%	24%	42%	44%	38%	25%	36%	22%	33%	37%	14%	16%	42%	39%	36%	37%	29%	35%	33%
No	653	304	349	169	130	354	284	170	114	369	505	148	576	64	12	208	217	118	87	309	311	53	562
	66%	64%	69%	58%	57%	76%	58%	56%	62%	75%	64%	78%	67%	63%	86%	84%	58%	61%	64%	63%	71%	65%	67%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 16

Q.14 Which of the following best describes parking in the station car park where you boarded this train?

Base:All who have used the car park at Q.13 and answered this question

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO	
Base	327	168	159	120	96	109	204	134	70	123	287	40	285	38	2	39	156	76	48	184	127	27	274
I can always get a space	183	102	81	74	56	53	116	70	46	67	164	19	162	19	2	13	94	49	24	100	75	20	151
	56%	61%	51%	62%	58%	49%	57%	52%	66%	54%	57%	48%	57%	50%	100%	33%	60%	64%	50%	54%	59%	74%	55%
I can get a space most of the time	106	46	60	36	25	43	65	51	14	41	88	18	93	12	-	17	45	21	19	57	44	3	92
	32%	27%	38%	30%	26%	39%	32%	38%	20%	33%	31%	45%	33%	32%	-	44%	29%	28%	40%	31%	35%	11%	34%
I can hardly ever get a space	27	15	12	7	9	11	17	9	8	10	24	3	21	6	-	7	12	4	3	18	6	3	21
	8%	9%	8%	6%	9%	10%	8%	7%	11%	8%	8%	8%	7%	16%	-	18%	8%	5%	6%	10%	5%	11%	8%
I can never get a space	11	5	6	3	6	2	6	4	2	5	11	-	9	1	-	2	5	2	2	9	2	1	10
	3%	3%	4%	3%	6%	2%	3%	3%	3%	4%	4%	-	3%	3%	-	5%	3%	3%	4%	5%	2%	4%	4%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 17

Q.15 If you have not used the bus to travel to the station today, what was the reason for this?

Base:All not using the bus at Q.12 and answered this question

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	910	441	469	270	216	420	465	286	179	445	736	174	799	96	14	230	352	179	117	467	391	77	772
No bus service from where I live	268 29%	138 31%	130 28%	91 34%	70 32%	104 25%	169 36%	112 39%	57 32%	99 22%	225 31%	43 25%	229 29%	36 38%	3 21%	47 20%	114 32%	65 36%	33 28%	139 30%	114 29%	21 27%	229 30%
Car more convenient	244 27%	123 28%	121 26%	73 27%	60 28%	109 26%	142 31%	90 31%	52 29%	102 23%	204 28%	40 23%	219 27%	24 25%	- -	62 27%	89 25%	50 28%	35 30%	118 25%	117 30%	17 22%	214 28%
I live within walking distance of the station	181 20%	92 21%	89 19%	62 23%	28 13%	91 22%	77 17%	51 18%	26 15%	104 23%	157 21%	24 14%	144 18%	33 34%	4 29%	48 21%	57 16%	36 20%	33 28%	96 21%	75 19%	11 14%	161 21%
Too slow	164 18%	82 19%	82 17%	57 21%	40 19%	67 16%	94 20%	51 18%	43 24%	70 16%	130 18%	34 20%	141 18%	19 20%	4 29%	49 21%	71 20%	25 14%	8 7%	98 21%	53 14%	9 12%	139 18%
Too unreliable	118 13%	55 12%	63 13%	45 17%	27 13%	46 11%	67 14%	37 13%	30 17%	51 11%	97 13%	21 12%	99 12%	15 16%	4 29%	39 17%	52 15%	15 8%	7 6%	65 14%	46 12%	9 12%	101 13%
Bus unrealistic as I live too far away	111 12%	55 12%	56 12%	48 18%	24 11%	39 9%	58 12%	37 13%	21 12%	53 12%	91 12%	20 11%	98 12%	9 9%	4 29%	19 8%	50 14%	25 14%	13 11%	56 12%	51 13%	10 13%	93 12%
Prefer other method of transport to get to station	103 11%	52 12%	51 11%	30 11%	21 10%	52 12%	45 10%	25 9%	20 11%	58 13%	79 11%	24 14%	86 11%	14 15%	3 21%	43 19%	36 10%	16 9%	6 5%	63 13%	37 9%	13 17%	86 11%
Too complicated as would involve changing buses	93 10%	48 11%	45 10%	41 15%	18 8%	34 8%	57 12%	33 12%	24 13%	36 8%	78 11%	15 9%	79 10%	13 14%	1 7%	23 10%	42 12%	15 8%	8 7%	52 11%	33 8%	7 9%	79 10%
Not familiar with bus service	77 8%	31 7%	46 10%	18 7%	22 10%	37 9%	31 7%	16 6%	15 8%	46 10%	61 8%	16 9%	72 9%	4 4%	- -	32 14%	27 8%	9 5%	5 4%	36 8%	36 9%	8 10%	64 8%
Too expensive	58 6%	33 7%	25 5%	26 10%	8 4%	24 6%	30 6%	15 5%	15 8%	28 6%	46 6%	12 7%	46 6%	7 7%	5 36%	33 14%	15 4%	7 4%	- -	29 6%	22 6%	6 8%	48 6%
Other reason	81 9%	38 9%	43 9%	16 6%	26 12%	39 9%	32 7%	16 6%	16 9%	49 11%	65 9%	16 9%	74 9%	4 4%	3 21%	24 10%	31 9%	14 8%	10 9%	40 9%	37 9%	7 9%	70 9%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 18

Q.16 How will you travel to your final destination once you have left the train?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1012	487	525	295	231	482	505	313	192	507	816	196	890	105	14	253	384	204	135	506	452	82	858
On foot walking	341 34%	165 34%	176 34%	94 32%	63 27%	184 38%	154 30%	114 36%	40 21%	187 37%	264 32%	77 39%	280 31%	52 50%	8 57%	102 40%	119 31%	64 31%	41 30%	166 33%	157 35%	26 32%	291 34%
Car - picked up	186 18%	103 21%	83 16%	37 13%	27 12%	121 25%	75 15%	37 12%	38 20%	111 22%	132 16%	54 28%	174 20%	10 10%	1 7%	65 26%	50 13%	36 18%	27 20%	68 13%	100 22%	24 29%	144 17%
Tram Light Rail	138 14%	58 12%	80 15%	44 15%	46 20%	47 10%	78 15%	65 21%	13 7%	60 12%	120 15%	18 9%	127 14%	9 9%	-	30 12%	63 16%	30 15%	10 7%	90 18%	44 10%	8 10%	122 14%
Taxi	127 13%	56 11%	71 14%	32 11%	35 15%	60 12%	66 13%	50 16%	16 8%	61 12%	104 13%	23 12%	118 13%	8 8%	-	31 12%	43 11%	23 11%	26 19%	61 12%	63 14%	14 17%	107 12%
Car parked at or near station	94 9%	36 7%	58 11%	40 14%	32 14%	22 5%	71 14%	10 3%	61 32%	23 5%	86 11%	8 4%	77 9%	17 16%	-	7 3%	47 12%	19 9%	19 14%	60 12%	33 7%	5 6%	82 10%
Bus	89 9%	40 8%	49 9%	29 10%	13 6%	46 10%	31 6%	20 6%	11 6%	58 11%	73 9%	16 8%	79 9%	7 7%	3 21%	21 8%	26 7%	24 12%	16 12%	43 8%	41 9%	11 13%	72 8%
Bicycle (taken on train)	10 1%	2 *	8 2%	9 3%	- -	1 *	7 1%	2 1%	5 3%	3 1%	9 1%	1 1%	4 *	4 4%	2 14%	5 2%	3 1%	2 -	- -	6 1%	4 1%	- -	9 1%
Bicycle (parked at or near station)	7 1%	1 *	6 1%	6 2%	1 *	- -	5 1%	1 *	4 2%	2 *	7 1%	- -	3 *	4 4%	-	2 1%	5 1%	- -	- -	5 1%	1 *	1 1%	6 1%
Air	7 1%	3 1%	4 1%	- -	4 2%	3 1%	5 1%	5 2%	- -	2 *	3 *	4 2%	7 1%	- -	-	2 1%	3 1%	1 *	1 1%	5 1%	2 *	1 1%	6 1%
Coach	3 *	- -	3 1%	1 *	- -	2 *	1 *	- -	1 1%	2 *	3 *	- -	2 *	1 1%	-	- -	1 *	2 1%	- -	3 1%	- -	- -	3 *
Car share car pool	1 *	- -	1 *	- -	- -	1 *	1 *	1 *	- -	- -	- -	1 1%	1 *	- -	-	1 *	- -	- -	- -	- -	1 *	- -	1 1%
Motorbike	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -
Other	158 16%	86 18%	72 14%	48 16%	48 21%	61 13%	83 16%	62 20%	21 11%	75 15%	138 17%	20 10%	144 16%	12 11%	2 14%	30 12%	74 19%	38 19%	14 10%	73 14%	81 18%	13 16%	140 16%
Bicycle (net)	17 2%	3 1%	14 3%	15 5%	1 *	1 *	12 2%	3 1%	9 5%	5 1%	16 2%	1 1%	7 1%	8 8%	2 14%	7 3%	8 2%	2 1%	- -	11 2%	5 1%	1 1%	15 2%
Car (net)	281 28%	139 29%	142 27%	77 26%	59 26%	144 30%	147 29%	48 15%	99 52%	134 26%	218 27%	63 32%	252 28%	27 26%	1 7%	73 29%	97 25%	55 27%	46 34%	128 25%	134 30%	30 37%	226 26%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 19

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(Monday to Thursday - before 1900)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	806	400	406	282	198	324	425	252	173	381	707	99	687	103	13	183	318	167	111	414	351	62	692
Very satisfied	163 20%	82 21%	81 20%	42 15%	36 18%	85 26%	72 17%	43 17%	29 17%	91 24%	138 20%	25 25%	142 21%	19 18%	2 15%	45 25%	44 14%	36 22%	29 26%	88 21%	64 18%	15 24%	134 19%
Fairly satisfied	354 44%	184 46%	170 42%	121 43%	81 41%	151 47%	186 44%	107 42%	79 46%	168 44%	303 43%	51 52%	303 44%	42 41%	7 54%	72 39%	148 47%	78 47%	48 43%	188 45%	148 42%	25 40%	305 44%
Neither satisfied nor dissatisfied	131 16%	53 13%	78 19%	39 14%	33 17%	58 18%	58 14%	38 15%	20 12%	73 19%	116 16%	15 15%	122 18%	9 9%	-	29 16%	51 16%	22 13%	22 20%	66 16%	60 17%	12 19%	111 16%
Fairly dissatisfied	110 14%	57 14%	53 13%	49 17%	34 17%	27 8%	75 18%	44 17%	31 18%	35 9%	103 15%	7 7%	84 12%	22 21%	3 23%	26 14%	49 15%	22 13%	10 9%	51 12%	54 15%	8 13%	98 14%
Very dissatisfied	48 6%	24 6%	24 6%	31 11%	14 7%	3 1%	34 8%	20 8%	14 8%	14 4%	47 7%	1 1%	36 5%	11 11%	1 8%	11 6%	26 8%	9 5%	2 2%	21 5%	25 7%	2 3%	44 6%
Satisfied (net)	517 64%	266 67%	251 62%	163 58%	117 59%	236 73%	258 61%	150 60%	108 62%	259 68%	441 62%	76 77%	445 65%	61 59%	9 69%	117 64%	192 60%	114 68%	77 69%	276 67%	212 60%	40 65%	439 63%
Dissatisfied (net)	158 20%	81 20%	77 19%	80 28%	48 24%	30 9%	109 26%	64 25%	45 26%	49 13%	150 21%	8 8%	120 17%	33 32%	4 31%	37 20%	75 24%	31 19%	12 11%	72 17%	79 23%	10 16%	142 21%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 20

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(Friday - before 1900)

Base:All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	618	301	317	223	143	251	329	201	128	289	527	91	517	89	11	160	247	117	75	331	259	48	532
Very satisfied	111 18%	57 19%	54 17%	31 14%	24 17%	56 22%	52 16%	31 15%	21 16%	59 20%	92 17%	19 21%	93 18%	17 19%	1 9%	35 22%	31 13%	21 18%	19 25%	67 20%	39 15%	10 21%	94 18%
Fairly satisfied	264 43%	132 44%	132 42%	90 40%	56 39%	118 47%	137 42%	80 40%	57 45%	127 44%	217 41%	47 52%	222 43%	35 39%	6 55%	67 42%	109 44%	50 43%	32 43%	146 44%	107 41%	19 40%	227 43%
Neither satisfied nor dissatisfied	106 17%	44 15%	62 20%	31 14%	26 18%	48 19%	48 15%	32 16%	16 13%	58 20%	91 17%	15 16%	99 19%	7 8%	-	27 17%	42 17%	19 16%	12 16%	54 16%	49 19%	9 19%	90 17%
Fairly dissatisfied	90 15%	44 15%	46 15%	42 19%	23 16%	25 10%	58 18%	36 18%	22 17%	32 11%	82 16%	8 9%	67 13%	20 22%	3 27%	21 13%	39 16%	19 16%	9 12%	44 13%	40 15%	7 15%	79 15%
Very dissatisfied	47 8%	24 8%	23 7%	29 13%	14 10%	4 2%	34 10%	22 11%	12 9%	13 4%	45 9%	2 2%	36 7%	10 11%	1 9%	10 6%	26 11%	8 7%	3 4%	20 6%	24 9%	3 6%	42 8%
Satisfied (net)	375 61%	189 63%	186 59%	121 54%	80 56%	174 69%	189 57%	111 55%	78 61%	186 64%	309 59%	66 73%	315 61%	52 58%	7 64%	102 64%	140 57%	71 61%	51 68%	213 64%	146 56%	29 60%	321 60%
Dissatisfied (net)	137 22%	68 23%	69 22%	71 32%	37 26%	29 12%	92 28%	58 29%	34 27%	45 16%	127 24%	10 11%	103 20%	30 34%	4 36%	31 19%	65 26%	27 23%	12 16%	64 19%	64 25%	10 21%	121 23%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 21

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(On Saturdays - before 1900)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	471	211	260	129	87	254	231	158	73	240	345	126	411	49	10	133	171	89	62	234	216	35	404
Very satisfied	75 16%	34 16%	41 16%	13 10%	10 11%	52 20%	34 15%	23 15%	11 15%	41 17%	45 13%	30 24%	67 16%	6 12%	2 20%	26 20%	19 11%	17 19%	11 18%	34 15%	38 18%	7 20%	64 16%
Fairly satisfied	204 43%	94 45%	110 42%	55 43%	28 32%	121 48%	92 40%	65 41%	27 37%	112 47%	140 41%	64 51%	170 41%	27 55%	6 60%	66 50%	65 38%	38 43%	27 44%	101 43%	92 43%	14 40%	173 43%
Neither satisfied nor dissatisfied	112 24%	50 24%	62 24%	33 26%	31 36%	47 19%	60 26%	40 25%	20 27%	52 22%	95 28%	17 13%	103 25%	9 18%	-	23 17%	51 30%	19 21%	14 23%	62 26%	48 22%	5 14%	98 24%
Fairly dissatisfied	55 12%	20 9%	35 13%	18 14%	9 10%	28 11%	30 13%	20 13%	10 14%	25 10%	42 12%	13 10%	48 12%	6 12%	1 10%	13 10%	23 13%	10 11%	8 13%	26 11%	25 12%	7 20%	46 11%
Very dissatisfied	25 5%	13 6%	12 5%	10 8%	9 10%	6 2%	15 6%	10 6%	5 7%	10 4%	23 7%	2 2%	23 6%	1 2%	1 10%	5 4%	13 8%	5 6%	2 3%	11 5%	13 6%	2 6%	23 6%
Satisfied (net)	279 59%	128 61%	151 58%	68 53%	38 44%	173 68%	126 55%	88 56%	38 52%	153 64%	185 54%	94 75%	237 58%	33 67%	8 80%	92 69%	84 49%	55 62%	38 61%	135 58%	130 60%	21 60%	237 59%
Dissatisfied (net)	80 17%	33 16%	47 18%	28 22%	18 21%	34 13%	45 19%	30 19%	15 21%	35 15%	65 19%	15 12%	71 17%	7 14%	2 20%	18 14%	36 21%	15 17%	10 16%	37 16%	38 18%	9 26%	69 17%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 22

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(On Sundays - before 1900)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	470	241	229	124	91	255	218	144	74	252	344	126	413	49	7	137	171	85	59	236	210	36	403
Very satisfied	57 12%	31 13%	26 11%	10 8%	8 9%	39 15%	27 12%	17 12%	10 14%	30 12%	35 10%	22 17%	55 13%	2 4%	-	22 16%	15 9%	10 12%	8 14%	32 14%	21 10%	5 14%	49 12%
Fairly satisfied	163 35%	88 37%	75 33%	38 31%	34 37%	91 36%	69 32%	47 33%	22 30%	94 37%	107 31%	56 44%	142 34%	18 37%	2 29%	48 35%	60 35%	31 36%	20 34%	85 36%	73 35%	10 28%	144 36%
Neither satisfied nor dissatisfied	110 23%	54 22%	56 24%	29 23%	29 32%	52 20%	56 26%	36 25%	20 27%	54 21%	92 27%	18 14%	103 25%	7 14%	-	22 16%	47 27%	19 22%	16 27%	56 24%	50 24%	3 8%	98 24%
Fairly dissatisfied	78 17%	36 15%	42 18%	22 18%	5 5%	51 20%	34 16%	25 17%	9 12%	44 17%	57 17%	21 17%	66 16%	11 22%	1 14%	25 18%	22 13%	17 20%	10 17%	38 16%	35 17%	9 25%	62 15%
Very dissatisfied	62 13%	32 13%	30 13%	25 20%	15 16%	22 9%	32 15%	19 13%	13 18%	30 12%	53 15%	9 7%	47 11%	11 22%	4 57%	20 15%	27 16%	8 9%	5 8%	25 11%	31 15%	9 25%	50 12%
Satisfied (net)	220 47%	119 49%	101 44%	48 39%	42 46%	130 51%	96 44%	64 44%	32 43%	124 49%	142 41%	78 62%	197 48%	20 41%	2 29%	70 51%	75 44%	41 48%	28 47%	117 50%	94 45%	15 42%	193 48%
Dissatisfied (net)	140 30%	68 28%	72 31%	47 38%	20 22%	73 29%	66 30%	44 31%	22 30%	74 29%	110 32%	30 24%	113 27%	22 45%	5 71%	45 33%	49 29%	25 29%	15 25%	63 27%	66 31%	18 50%	112 28%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 23

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(Monday to Thursday - after 1900)

Base:All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	470	228	242	184	102	183	263	166	97	207	392	78	384	77	8	127	194	91	46	248	205	32	410
Very satisfied	54 11%	33 14%	21 9%	14 8%	8 8%	32 17%	22 8%	12 7%	10 10%	32 15%	38 10%	16 21%	45 12%	8 10%	1 13%	30 24%	11 6%	6 7%	4 9%	29 12%	22 11%	7 22%	41 10%
Fairly satisfied	156 33%	82 36%	74 31%	52 28%	31 30%	73 40%	76 29%	52 31%	24 25%	80 39%	122 31%	34 44%	131 34%	23 30%	2 25%	40 31%	67 35%	28 31%	17 37%	88 35%	64 31%	9 28%	137 33%
Neither satisfied nor dissatisfied	115 24%	49 21%	66 27%	39 21%	28 27%	47 26%	61 23%	39 23%	22 23%	54 26%	100 26%	15 19%	101 26%	13 17%	1 13%	24 19%	48 25%	24 26%	15 33%	61 25%	51 25%	6 19%	102 25%
Fairly dissatisfied	89 19%	36 16%	53 22%	42 23%	23 23%	24 13%	62 24%	36 22%	26 27%	27 13%	81 21%	8 10%	69 18%	16 21%	3 38%	23 18%	37 19%	22 24%	6 13%	47 19%	39 19%	7 22%	80 20%
Very dissatisfied	56 12%	28 12%	28 12%	37 20%	12 12%	7 4%	42 16%	27 16%	15 15%	14 7%	51 13%	5 6%	38 10%	17 22%	1 13%	10 8%	31 16%	11 12%	4 9%	23 9%	29 14%	3 9%	50 12%
Satisfied (net)	210 45%	115 50%	95 39%	66 36%	39 38%	105 57%	98 37%	64 39%	34 35%	112 54%	160 41%	50 64%	176 46%	31 40%	3 38%	70 55%	78 40%	34 37%	21 46%	117 47%	86 42%	16 50%	178 43%
Dissatisfied (net)	145 31%	64 28%	81 33%	79 43%	35 34%	31 17%	104 40%	63 38%	41 42%	41 20%	132 34%	13 17%	107 28%	33 43%	4 50%	33 26%	68 35%	33 36%	10 22%	70 28%	68 33%	10 31%	130 32%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 24

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(Friday - after 1900)

Base:All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	437	215	222	162	95	179	239	150	89	198	357	80	357	70	9	124	181	82	39	232	187	30	382
Very satisfied	48 11%	31 14%	17 8%	12 7%	8 8%	28 16%	20 8%	12 8%	8 9%	28 14%	34 10%	14 18%	40 11%	7 10%	1 11%	26 21%	12 7%	5 6%	3 8%	25 11%	20 11%	6 20%	38 10%
Fairly satisfied	137 31%	74 34%	63 28%	42 26%	25 26%	70 39%	66 28%	44 29%	22 25%	71 36%	101 28%	36 45%	117 33%	18 26%	2 22%	39 31%	59 33%	23 28%	12 31%	75 32%	58 31%	7 23%	121 32%
Neither satisfied nor dissatisfied	115 26%	48 22%	67 30%	36 22%	30 32%	48 27%	58 24%	38 25%	20 22%	57 29%	98 27%	17 21%	101 28%	12 17%	1 11%	23 19%	48 27%	24 29%	16 41%	63 27%	48 26%	6 20%	102 27%
Fairly dissatisfied	78 18%	34 16%	44 20%	34 21%	20 21%	24 13%	53 22%	30 20%	23 26%	25 13%	72 20%	6 8%	61 17%	15 21%	2 22%	22 18%	32 18%	19 23%	4 10%	43 19%	32 17%	7 23%	69 18%
Very dissatisfied	59 14%	28 13%	31 14%	38 23%	12 13%	9 5%	42 18%	26 17%	16 18%	17 9%	52 15%	7 9%	38 11%	18 26%	3 33%	14 11%	30 17%	11 13%	4 10%	26 11%	29 16%	4 13%	52 14%
Satisfied (net)	185 42%	105 49%	80 36%	54 33%	33 35%	98 55%	86 36%	56 37%	30 34%	99 50%	135 38%	50 63%	157 44%	25 36%	3 33%	65 52%	71 39%	28 34%	15 38%	100 43%	78 42%	13 43%	159 42%
Dissatisfied (net)	137 31%	62 29%	75 34%	72 44%	32 34%	33 18%	95 40%	56 37%	39 44%	42 21%	124 35%	13 16%	99 28%	33 47%	5 56%	36 29%	62 34%	30 37%	8 21%	69 30%	61 33%	11 37%	121 32%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 25

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(On Saturdays - after 1900)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	372	175	197	113	75	183	189	127	62	183	291	81	318	45	8	118	140	63	40	191	166	28	322
Very satisfied	45 12%	26 15%	19 10%	11 10%	8 11%	26 14%	21 11%	13 10%	8 13%	24 13%	31 11%	14 17%	39 12%	5 11%	1 13%	23 19%	10 7%	7 11%	3 8%	22 12%	20 12%	6 21%	35 11%
Fairly satisfied	108 29%	54 31%	54 27%	27 24%	18 24%	63 34%	49 26%	36 28%	13 21%	59 32%	77 26%	31 38%	94 30%	13 29%	1 13%	35 30%	41 29%	21 33%	9 23%	53 28%	53 32%	7 25%	95 30%
Neither satisfied nor dissatisfied	112 30%	49 28%	63 32%	34 30%	28 37%	49 27%	58 31%	39 31%	19 31%	54 30%	95 33%	17 21%	98 31%	11 24%	2 25%	24 20%	43 31%	21 33%	19 48%	58 30%	50 30%	4 14%	99 31%
Fairly dissatisfied	64 17%	27 15%	37 19%	22 19%	11 15%	31 17%	37 20%	24 19%	13 21%	27 15%	54 19%	10 12%	54 17%	9 20%	1 13%	23 19%	27 19%	8 13%	5 13%	35 18%	26 16%	8 29%	54 17%
Very dissatisfied	43 12%	19 11%	24 12%	19 17%	10 13%	14 8%	24 13%	15 12%	9 15%	19 10%	34 12%	9 11%	33 10%	7 16%	3 38%	13 11%	19 14%	6 10%	4 10%	23 12%	17 10%	3 11%	39 12%
Satisfied (net)	153 41%	80 46%	73 37%	38 34%	26 35%	89 49%	70 37%	49 39%	21 34%	83 45%	108 37%	45 56%	133 42%	18 40%	2 25%	58 49%	51 36%	28 44%	12 30%	75 39%	73 44%	13 46%	130 40%
Dissatisfied (net)	107 29%	46 26%	61 31%	41 36%	21 28%	45 25%	61 32%	39 31%	22 35%	46 25%	88 30%	19 23%	87 27%	16 36%	4 50%	36 31%	46 33%	14 22%	9 23%	58 30%	43 26%	11 39%	93 29%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 26

Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train?
(On Sundays - after 1900)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	364	176	188	109	75	179	183	121	62	181	286	78	311	44	8	114	138	63	39	190	160	28	316
Very satisfied	34	16	18	5	8	21	19	11	8	15	23	11	34	-	-	16	10	4	3	20	12	4	27
	9%	9%	10%	5%	11%	12%	10%	9%	13%	8%	8%	14%	11%	-	-	14%	7%	6%	8%	11%	8%	14%	9%
Fairly satisfied	97	55	42	27	16	54	46	34	12	51	66	31	83	12	2	32	35	21	7	51	44	6	87
	27%	31%	22%	25%	21%	30%	25%	28%	19%	28%	23%	40%	27%	27%	25%	28%	25%	33%	18%	27%	28%	21%	28%
Neither satisfied nor dissatisfied	113	52	61	34	28	50	54	37	17	59	94	19	98	13	2	24	45	21	19	58	53	3	103
	31%	30%	32%	31%	37%	28%	30%	31%	27%	33%	33%	24%	32%	30%	25%	21%	33%	33%	49%	31%	33%	11%	33%
Fairly dissatisfied	70	27	43	22	9	39	42	26	16	28	61	9	57	11	1	25	27	12	4	37	29	10	55
	19%	15%	23%	20%	12%	22%	23%	21%	26%	15%	21%	12%	18%	25%	13%	22%	20%	19%	10%	19%	18%	36%	17%
Very dissatisfied	50	26	24	21	14	15	22	13	9	28	42	8	39	8	3	17	21	5	6	24	22	5	44
	14%	15%	13%	19%	19%	8%	12%	11%	15%	15%	15%	10%	13%	18%	38%	15%	15%	8%	15%	13%	14%	18%	14%
Satisfied (net)	131	71	60	32	24	75	65	45	20	66	89	42	117	12	2	48	45	25	10	71	56	10	114
	36%	40%	32%	29%	32%	42%	36%	37%	32%	36%	31%	54%	38%	27%	25%	42%	33%	40%	26%	37%	35%	36%	36%
Dissatisfied (net)	120	53	67	43	23	54	64	39	25	56	103	17	96	19	4	42	48	17	10	61	51	15	99
	33%	30%	36%	39%	31%	30%	35%	32%	40%	31%	36%	22%	31%	43%	50%	37%	35%	27%	26%	32%	32%	54%	31%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 27

Q.18 If you travel at peak times (Mon-Fri 07:00-10:00 and 16:00 to 19:00), how frequent should trains be on this route at peak times to meet your needs?

Base:All who answered

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY	
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	970	476	494	284	218	452	487	302	185	483	782	188	839	101	14	250	372	188	129	490	431	80	828
Every 10 minutes	20 2%	7 1%	13 3%	12 4%	- -	8 2%	11 2%	5 2%	6 3%	9 2%	16 2%	4 2%	12 1%	5 5%	2 14%	10 4%	6 2%	1 1%	- -	11 2%	6 1%	1 1%	15 2%
Every 15 minutes	49 5%	22 5%	27 5%	19 7%	11 5%	19 4%	25 5%	13 4%	12 6%	24 5%	37 5%	12 6%	36 4%	10 10%	3 21%	23 9%	20 5%	2 1%	2 2%	17 3%	27 6%	1 1%	43 5%
Every 20 minutes	65 7%	30 6%	35 7%	22 8%	13 6%	28 6%	23 5%	13 4%	10 5%	42 9%	55 7%	10 5%	47 6%	12 12%	3 21%	26 10%	19 5%	13 7%	5 4%	25 5%	37 9%	7 9%	53 6%
Every 30 minutes	316 33%	170 36%	146 30%	166 58%	78 36%	68 15%	218 45%	124 41%	94 51%	98 20%	289 37%	27 14%	249 30%	58 57%	5 36%	59 24%	163 44%	60 32%	25 19%	177 36%	126 29%	20 25%	278 34%
Not sure	162 17%	76 16%	86 17%	37 13%	48 22%	74 16%	91 19%	60 20%	31 17%	71 15%	142 18%	20 11%	150 18%	9 9%	1 7%	38 15%	61 16%	32 17%	24 19%	91 19%	61 14%	12 15%	136 16%
Not relevant do not use at peak times	358 37%	171 36%	187 38%	28 10%	68 31%	255 56%	119 24%	87 29%	32 17%	239 49%	243 31%	115 61%	345 41%	7 7%	- -	94 38%	103 28%	80 43%	73 57%	169 34%	174 40%	39 49%	303 37%
Mean (minutes)	26.0	26.6	25.4	26.6	27.1	24.1	27.0	27.3	26.7	24.5	26.4	23.2	26.4	25.6	21.2	23.2	27.1	27.6	27.5	26.8	25.4	26.4	26.2

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 28
 Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains?
 (Monday to Thursday)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	918	452	466	287	210	408	460	283	177	458	765	153	789	101	15	236	361	178	118	470	408	73	794
Yes	145 16%	79 17%	66 14%	62 22%	24 11%	57 14%	74 16%	47 17%	27 15%	71 16%	122 16%	23 15%	114 14%	23 23%	6 40%	52 22%	53 15%	21 12%	9 8%	69 15%	64 16%	10 14%	119 15%
No	397 43%	194 43%	203 44%	148 52%	98 47%	144 35%	231 50%	155 55%	76 43%	166 36%	358 47%	39 25%	330 42%	55 54%	5 33%	59 25%	160 44%	95 53%	75 64%	229 49%	155 38%	28 38%	352 44%
Don't know if I would use an earlier train	165 18%	81 18%	84 18%	44 15%	39 19%	80 20%	78 17%	44 16%	34 19%	87 19%	131 17%	34 22%	145 18%	18 18%	1 7%	45 19%	72 20%	28 16%	15 13%	73 16%	83 20%	14 19%	139 18%
Don't know time of earliest train	211 23%	98 22%	113 24%	33 11%	49 23%	127 31%	77 17%	37 13%	40 23%	134 29%	154 20%	57 37%	200 25%	5 5%	3 20%	80 34%	76 21%	34 19%	19 16%	99 21%	106 26%	21 29%	184 23%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 29
 Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains?
 (Friday)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	816	400	416	259	183	363	407	250	157	409	670	146	697	95	14	225	324	152	95	432	352	69	709
Yes	110 13%	63 16%	47 11%	46 18%	17 9%	45 12%	59 14%	37 15%	22 14%	51 12%	89 13%	21 14%	83 12%	21 22%	5 36%	43 19%	41 13%	13 9%	7 7%	56 13%	45 13%	9 13%	91 13%
No	349 43%	164 41%	185 44%	139 54%	83 45%	121 33%	200 49%	132 53%	68 43%	149 36%	310 46%	39 27%	285 41%	53 56%	5 36%	58 26%	142 44%	81 53%	61 64%	209 48%	130 37%	24 35%	313 44%
Don't know if I would use an earlier train	153 19%	77 19%	76 18%	44 17%	36 20%	72 20%	71 17%	43 17%	28 18%	82 20%	125 19%	28 19%	136 20%	16 17%	1 7%	44 20%	67 21%	26 17%	11 12%	66 15%	79 22%	16 23%	125 18%
Don't know time of earliest train	204 25%	96 24%	108 26%	30 12%	47 26%	125 34%	77 19%	38 15%	39 25%	127 31%	146 22%	58 40%	193 28%	5 5%	3 21%	80 36%	74 23%	32 21%	16 17%	101 23%	98 28%	20 29%	180 25%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 30
 Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains?
 (Saturday)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	782	376	406	228	169	374	388	252	136	394	617	165	675	84	13	217	305	151	90	399	351	63	681
Yes	87 11%	45 12%	42 10%	25 11%	5 3%	53 14%	38 10%	32 13%	6 4%	49 12%	60 10%	27 16%	64 9%	14 17%	6 46%	41 19%	27 9%	10 7%	5 6%	41 10%	38 11%	10 16%	70 10%
No	335 43%	158 42%	177 44%	132 58%	80 47%	118 32%	192 49%	127 50%	65 48%	143 36%	287 47%	48 29%	279 41%	47 56%	4 31%	53 24%	142 47%	78 52%	55 61%	188 47%	137 39%	21 33%	300 44%
Don't know if I would use an earlier train	148 19%	76 20%	72 18%	35 15%	28 17%	84 22%	68 18%	48 19%	20 15%	80 20%	111 18%	37 22%	133 20%	14 17%	1 8%	43 20%	57 19%	29 19%	13 14%	63 16%	76 22%	13 21%	123 18%
Don't know time of earliest train	212 27%	97 26%	115 28%	36 16%	56 33%	119 32%	90 23%	45 18%	45 33%	122 31%	159 26%	53 32%	199 29%	9 11%	2 15%	80 37%	79 26%	34 23%	17 19%	107 27%	100 28%	19 30%	188 28%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 31
 Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains?
 (Sundays)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	780	391	389	229	171	368	383	247	136	397	618	162	674	82	13	221	304	146	90	405	343	66	679
Yes	99 13%	63 16%	36 9%	28 12%	6 4%	61 17%	43 11%	34 14%	9 7%	56 14%	66 11%	33 20%	71 11%	20 24%	5 38%	42 19%	31 10%	13 9%	8 9%	46 11%	44 13%	11 17%	80 12%
No	331 42%	161 41%	170 44%	130 57%	81 47%	115 31%	193 50%	131 53%	62 46%	138 35%	284 46%	47 29%	282 42%	40 49%	4 31%	58 26%	140 46%	75 51%	52 58%	188 46%	134 39%	23 35%	297 44%
Don't know if I would use an earlier train	137 18%	70 18%	67 17%	35 15%	28 16%	72 20%	59 15%	39 16%	20 15%	78 20%	107 17%	30 19%	119 18%	15 18%	2 15%	42 19%	54 18%	23 16%	12 13%	61 15%	67 20%	11 17%	115 17%
Don't know time of earliest train	213 27%	97 25%	116 30%	36 16%	56 33%	120 33%	88 23%	43 17%	45 33%	125 31%	161 26%	52 32%	202 30%	7 9%	2 15%	79 36%	79 26%	35 24%	18 20%	110 27%	98 29%	21 32%	187 28%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 32
 Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains?
 (Monday to Thursday)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	909	445	464	284	210	402	457	283	174	452	757	152	782	98	15	234	355	174	121	470	399	74	784
Yes	202 22%	91 20%	111 24%	82 29%	44 21%	74 18%	112 25%	56 20%	56 32%	90 20%	169 22%	33 22%	159 20%	33 34%	7 47%	63 27%	81 23%	38 22%	13 11%	108 23%	83 21%	15 20%	173 22%
No	293 32%	144 32%	149 32%	108 38%	61 29%	118 29%	160 35%	109 39%	51 29%	133 29%	260 34%	33 22%	249 32%	34 35%	5 33%	59 25%	101 28%	62 36%	65 54%	173 37%	111 28%	24 32%	253 32%
Don't know if I would use a later train	204 22%	104 23%	100 22%	58 20%	52 25%	90 22%	106 23%	74 26%	32 18%	98 22%	169 22%	35 23%	172 22%	25 26%	2 13%	47 20%	83 23%	37 21%	29 24%	85 18%	108 27%	14 19%	176 22%
Don't know time of latest train	210 23%	106 24%	104 22%	36 13%	53 25%	120 30%	79 17%	44 16%	35 20%	131 29%	159 21%	51 34%	202 26%	6 6%	1 7%	65 28%	90 25%	37 21%	14 12%	104 22%	97 24%	21 28%	182 23%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 33
 Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains?
 (Friday)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	814	394	420	255	182	366	405	251	154	409	669	145	695	94	14	222	314	156	102	430	349	68	707
Yes	187 23%	80 20%	107 25%	68 27%	40 22%	76 21%	100 25%	52 21%	48 31%	87 21%	151 23%	36 25%	140 20%	36 38%	7 50%	74 33%	67 21%	31 20%	11 11%	96 22%	83 24%	13 19%	162 23%
No	248 30%	121 31%	127 30%	101 40%	46 25%	97 27%	135 33%	90 36%	45 29%	113 28%	220 33%	28 19%	208 30%	31 33%	5 36%	46 21%	85 27%	55 35%	56 55%	159 37%	81 23%	21 31%	215 30%
Don't know if I would use a later train	182 22%	94 24%	88 21%	50 20%	47 26%	82 22%	95 23%	67 27%	28 18%	87 21%	148 22%	34 23%	158 23%	21 22%	1 7%	41 18%	77 25%	34 22%	23 23%	76 18%	95 27%	14 21%	158 22%
Don't know time of latest train	197 24%	99 25%	98 23%	36 14%	49 27%	111 30%	75 19%	42 17%	33 21%	122 30%	150 22%	47 32%	189 27%	6 6%	1 7%	61 27%	85 27%	36 23%	12 12%	99 23%	90 26%	20 29%	172 24%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 34
 Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains?
 (Saturday)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	779	375	404	225	166	377	383	251	132	396	616	163	671	85	13	218	303	146	93	396	349	61	678
Yes	149 19%	70 19%	79 20%	47 21%	24 14%	75 20%	75 20%	46 18%	29 22%	74 19%	116 19%	33 20%	114 17%	26 31%	5 38%	70 32%	49 16%	20 14%	6 6%	67 17%	75 21%	11 18%	126 19%
No	260 33%	123 33%	137 34%	100 44%	51 31%	105 28%	143 37%	97 39%	46 35%	117 30%	215 35%	45 28%	215 32%	36 42%	6 46%	50 23%	96 32%	58 40%	51 55%	156 39%	95 27%	20 33%	227 33%
Don't know if I would use a later train	167 21%	82 22%	85 21%	40 18%	36 22%	88 23%	84 22%	61 24%	23 17%	83 21%	129 21%	38 23%	149 22%	15 18%	1 8%	38 17%	67 22%	31 21%	24 26%	69 17%	87 25%	11 18%	146 22%
Don't know time of latest train	203 26%	100 27%	103 25%	38 17%	55 33%	109 29%	81 21%	47 19%	34 26%	122 31%	156 25%	47 29%	193 29%	8 9%	1 8%	60 28%	91 30%	37 25%	12 13%	104 26%	92 26%	19 31%	179 26%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 35
 Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains?
 (Sunday)

Base:All who answered

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY					FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	777	389	388	225	168	372	378	246	132	399	617	160	672	81	13	221	301	143	93	400	344	64	677
Yes	126 16%	59 15%	67 17%	40 18%	23 14%	60 16%	65 17%	43 17%	22 17%	61 15%	100 16%	26 16%	106 16%	13 16%	4 31%	55 25%	44 15%	19 13%	6 6%	58 15%	62 18%	14 22%	105 16%
No	267 34%	135 35%	132 34%	104 46%	54 32%	105 28%	146 39%	94 38%	52 39%	121 30%	223 36%	44 28%	215 32%	42 52%	7 54%	58 26%	97 32%	57 40%	48 52%	161 40%	97 28%	20 31%	233 34%
Don't know if I would use a later train	174 22%	90 23%	84 22%	42 19%	37 22%	91 24%	81 21%	58 24%	23 17%	93 23%	134 22%	40 25%	152 23%	17 21%	1 8%	43 19%	69 23%	29 20%	26 28%	74 19%	89 26%	9 14%	155 23%
Don't know time of latest train	210 27%	105 27%	105 27%	39 17%	54 32%	116 31%	86 23%	51 21%	35 27%	124 31%	160 26%	50 31%	199 30%	9 11%	1 8%	65 29%	91 30%	38 27%	13 14%	107 27%	96 28%	21 33%	184 27%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 36

Q.20 What type of ticket did you use for your journey today?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	917	450	467	278	206	416	459	281	178	458	743	174	784	102	14	237	346	181	124	469	405	77	781
Anytime Single Return	213 23%	101 22%	112 24%	67 24%	50 24%	92 22%	112 24%	57 20%	55 31%	101 22%	176 24%	37 21%	181 23%	27 26%	2	56 24%	77 22%	49 27%	23 19%	106 23%	96 24%	21 27%	174 22%
Anytime Day Single Return	131 14%	75 17%	56 12%	44 16%	36 17%	50 12%	80 17%	49 17%	31 17%	51 11%	116 16%	15 9%	113 14%	17 17%	1	38 16%	52 15%	20 11%	16 13%	67 14%	55 14%	8 10%	114 15%
Off-Peak Super Off-Peak	398 43%	212 47%	186 40%	99 36%	91 44%	203 49%	168 37%	116 41%	52 29%	230 50%	319 43%	79 45%	372 47%	21 21%	-	101 43%	157 45%	72 40%	59 48%	210 45%	177 44%	36 47%	342 44%
Off-Peak Day Super Off-Peak Day	43 5%	18 4%	25 5%	8 3%	8 4%	25 6%	21 5%	14 5%	7 4%	22 5%	31 4%	12 7%	39 5%	2 2%	-	9 4%	13 4%	10 6%	11 9%	25 5%	16 4%	2 3%	39 5%
Advance	44 5%	20 4%	24 5%	10 4%	10 5%	22 5%	17 4%	12 4%	5 3%	27 6%	35 5%	9 5%	35 4%	6 6%	-	12 5%	12 3%	12 7%	4 3%	19 4%	19 5%	4 5%	34 4%
Day Travelcard	33 4%	13 3%	20 4%	7 3%	11 5%	14 3%	28 6%	18 6%	10 6%	5 1%	24 3%	9 5%	27 3%	3 3%	1 7%	10 4%	14 4%	6 3%	3 2%	13 3%	18 4%	2 3%	27 3%
Weekly or monthly Season Ticket	37 4%	17 4%	20 4%	29 10%	2 1%	6 1%	22 5%	9 3%	13 7%	15 3%	35 5%	2 1%	8 1%	23 23%	6 43%	13 5%	14 4%	5 3%	2 2%	11 2%	21 5%	1 1%	33 4%
Special promotion ticket	7 1%	3 1%	4 1%	3 1%	-	2 *	2 *	1 *	1 1%	5 1%	5 1%	2 1%	4 1%	1 1%	-	2 1%	2 1%	1 1%	1 1%	2 *	3 1%	1 1%	5 1%
Holiday package tour ticket	2 *	2 *	-	-	-	2 *	-	-	-	2 *	2 *	-	1 *	1 1%	-	2 1%	-	-	-	-	2 *	-	2 *
Rail Staff Pass Privilege Ticket Police Concession	14 2%	4 1%	10 2%	2 1%	-	12 3%	6 1%	5 2%	1 1%	8 2%	9 1%	5 3%	12 2%	2 2%	-	1 *	4 1%	6 3%	3 2%	6 1%	8 2%	1 1%	12 2%
Freedom pass	6 1%	3 1%	3 1%	1 *	-	5 1%	2 *	1 *	1 1%	4 1%	6 1%	-	4 1%	2 2%	-	2 1%	-	-	4 3%	4 1%	2 *	-	6 1%
Other	42 5%	14 3%	28 6%	18 6%	3 1%	19 5%	21 5%	10 4%	11 6%	21 5%	29 4%	13 7%	22 3%	14 14%	4 29%	13 5%	14 4%	5 3%	10 8%	23 5%	18 4%	6 8%	36 5%
Anytime (net)	341 37%	174 39%	167 36%	110 40%	86 42%	140 34%	190 41%	105 37%	85 48%	151 33%	289 39%	52 30%	293 37%	42 41%	3 21%	91 38%	129 37%	69 38%	39 31%	173 37%	149 37%	29 38%	286 37%
Off peak (net)	438 48%	228 51%	210 45%	107 38%	99 48%	225 54%	189 41%	130 46%	59 33%	249 54%	349 47%	89 51%	409 52%	22 22%	-	108 46%	169 49%	82 45%	70 56%	235 50%	190 47%	38 49%	379 49%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 38
 Q.22 How likely would you be to make use of the following ways of receiving your ticket?
 (By post)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	876	431	445	251	198	414	435	274	161	441	707	169	759	89	14	237	334	163	120	446	392	73	753
Very likely	131 15%	58 13%	73 16%	26 10%	30 15%	70 17%	57 13%	37 14%	20 12%	74 17%	98 14%	33 20%	117 15%	6 7%	3 21%	42 18%	48 14%	20 12%	18 15%	48 11%	78 20%	17 23%	108 14%
Fairly likely	126 14%	62 14%	64 14%	30 12%	29 15%	65 16%	62 14%	44 16%	18 11%	64 15%	97 14%	29 17%	108 14%	12 13%	3 21%	33 14%	44 13%	26 16%	17 14%	62 14%	54 14%	9 12%	109 14%
Neither likely nor unlikely	62 7%	26 6%	36 8%	19 8%	16 8%	27 7%	28 6%	21 8%	7 4%	34 8%	56 8%	6 4%	58 8%	4 4%	-	11 5%	27 8%	14 9%	9 8%	36 8%	26 7%	8 11%	51 7%
Not very likely	201 23%	108 25%	93 21%	65 26%	44 22%	91 22%	104 24%	62 23%	42 26%	97 22%	162 23%	39 23%	177 23%	21 24%	2 14%	57 24%	86 26%	31 19%	23 19%	101 23%	93 24%	14 19%	178 24%
Not at all likely	331 38%	162 38%	169 38%	107 43%	78 39%	142 34%	176 40%	105 38%	71 44%	155 35%	276 39%	55 33%	283 37%	39 44%	5 36%	87 37%	124 37%	66 40%	47 39%	191 43%	125 32%	23 32%	287 38%
Likely (net)	257 29%	120 28%	137 31%	56 22%	59 30%	135 33%	119 27%	81 30%	38 24%	138 31%	195 28%	62 37%	225 30%	18 20%	6 43%	75 32%	92 28%	46 28%	35 29%	110 25%	132 34%	26 36%	217 29%
Not likely (net)	532 61%	270 63%	262 59%	172 69%	122 62%	233 56%	280 64%	167 61%	113 70%	252 57%	438 62%	94 56%	460 61%	60 67%	7 50%	144 61%	210 63%	97 60%	70 58%	292 65%	218 56%	37 51%	465 62%
Don't know/no opinion	25 3%	15 3%	10 2%	4 2%	1 1%	19 5%	8 2%	5 2%	3 2%	17 4%	18 3%	7 4%	16 2%	7 8%	1 7%	7 3%	5 1%	6 4%	6 5%	8 2%	16 4%	2 3%	20 3%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 39

Q.22 How likely would you be to make use of the following ways of receiving your ticket?
(Printing out from a computer at home work)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	941	458	483	274	217	434	474	296	178	467	768	173	817	97	12	243	367	181	123	474	425	70	815
Very likely	382 41%	189 41%	193 40%	102 37%	111 51%	160 37%	198 42%	120 41%	78 44%	184 39%	311 40%	71 41%	348 43%	22 23%	2 17%	92 38%	162 44%	79 44%	40 33%	187 39%	181 43%	25 36%	339 42%
Fairly likely	274 29%	133 29%	141 29%	85 31%	62 29%	125 29%	136 29%	84 28%	52 29%	138 30%	229 30%	45 26%	241 29%	31 32%	1 8%	71 29%	118 32%	51 28%	24 20%	140 30%	116 27%	16 23%	240 29%
Neither likely nor unlikely	64 7%	26 6%	38 8%	15 5%	15 7%	33 8%	29 6%	18 6%	11 6%	35 7%	49 6%	15 9%	55 7%	6 6%	2 17%	18 7%	20 5%	14 8%	11 9%	39 8%	24 6%	7 10%	53 7%
Not very likely	83 9%	46 10%	37 8%	36 13%	10 5%	36 8%	45 9%	30 10%	15 8%	38 8%	72 9%	11 6%	66 8%	13 13%	4 33%	24 10%	34 9%	13 7%	11 9%	34 7%	47 11%	7 10%	73 9%
Not at all likely	119 13%	53 12%	66 14%	31 11%	19 9%	67 15%	61 13%	41 14%	20 11%	58 12%	93 12%	26 15%	95 12%	20 21%	2 17%	32 13%	30 8%	20 11%	32 26%	68 14%	45 11%	14 20%	95 12%
Likely (net)	656 70%	322 70%	334 69%	187 68%	173 80%	285 66%	334 70%	204 69%	130 73%	322 69%	540 70%	116 67%	589 72%	53 55%	3 25%	163 67%	280 76%	130 72%	64 52%	327 69%	297 70%	41 59%	579 71%
Not likely (net)	202 21%	99 22%	103 21%	67 24%	29 13%	103 24%	106 22%	71 24%	35 20%	96 21%	165 21%	37 21%	161 20%	33 34%	6 50%	56 23%	64 17%	33 18%	43 35%	102 22%	92 22%	21 30%	168 21%
Don't know/no opinion	19 2%	11 2%	8 2%	5 2%	- -	13 3%	5 1%	3 1%	2 1%	14 3%	14 2%	5 3%	12 1%	5 5%	1 8%	6 2%	3 1%	4 2%	5 4%	6 1%	12 3%	1 1%	15 2%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 40

Q.22 How likely would you be to make use of the following ways of receiving your ticket?
 (Sent to your mobile -you would show the message as proof of purchase)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	860	423	437	259	205	385	430	264	166	430	701	159	750	89	11	237	342	159	98	435	385	61	748
Very likely	304 35%	142 34%	162 37%	106 41%	81 40%	112 29%	159 37%	87 33%	72 43%	145 34%	253 36%	51 32%	261 35%	36 40%	3 27%	104 44%	137 40%	42 26%	11 11%	156 36%	134 35%	14 23%	271 36%
Fairly likely	187 22%	93 22%	94 22%	58 22%	44 21%	82 21%	93 22%	57 22%	36 22%	94 22%	150 21%	37 23%	164 22%	17 19%	4 36%	61 26%	78 23%	28 18%	14 14%	103 24%	75 19%	11 18%	164 22%
Neither likely nor unlikely	53 6%	27 6%	26 6%	11 4%	15 7%	27 7%	24 6%	17 6%	7 4%	29 7%	41 6%	12 8%	48 6%	5 6%	-	15 6%	24 7%	12 8%	2 2%	23 5%	30 8%	7 11%	46 6%
Not very likely	125 15%	68 16%	57 13%	40 15%	25 12%	59 15%	58 13%	37 14%	21 13%	67 16%	103 15%	22 14%	108 14%	12 13%	4 36%	28 12%	56 16%	25 16%	12 12%	60 14%	58 15%	11 18%	107 14%
Not at all likely	191 22%	93 22%	98 22%	44 17%	40 20%	105 27%	96 22%	66 25%	30 18%	95 22%	154 22%	37 23%	169 23%	19 21%	-	29 12%	47 14%	52 33%	59 60%	93 21%	88 23%	18 30%	160 21%
Likely (net)	491 57%	235 56%	256 59%	164 63%	125 61%	194 50%	252 59%	144 55%	108 65%	239 56%	403 57%	88 55%	425 57%	53 60%	7 64%	165 70%	215 63%	70 44%	25 26%	259 60%	209 54%	25 41%	435 58%
Not likely (net)	316 37%	161 38%	155 35%	84 32%	65 32%	164 43%	154 36%	103 39%	51 31%	162 38%	257 37%	59 37%	277 37%	31 35%	4 36%	57 24%	103 30%	77 48%	71 72%	153 35%	146 38%	29 48%	267 36%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 41

Q.22 How likely would you be to make use of the following ways of receiving your ticket?
 (Sent to your mobile - you would scan a barcode at the ticket gate)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	864	423	441	259	206	388	433	269	164	431	705	159	747	95	12	236	337	160	105	436	389	62	752
Very likely	264 31%	122 29%	142 32%	90 35%	73 35%	96 25%	133 31%	71 26%	62 38%	131 30%	216 31%	48 30%	224 30%	33 35%	3	92 39%	120 36%	34 21%	9 9%	129 30%	125 32%	9 15%	241 32%
Fairly likely	167 19%	88 21%	79 18%	56 22%	45 22%	65 17%	83 19%	55 20%	28 17%	84 19%	139 20%	28 18%	142 19%	22 23%	3 25%	54 23%	68 20%	26 16%	10 10%	88 20%	69 18%	11 18%	140 19%
Neither likely nor unlikely	51 6%	25 6%	26 6%	13 5%	13 6%	25 6%	26 6%	15 6%	11 7%	25 6%	45 6%	6 4%	46 6%	5 5%	-	15 6%	22 7%	10 6%	4 4%	25 6%	25 6%	8 13%	42 6%
Not very likely	132 15%	61 14%	71 16%	42 16%	24 12%	65 17%	67 15%	42 16%	25 15%	65 15%	106 15%	26 16%	119 16%	9 9%	4 33%	32 14%	55 16%	29 18%	13 12%	64 15%	61 16%	6 10%	122 16%
Not at all likely	218 25%	111 26%	107 24%	53 20%	47 23%	115 30%	109 25%	77 29%	32 20%	109 25%	179 25%	39 25%	193 26%	20 21%	1	35 15%	63 19%	54 34%	62 59%	115 26%	93 24%	26 42%	179 24%
Likely (net)	431 50%	210 50%	221 50%	146 56%	118 57%	161 41%	216 50%	126 47%	90 55%	215 50%	355 50%	76 48%	366 49%	55 58%	6 50%	146 62%	188 56%	60 38%	19 18%	217 50%	194 50%	20 32%	381 51%
Not likely (net)	350 41%	172 41%	178 40%	95 37%	71 34%	180 46%	176 41%	119 44%	57 35%	174 40%	285 40%	65 41%	312 42%	29 31%	5 42%	67 28%	118 35%	83 52%	75 71%	179 41%	154 40%	32 52%	301 40%
Don't know/no opinion	32 4%	16 4%	16 4%	5 2%	4 2%	22 6%	15 3%	9 3%	6 4%	17 4%	20 3%	12 8%	23 3%	6 6%	1 8%	8 3%	9 3%	7 4%	7 7%	15 3%	16 4%	2 3%	28 4%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 42

Q.22 How likely would you be to make use of the following ways of receiving your ticket?
(Smartcard)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	823	407	416	251	188	376	413	257	156	410	666	157	710	91	13	230	319	151	100	427	360	60	716
Very likely	96 12%	49 12%	47 11%	47 19%	17 9%	31 8%	54 13%	27 11%	27 17%	42 10%	79 12%	17 11%	76 11%	16 18%	3 23%	36 16%	43 13%	8 5%	6 6%	53 12%	36 10%	4 7%	86 12%
Fairly likely	103 13%	53 13%	50 12%	42 17%	20 11%	41 11%	57 14%	30 12%	27 17%	46 11%	84 13%	19 12%	81 11%	20 22%	2 15%	35 15%	45 14%	17 11%	2 2%	59 14%	40 11%	5 8%	90 13%
Neither likely nor unlikely	82 10%	41 10%	41 10%	20 8%	27 14%	35 9%	49 12%	32 12%	17 11%	33 8%	70 11%	12 8%	75 11%	6 7%	1 8%	16 7%	37 12%	22 15%	6 6%	50 12%	30 8%	6 10%	74 10%
Not very likely	147 18%	72 18%	75 18%	45 18%	39 21%	62 16%	79 19%	56 22%	23 15%	68 17%	119 18%	28 18%	130 18%	15 16%	2 15%	42 18%	66 21%	23 15%	11 11%	69 16%	72 20%	5 8%	135 19%
Not at all likely	223 27%	110 27%	113 27%	50 20%	52 28%	118 31%	101 24%	69 27%	32 21%	122 30%	184 28%	39 25%	197 28%	20 22%	1 8%	41 18%	64 20%	51 34%	61 61%	113 26%	99 28%	29 48%	178 25%
Likely (net)	199 24%	102 25%	97 23%	89 35%	37 20%	72 19%	111 27%	57 22%	54 35%	88 21%	163 24%	36 23%	157 22%	36 40%	5 38%	71 31%	88 28%	25 17%	8 8%	112 26%	76 21%	9 15%	176 25%
Not likely (net)	370 45%	182 45%	188 45%	95 38%	91 48%	180 48%	180 44%	125 49%	55 35%	190 46%	303 45%	67 43%	327 46%	35 38%	3 23%	83 36%	130 41%	74 49%	72 72%	182 43%	171 48%	34 57%	313 44%
Don't know/no opinion	172 21%	82 20%	90 22%	47 19%	33 18%	89 24%	73 18%	43 17%	30 19%	99 24%	130 20%	42 27%	151 21%	14 15%	4 31%	60 26%	64 20%	30 20%	14 14%	83 19%	83 23%	11 18%	153 21%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 43

Q.23 Did you use a railcard to buy your ticket? If so which one?

Base:All who answered

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY					FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	938	452	486	273	208	441	470	294	176	468	758	180	813	94	15	247	340	194	135	470	429	74	814
Did not use a railcard	600	294	306	203	161	225	322	195	127	278	504	96	515	65	11	150	295	110	28	307	271	37	532
	64%	65%	63%	74%	77%	51%	69%	66%	72%	59%	66%	53%	63%	69%	73%	61%	87%	57%	21%	65%	63%	50%	65%
Disabled Persons Railcard	10	5	5	1	1	8	4	4	-	6	8	2	10	-	-	3	4	2	1	7	3	10	-
	1%	1%	1%	*	*	2%	1%	1%	-	1%	1%	1%	1%	-	-	1%	1%	1%	1%	1%	1%	14%	-
16-25 Railcard	78	42	36	23	3	52	25	16	9	53	52	26	66	10	1	76	1	1	-	33	44	3	69
	8%	9%	7%	8%	1%	12%	5%	5%	5%	11%	7%	14%	8%	11%	7%	31%	*	1%	-	7%	10%	4%	8%
Network Railcard	47	16	31	14	8	25	22	10	12	25	28	19	38	7	2	7	27	13	-	26	19	3	43
	5%	4%	6%	5%	4%	6%	5%	3%	7%	5%	4%	11%	5%	7%	13%	3%	8%	7%	-	6%	4%	4%	5%
Senior Railcard	174	80	94	25	33	113	84	59	25	90	150	24	161	9	-	-	-	62	109	85	78	18	147
	19%	18%	19%	9%	16%	26%	18%	20%	14%	19%	20%	13%	20%	10%	-	-	-	32%	81%	18%	18%	24%	18%
Forces Railcard	5	4	1	1	1	2	1	1	-	4	3	2	3	1	-	2	3	-	-	3	1	1	4
	1%	1%	*	*	*	*	*	*	-	1%	*	1%	*	1%	-	1%	1%	-	-	1%	*	1%	*
Family & Friends Railcard	10	3	7	1	-	9	5	5	-	5	3	7	10	-	-	2	7	-	-	3	6	-	8
	1%	1%	1%	*	-	2%	1%	2%	-	1%	*	4%	1%	-	-	1%	2%	-	-	1%	1%	-	1%
GroupSave discount	2	2	-	-	-	2	-	-	-	2	-	2	2	-	-	1	-	-	1	2	-	1	1
	*	*	-	-	-	*	-	-	-	*	-	1%	*	-	-	*	-	-	1%	*	-	1%	*
Other railcard	27	15	12	8	2	16	13	8	5	14	20	7	21	4	1	10	7	8	1	14	12	3	23
	3%	3%	2%	3%	1%	4%	3%	3%	3%	3%	3%	4%	3%	4%	7%	4%	2%	4%	1%	3%	3%	4%	3%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 44

Q.24 How would you rate the STATION where you boarded this train for:
(Provision of information about train times/platforms)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	997	487	510	290	226	463	496	311	185	501	806	191	863	104	14	246	384	203	136	498	453	80	857
Very good	515 52%	237 49%	278 55%	136 47%	110 49%	256 55%	256 52%	164 53%	92 50%	259 52%	417 52%	98 51%	454 53%	44 42%	5 36%	106 43%	179 47%	128 63%	93 68%	245 49%	250 55%	46 58%	442 52%
Fairly good	393 39%	207 43%	186 36%	130 45%	87 38%	173 37%	192 39%	123 40%	69 37%	201 40%	313 39%	80 42%	333 39%	49 47%	8 57%	110 45%	169 44%	64 32%	36 26%	203 41%	169 37%	22 28%	342 40%
Neither good nor poor	52 5%	22 5%	30 6%	13 4%	15 7%	23 5%	30 6%	14 5%	16 9%	22 4%	42 5%	10 5%	45 5%	5 5%	1 7%	16 7%	22 6%	7 3%	6 4%	28 6%	22 5%	9 11%	42 5%
Fairly poor	29 3%	17 3%	12 2%	7 2%	14 6%	8 2%	16 3%	8 3%	8 4%	13 3%	27 3%	2 1%	27 3%	2 2%	-	9 4%	12 3%	4 2%	1 1%	16 3%	11 2%	3 4%	24 3%
Very poor	8 1%	4 1%	4 1%	4 1%	-	3 1%	2 *	2 1%	-	6 1%	7 1%	1 1%	4 *	4 4%	-	5 2%	2 1%	-	-	6 1%	1 *	-	7 1%
Good (net)	908 91%	444 91%	464 91%	266 92%	197 87%	429 93%	448 90%	287 92%	161 87%	460 92%	730 91%	178 93%	787 91%	93 89%	13 93%	216 88%	348 91%	192 95%	129 95%	448 90%	419 92%	68 85%	784 91%
Poor (net)	37 4%	21 4%	16 3%	11 4%	14 6%	11 2%	18 4%	10 3%	8 4%	19 4%	34 4%	3 2%	31 4%	6 6%	-	14 6%	14 4%	4 2%	1 1%	22 4%	12 3%	3 4%	31 4%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 45

Q.24 How would you rate the STATION where you boarded this train for:
(The upkeep repair of the station buildings platforms)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	981	478	503	282	229	452	490	305	185	491	799	182	854	98	13	244	380	197	135	497	442	76	851
Very good	298 30%	151 32%	147 29%	83 29%	64 28%	145 32%	151 31%	94 31%	57 31%	147 30%	245 31%	53 29%	257 30%	32 33%	4 31%	64 26%	108 28%	64 32%	55 41%	132 27%	152 34%	25 33%	252 30%
Fairly good	477 49%	228 48%	249 50%	145 51%	101 44%	225 50%	234 48%	148 49%	86 46%	243 49%	378 47%	99 54%	420 49%	46 47%	6 46%	116 48%	195 51%	99 50%	54 40%	247 50%	207 47%	30 39%	421 49%
Neither good nor poor	136 14%	66 14%	70 14%	33 12%	37 16%	62 14%	63 13%	37 12%	26 14%	73 15%	111 14%	25 14%	115 13%	14 14%	2 15%	49 20%	45 12%	21 11%	19 14%	74 15%	59 13%	16 21%	116 14%
Fairly poor	60 6%	28 6%	32 6%	20 7%	21 9%	17 4%	36 7%	22 7%	14 8%	24 5%	55 7%	5 3%	53 6%	5 5%	1 8%	12 5%	29 8%	11 6%	6 4%	37 7%	22 5%	5 7%	53 6%
Very poor	10 1%	5 1%	5 1%	1 *	6 3%	3 1%	6 1%	4 1%	2 1%	4 1%	10 1%	- -	9 1%	1 1%	- -	3 1%	3 1%	2 1%	1 1%	7 1%	2 *	- -	9 1%
Good (net)	775 79%	379 79%	396 79%	228 81%	165 72%	370 82%	385 79%	242 79%	143 77%	390 79%	623 78%	152 84%	677 79%	78 80%	10 77%	180 74%	303 80%	163 83%	109 81%	379 76%	359 81%	55 72%	673 79%
Poor (net)	70 7%	33 7%	37 7%	21 7%	27 12%	20 4%	42 9%	26 9%	16 9%	28 6%	65 8%	5 3%	62 7%	6 6%	1 8%	15 6%	32 8%	13 7%	7 5%	44 9%	24 5%	5 7%	62 7%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 46

Q.24 How would you rate the STATION where you boarded this train for:
(Cleanliness of the station)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	957	466	491	279	222	442	477	298	179	480	775	182	831	100	12	241	372	190	130	485	431	74	827
Very good	307 32%	150 32%	157 32%	88 32%	67 30%	148 33%	154 32%	98 33%	56 31%	153 32%	252 33%	55 30%	268 32%	32 32%	3	71 29%	118 32%	63 33%	50 38%	144 30%	151 35%	21 28%	269 33%
Fairly good	461 48%	228 49%	233 47%	140 50%	96 43%	220 50%	225 47%	148 50%	77 43%	236 49%	363 47%	98 54%	401 48%	48 48%	7 58%	112 46%	178 48%	101 53%	59 45%	235 48%	206 48%	34 46%	400 48%
Neither good nor poor	127 13%	64 14%	63 13%	35 13%	39 18%	51 12%	69 14%	37 12%	32 18%	58 12%	103 13%	24 13%	109 13%	13 13%	2 17%	37 15%	56 15%	16 8%	13 10%	74 15%	48 11%	14 19%	107 13%
Fairly poor	49 5%	19 4%	30 6%	12 4%	17 8%	17 4%	21 4%	11 4%	10 6%	28 6%	46 6%	3 2%	43 5%	4 4%	-	15 6%	16 4%	9 5%	7 5%	24 5%	22 5%	5 7%	39 5%
Very poor	13 1%	5 1%	8 2%	4 1%	3 1%	6 1%	8 2%	4 1%	4 2%	5 1%	11 1%	2 1%	10 1%	3 3%	-	6 2%	4 1%	1 1%	1 1%	8 2%	4 1%	-	12 1%
Good (net)	768 80%	378 81%	390 79%	228 82%	163 73%	368 83%	379 79%	246 83%	133 74%	389 81%	615 79%	153 84%	669 81%	80 80%	10 83%	183 76%	296 80%	164 86%	109 84%	379 78%	357 83%	55 74%	669 81%
Poor (net)	62 6%	24 5%	38 8%	16 6%	20 9%	23 5%	29 6%	15 5%	14 8%	33 7%	57 7%	5 3%	53 6%	7 7%	-	21 9%	20 5%	10 5%	8 6%	32 7%	26 6%	5 7%	51 6%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 47

Q.24 How would you rate the STATION where you boarded this train for:
(The facilities and services at the station)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	877	444	433	268	202	391	432	263	169	445	714	163	755	95	12	218	348	171	115	439	400	67	754
Very good	197 22%	96 22%	101 23%	62 23%	34 17%	99 25%	103 24%	64 24%	39 23%	94 21%	146 20%	51 31%	171 23%	22 23%	1	53 24%	77 22%	37 22%	28 24%	89 20%	103 26%	15 22%	170 23%
Fairly good	308 35%	153 34%	155 36%	88 33%	74 37%	141 36%	139 32%	78 30%	61 36%	169 38%	250 35%	58 36%	267 35%	30 32%	6 50%	71 33%	111 32%	75 44%	42 37%	154 35%	137 34%	21 31%	271 36%
Neither good nor poor	152 17%	77 17%	75 17%	39 15%	37 18%	74 19%	60 14%	42 16%	18 11%	92 21%	121 17%	31 19%	132 17%	15 16%	3 25%	42 19%	52 15%	30 18%	22 19%	80 18%	65 16%	15 22%	127 17%
Fairly poor	120 14%	70 16%	50 12%	45 17%	25 12%	44 11%	66 15%	40 15%	26 15%	54 12%	106 15%	14 9%	102 14%	14 15%	1	28 13%	58 17%	18 11%	10 9%	60 14%	54 14%	7 10%	103 14%
Very poor	100 11%	48 11%	52 12%	34 13%	32 16%	33 8%	64 15%	39 15%	25 15%	36 8%	91 13%	9 6%	83 11%	14 15%	1 8%	24 11%	50 14%	11 6%	13 11%	56 13%	41 10%	9 13%	83 11%
Good (net)	505 58%	249 56%	256 59%	150 56%	108 53%	240 61%	242 56%	142 54%	100 59%	263 59%	396 55%	109 67%	438 58%	52 55%	7 58%	124 57%	188 54%	112 65%	70 61%	243 55%	240 60%	36 54%	441 58%
Poor (net)	220 25%	118 27%	102 24%	79 29%	57 28%	77 20%	130 30%	79 30%	51 30%	90 20%	197 28%	23 14%	185 25%	28 29%	2 17%	52 24%	108 31%	29 17%	23 20%	116 26%	95 24%	16 24%	186 25%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 48

Q.24 How would you rate the STATION where you boarded this train for:
(The availability of staff at the station)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	878	444	434	266	202	395	435	275	160	443	716	162	756	95	13	231	337	173	112	441	399	66	756
Very good	180 21%	90 20%	90 21%	55 21%	33 16%	89 23%	90 21%	60 22%	30 19%	90 20%	143 20%	37 23%	158 21%	17 18%	1 8%	41 18%	68 20%	42 24%	27 24%	85 19%	91 23%	14 21%	160 21%
Fairly good	356 41%	179 40%	177 41%	116 44%	82 41%	152 38%	171 39%	110 40%	61 38%	185 42%	292 41%	64 40%	309 41%	36 38%	6 46%	92 40%	141 42%	68 39%	47 42%	172 39%	168 42%	22 33%	313 41%
Neither good nor poor	170 19%	92 21%	78 18%	46 17%	46 23%	76 19%	79 18%	57 21%	22 14%	91 21%	139 19%	31 19%	147 19%	20 21%	2 15%	46 20%	57 17%	39 23%	19 17%	92 21%	66 17%	17 26%	138 18%
Fairly poor	93 11%	47 11%	46 11%	26 10%	22 11%	42 11%	49 11%	29 11%	20 13%	44 10%	75 10%	18 11%	77 10%	12 13%	2 15%	25 11%	39 12%	18 10%	8 7%	49 11%	41 10%	6 9%	79 10%
Very poor	79 9%	36 8%	43 10%	23 9%	19 9%	36 9%	46 11%	19 7%	27 17%	33 7%	67 9%	12 7%	65 9%	10 11%	2 15%	27 12%	32 9%	6 3%	11 10%	43 10%	33 8%	7 11%	66 9%
Good (net)	536 61%	269 61%	267 62%	171 64%	115 57%	241 61%	261 60%	170 62%	91 57%	275 62%	435 61%	101 62%	467 62%	53 56%	7 54%	133 58%	209 62%	110 64%	74 66%	257 58%	259 65%	36 55%	473 63%
Poor (net)	172 20%	83 19%	89 21%	49 18%	41 20%	78 20%	95 22%	48 17%	47 29%	77 17%	142 20%	30 19%	142 19%	22 23%	4 31%	52 23%	71 21%	24 14%	19 17%	92 21%	74 19%	13 20%	145 19%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 49

Q.24 How would you rate the STATION where you boarded this train for:
(The attitudes and helpfulness of the staff)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	782	399	383	240	174	355	381	251	130	401	639	143	676	87	8	200	292	166	102	382	365	61	672
Very good	307 39%	159 40%	148 39%	90 38%	70 40%	142 40%	155 41%	114 45%	41 32%	152 38%	251 39%	56 39%	266 39%	33 38%	2	62 31%	114 39%	79 48%	49 48%	143 37%	155 42%	22 36%	274 41%
Fairly good	303 39%	156 39%	147 38%	89 37%	63 36%	144 41%	142 37%	94 37%	48 37%	161 40%	243 38%	60 42%	268 40%	28 32%	2	77 39%	117 40%	62 37%	38 37%	156 41%	132 36%	18 30%	262 39%
Neither good nor poor	110 14%	57 14%	53 14%	33 14%	32 18%	45 13%	54 14%	30 12%	24 18%	56 14%	91 14%	19 13%	97 14%	12 14%	1	37 19%	37 13%	21 13%	9 9%	56 15%	47 13%	14 23%	87 13%
Fairly poor	33 4%	21 5%	12 3%	17 7%	5 3%	10 3%	17 4%	7 3%	10 8%	16 4%	29 5%	4 3%	23 3%	7 8%	3 38%	13 7%	14 5%	2 1%	2 2%	13 3%	18 5%	5 8%	27 4%
Very poor	29 4%	6 2%	23 6%	11 5%	4 2%	14 4%	13 3%	6 2%	7 5%	16 4%	25 4%	4 3%	22 3%	7 8%	-	11 6%	10 3%	2 1%	4 4%	14 4%	13 4%	2 3%	22 3%
Good (net)	610 78%	315 79%	295 77%	179 75%	133 76%	286 81%	297 78%	208 83%	89 68%	313 78%	494 77%	116 81%	534 79%	61 70%	4	139 70%	231 79%	141 85%	87 85%	299 78%	287 79%	40 66%	536 80%
Poor (net)	62 8%	27 7%	35 9%	28 12%	9 5%	24 7%	30 8%	13 5%	17 13%	32 8%	54 8%	8 6%	45 7%	14 16%	3 38%	24 12%	24 8%	4 2%	6 6%	27 7%	31 8%	7 11%	49 7%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 50

Q.24 How would you rate the STATION where you boarded this train for:
(Connections with other forms of public transport)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	721	354	367	216	162	329	364	222	142	357	574	147	620	79	10	193	278	134	97	376	314	53	620
Very good	181 25%	82 23%	99 27%	42 19%	43 27%	92 28%	89 24%	45 20%	44 31%	92 26%	138 24%	43 29%	157 25%	17 22%	3 30%	46 24%	70 25%	36 27%	28 29%	90 24%	87 28%	13 25%	159 26%
Fairly good	223 31%	108 31%	115 31%	74 34%	37 23%	107 33%	96 26%	54 24%	42 30%	127 36%	167 29%	56 38%	190 31%	26 33%	3 30%	73 38%	67 24%	47 35%	28 29%	106 28%	106 34%	16 30%	187 30%
Neither good nor poor	132 18%	68 19%	64 17%	39 18%	31 19%	61 19%	67 18%	45 20%	22 15%	65 18%	108 19%	24 16%	114 18%	15 19%	2 20%	39 20%	49 18%	23 17%	14 14%	70 19%	52 17%	10 19%	113 18%
Fairly poor	109 15%	62 18%	47 13%	41 19%	27 17%	39 12%	62 17%	45 20%	17 12%	47 13%	90 16%	19 13%	91 15%	15 19%	1 10%	18 9%	51 18%	19 14%	19 20%	61 16%	44 14%	8 15%	96 15%
Very poor	76 11%	34 10%	42 11%	20 9%	24 15%	30 9%	50 14%	33 15%	17 12%	26 7%	71 12%	5 3%	68 11%	6 8%	1 10%	17 9%	41 15%	9 7%	8 8%	49 13%	25 8%	6 11%	65 10%
Good (net)	404 56%	190 54%	214 58%	116 54%	80 49%	199 60%	185 51%	99 45%	86 61%	219 61%	305 53%	99 67%	347 56%	43 54%	6 60%	119 62%	137 49%	83 62%	56 58%	196 52%	193 61%	29 55%	346 56%
Poor (net)	185 26%	96 27%	89 24%	61 28%	51 31%	69 21%	112 31%	78 35%	34 24%	73 20%	161 28%	24 16%	159 26%	21 27%	2 20%	35 18%	92 33%	28 21%	27 28%	110 29%	69 22%	14 26%	161 26%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 51

Q.24 How would you rate the STATION where you boarded this train for:
(Ticket buying facilities)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	834	422	412	252	180	388	428	283	145	406	674	160	716	93	12	217	330	157	105	427	369	60	720
Very good	225 27%	114 27%	111 27%	49 19%	53 29%	120 31%	109 25%	73 26%	36 25%	116 29%	183 27%	42 26%	206 29%	11 12%	4 33%	61 28%	77 23%	49 31%	36 34%	105 25%	113 31%	19 32%	196 27%
Fairly good	354 42%	193 46%	161 39%	121 48%	73 41%	154 40%	175 41%	119 42%	56 39%	179 44%	282 42%	72 45%	298 42%	47 51%	5 42%	86 40%	147 45%	65 41%	42 40%	179 42%	156 42%	24 40%	304 42%
Neither good nor poor	132 16%	54 13%	78 19%	46 18%	34 19%	51 13%	73 17%	49 17%	24 17%	59 15%	108 16%	24 15%	111 16%	18 19%	2 17%	36 17%	52 16%	26 17%	13 12%	71 17%	54 15%	7 12%	114 16%
Fairly poor	66 8%	33 8%	33 8%	22 9%	11 6%	31 8%	36 8%	22 8%	14 10%	30 7%	55 8%	11 7%	53 7%	12 13%	-	17 8%	30 9%	10 6%	7 7%	40 9%	23 6%	3 5%	59 8%
Very poor	57 7%	28 7%	29 7%	14 6%	9 5%	32 8%	35 8%	20 7%	15 10%	22 5%	46 7%	11 7%	48 7%	5 5%	1 8%	17 8%	24 7%	7 4%	7 7%	32 7%	23 6%	7 12%	47 7%
Good (net)	579 69%	307 73%	272 66%	170 67%	126 70%	274 71%	284 66%	192 68%	92 63%	295 73%	465 69%	114 71%	504 70%	58 62%	9 75%	147 68%	224 68%	114 73%	78 74%	284 67%	269 73%	43 72%	500 69%
Poor (net)	123 15%	61 14%	62 15%	36 14%	20 11%	63 16%	71 17%	42 15%	29 20%	52 13%	101 15%	22 14%	101 14%	17 18%	1 8%	34 16%	54 16%	17 11%	14 13%	72 17%	46 12%	10 17%	106 15%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 52

Q.24 How would you rate the STATION where you boarded this train for:
(Facilities for bicycle parking)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	333	168	165	102	63	161	163	109	54	170	263	70	272	46	10	119	118	53	28	175	135	24	282
Very good	86 26%	40 24%	46 28%	23 23%	19 30%	42 26%	37 23%	27 25%	10 19%	49 29%	67 25%	19 27%	71 26%	10 22%	3 30%	30 25%	29 25%	10 19%	15 54%	44 25%	38 28%	4 17%	76 27%
Fairly good	139 42%	76 45%	63 38%	40 39%	26 41%	69 43%	64 39%	43 39%	21 39%	75 44%	111 42%	28 40%	117 43%	14 30%	5 50%	55 46%	45 38%	25 47%	9 32%	74 42%	56 41%	13 54%	116 41%
Neither good nor poor	63 19%	33 20%	30 18%	24 24%	12 19%	27 17%	31 19%	24 22%	7 13%	32 19%	50 19%	13 19%	49 18%	13 28%	1 10%	17 14%	24 20%	13 25%	3 11%	32 18%	24 18%	5 21%	49 17%
Fairly poor	28 8%	10 6%	18 11%	11 11%	3 5%	14 9%	22 13%	12 11%	10 19%	6 4%	21 8%	7 10%	20 7%	7 15%	1 10%	11 9%	14 12%	1 2%	1 4%	15 9%	11 8%	1 4%	26 9%
Very poor	17 5%	9 5%	8 5%	4 4%	3 5%	9 6%	9 6%	3 3%	6 11%	8 5%	14 5%	3 4%	15 6%	2 4%	- -	6 5%	6 5%	4 8%	- -	10 6%	6 4%	1 4%	15 5%
Good (net)	225 68%	116 69%	109 66%	63 62%	45 71%	111 69%	101 62%	70 64%	31 57%	124 73%	178 68%	47 67%	188 69%	24 52%	8 80%	85 71%	74 63%	35 66%	24 86%	118 67%	94 70%	17 71%	192 68%
Poor (net)	45 14%	19 11%	26 16%	15 15%	6 10%	23 14%	31 19%	15 14%	16 30%	14 8%	35 13%	10 14%	35 13%	9 20%	1 10%	17 14%	20 17%	5 9%	1 4%	25 14%	17 13%	2 8%	41 15%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 53

Q.24 How would you rate the STATION where you boarded this train for:
(Your personal security whilst using that station)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	850	424	426	252	200	385	425	266	159	425	699	151	738	88	12	221	331	175	100	423	390	64	732
Very good	244 29%	113 27%	131 31%	70 28%	56 28%	114 30%	113 27%	70 26%	43 27%	131 31%	206 29%	38 25%	213 29%	24 27%	3 25%	55 25%	86 26%	63 36%	34 34%	121 29%	111 28%	13 20%	217 30%
Fairly good	359 42%	183 43%	176 41%	116 46%	82 41%	155 40%	192 45%	124 47%	68 43%	167 39%	292 42%	67 44%	309 42%	37 42%	7 58%	96 43%	150 45%	68 39%	39 39%	172 41%	174 45%	26 41%	312 43%
Neither good nor poor	203 24%	106 25%	97 23%	51 20%	52 26%	98 25%	95 22%	59 22%	36 23%	108 25%	162 23%	41 27%	176 24%	23 26%	2 17%	51 23%	82 25%	40 23%	24 24%	110 26%	84 22%	20 31%	169 23%
Fairly poor	26 3%	13 3%	13 3%	10 4%	6 3%	9 2%	16 4%	11 4%	5 3%	10 2%	23 3%	3 2%	24 3%	2 2%	- -	8 4%	10 3%	3 2%	1 1%	11 3%	14 4%	2 3%	21 3%
Very poor	18 2%	9 2%	9 2%	5 2%	4 2%	9 2%	9 2%	2 1%	7 4%	9 2%	16 2%	2 1%	16 2%	2 2%	- -	11 5%	3 1%	1 1%	2 2%	9 2%	7 2%	3 5%	13 2%
Good (net)	603 71%	296 70%	307 72%	186 74%	138 69%	269 70%	305 72%	194 73%	111 70%	298 70%	498 71%	105 70%	522 71%	61 69%	10 83%	151 68%	236 71%	131 75%	73 73%	293 69%	285 73%	39 61%	529 72%
Poor (net)	44 5%	22 5%	22 5%	15 6%	10 5%	18 5%	25 6%	13 5%	12 8%	19 4%	39 6%	5 3%	40 5%	4 5%	- -	19 9%	13 4%	4 2%	3 3%	20 5%	21 5%	5 8%	34 5%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 54

Q.25 How would you rate the TRAIN you boarded for this journey in terms of:
(The space for luggage)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	939	462	477	275	219	429	465	292	173	474	756	183	813	98	13	237	366	187	125	480	418	77	805
Very good	280 30%	152 33%	128 27%	70 25%	63 29%	138 32%	116 25%	81 28%	35 20%	164 35%	213 28%	67 37%	241 30%	25 26%	6 46%	80 34%	84 23%	62 33%	46 37%	139 29%	122 29%	21 27%	242 30%
Fairly good	469 50%	224 48%	245 51%	143 52%	114 52%	209 49%	235 51%	147 50%	88 51%	234 49%	385 51%	84 46%	413 51%	48 49%	4 31%	112 47%	198 54%	87 47%	59 47%	245 51%	208 50%	35 45%	404 50%
Neither good nor poor	120 13%	60 13%	60 13%	38 14%	29 13%	50 12%	69 15%	42 14%	27 16%	51 11%	97 13%	23 13%	101 12%	14 14%	3 23%	33 14%	51 14%	22 12%	12 10%	58 12%	58 14%	10 13%	103 13%
Fairly poor	62 7%	22 5%	40 8%	23 8%	10 5%	28 7%	41 9%	22 8%	19 11%	21 4%	54 7%	8 4%	51 6%	10 10%	-	12 5%	29 8%	13 7%	7 6%	34 7%	26 6%	7 9%	52 6%
Very poor	8 1%	4 1%	4 1%	1 *	3 1%	4 1%	4 1%	-	4 2%	4 1%	7 1%	1 1%	7 1%	1 1%	-	-	4 1%	3 2%	1 1%	4 1%	4 1%	4 5%	4 *
Good (net)	749 80%	376 81%	373 78%	213 77%	177 81%	347 81%	351 75%	228 78%	123 71%	398 84%	598 79%	151 83%	654 80%	73 74%	10 77%	192 81%	282 77%	149 80%	105 84%	384 80%	330 79%	56 73%	646 80%
Poor (net)	70 7%	26 6%	44 9%	24 9%	13 6%	32 7%	45 10%	22 8%	23 13%	25 5%	61 8%	9 5%	58 7%	11 11%	-	12 5%	33 9%	16 9%	8 6%	38 8%	30 7%	11 14%	56 7%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 55

Q.25 How would you rate the TRAIN you boarded for this journey in terms of:
(Sufficient room for all the passengers to sit stand)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	991	483	508	287	232	455	495	306	189	496	806	185	858	103	13	253	384	194	134	501	447	76	857
Very good	365 37%	196 41%	169 33%	90 31%	78 34%	190 42%	137 28%	93 30%	44 23%	228 46%	288 36%	77 42%	322 38%	29 28%	6 46%	103 41%	111 29%	78 40%	63 47%	173 35%	170 38%	24 32%	324 38%
Fairly good	426 43%	201 42%	225 44%	111 39%	101 44%	207 45%	211 43%	150 49%	61 32%	215 43%	340 42%	86 46%	379 44%	38 37%	3 23%	107 42%	175 46%	75 39%	56 42%	213 43%	198 44%	31 41%	367 43%
Neither good nor poor	91 9%	43 9%	48 9%	33 11%	21 9%	36 8%	55 11%	29 9%	26 14%	36 7%	73 9%	18 10%	75 9%	14 14%	1 8%	24 9%	42 11%	13 7%	10 7%	51 10%	37 8%	6 8%	78 9%
Fairly poor	55 6%	23 5%	32 6%	27 9%	14 6%	13 3%	46 9%	19 6%	27 14%	9 2%	52 6%	3 2%	44 5%	8 8%	2 15%	8 3%	25 7%	19 10%	2 1%	33 7%	21 5%	8 11%	43 5%
Very poor	54 5%	20 4%	34 7%	26 9%	18 8%	9 2%	46 9%	15 5%	31 16%	8 2%	53 7%	1 1%	38 4%	14 14%	1 8%	11 4%	31 8%	9 5%	3 2%	31 6%	21 5%	7 9%	45 5%
Good (net)	791 80%	397 82%	394 78%	201 70%	179 77%	397 87%	348 70%	243 79%	105 56%	443 89%	628 78%	163 88%	701 82%	67 65%	9 69%	210 83%	286 74%	153 79%	119 89%	386 77%	368 82%	55 72%	691 81%
Poor (net)	109 11%	43 9%	66 13%	53 18%	32 14%	22 5%	92 19%	34 11%	58 31%	17 3%	105 13%	4 2%	82 10%	22 21%	3 23%	19 8%	56 15%	28 14%	5 4%	64 13%	42 9%	15 20%	88 10%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 56

Q.25 How would you rate the TRAIN you boarded for this journey in terms of:
(The comfort of the seating area)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	979	478	501	286	227	449	490	304	186	489	794	185	846	103	13	250	378	188	137	498	439	75	847
Very good	312 32%	161 34%	151 30%	69 24%	66 29%	171 38%	129 26%	91 30%	38 20%	183 37%	242 30%	70 38%	275 33%	26 25%	5 38%	83 33%	88 23%	71 38%	60 44%	136 27%	156 36%	20 27%	275 32%
Fairly good	494 50%	235 49%	259 52%	154 54%	118 52%	215 48%	252 51%	157 52%	95 51%	242 49%	404 51%	90 49%	429 51%	54 52%	4 31%	121 48%	210 56%	85 45%	67 49%	255 51%	224 51%	35 47%	429 51%
Neither good nor poor	107 11%	55 12%	52 10%	40 14%	25 11%	40 9%	62 13%	33 11%	29 16%	45 9%	89 11%	18 10%	90 11%	12 12%	3 23%	26 10%	50 13%	20 11%	6 4%	67 13%	35 8%	15 20%	85 10%
Fairly poor	49 5%	24 5%	25 5%	18 6%	11 5%	19 4%	35 7%	17 6%	18 10%	14 3%	43 5%	6 3%	39 5%	8 8%	1 8%	15 6%	21 6%	9 5%	4 3%	30 6%	17 4%	3 4%	44 5%
Very poor	17 2%	3 1%	14 3%	5 2%	7 3%	4 1%	12 2%	6 2%	6 3%	5 1%	16 2%	1 1%	13 2%	3 3%	-	5 2%	9 2%	3 2%	-	10 2%	7 2%	2 3%	14 2%
Good (net)	806 82%	396 83%	410 82%	223 78%	184 81%	386 86%	381 78%	248 82%	133 72%	425 87%	646 81%	160 86%	704 83%	80 78%	9 69%	204 82%	298 79%	156 83%	127 93%	391 79%	380 87%	55 73%	704 83%
Poor (net)	66 7%	27 6%	39 8%	23 8%	18 8%	23 5%	47 10%	23 8%	24 13%	19 4%	59 7%	7 4%	52 6%	11 11%	1 8%	20 8%	30 8%	12 6%	4 3%	40 8%	24 5%	5 7%	58 7%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 57

Q.25 How would you rate the TRAIN you boarded for this journey in terms of:
(Space for bicycles)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY					FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	266	135	131	85	49	124	124	79	45	142	210	56	207	44	9	108	96	32	17	137	109	16	225
Very good	41 15%	31 23%	10 8%	9 11%	12 24%	18 15%	13 10%	11 14%	2 4%	28 20%	35 17%	6 11%	31 15%	5 11%	3 33%	21 19%	8 8%	5 16%	4 24%	19 14%	16 15%	2 13%	34 15%
Fairly good	86 32%	38 28%	48 37%	27 32%	15 31%	43 35%	27 22%	17 22%	10 22%	59 42%	67 32%	19 34%	72 35%	12 27%	1 11%	33 31%	28 29%	11 34%	10 59%	43 31%	39 36%	5 31%	70 31%
Neither good nor poor	74 28%	38 28%	36 27%	21 25%	11 22%	40 32%	43 35%	28 35%	15 33%	31 22%	51 24%	23 41%	57 28%	14 32%	2 22%	29 27%	32 33%	4 13%	3 18%	39 28%	26 24%	6 38%	60 27%
Fairly poor	41 15%	19 14%	22 17%	19 22%	4 8%	16 13%	28 23%	15 19%	13 29%	13 9%	35 17%	6 11%	28 14%	10 23%	2 22%	19 18%	16 17%	6 19%	- -	23 17%	17 16%	2 13%	38 17%
Very poor	24 9%	9 7%	15 11%	9 11%	7 14%	7 6%	13 10%	8 10%	5 11%	11 8%	22 10%	2 4%	19 9%	3 7%	1 11%	6 6%	12 13%	6 19%	- -	13 9%	11 10%	1 6%	23 10%
Good (net)	127 48%	69 51%	58 44%	36 42%	27 55%	61 49%	40 32%	28 35%	12 27%	87 61%	102 49%	25 45%	103 50%	17 39%	4 44%	54 50%	36 38%	16 50%	14 82%	62 45%	55 50%	7 44%	104 46%
Poor (net)	65 24%	28 21%	37 28%	28 33%	11 22%	23 19%	41 33%	23 29%	18 40%	24 17%	57 27%	8 14%	47 23%	13 30%	3 33%	25 23%	28 29%	12 38%	- -	36 26%	28 26%	3 19%	61 27%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 58

Q.25 How would you rate the TRAIN you boarded for this journey in terms of:
(The toilet facilities)

Base: All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	702	343	359	217	163	310	364	241	123	338	573	129	605	77	9	176	275	137	92	376	292	48	606
Very good	90 13%	48 14%	42 12%	20 9%	17 10%	51 16%	35 10%	30 12%	5 4%	55 16%	63 11%	27 21%	80 13%	5 6%	2 22%	29 16%	23 8%	17 12%	16 17%	50 13%	32 11%	4 8%	77 13%
Fairly good	299 43%	139 41%	160 45%	84 39%	64 39%	146 47%	149 41%	97 40%	52 42%	150 44%	245 43%	54 42%	262 43%	29 38%	4 44%	82 47%	101 37%	58 42%	48 52%	160 43%	122 42%	23 48%	257 42%
Neither good nor poor	176 25%	78 23%	98 27%	51 24%	54 33%	68 22%	100 27%	67 28%	33 27%	76 22%	149 26%	27 21%	154 25%	18 23%	2 22%	34 19%	86 31%	35 26%	17 18%	95 25%	77 26%	11 23%	155 26%
Fairly poor	92 13%	52 15%	40 11%	42 19%	17 10%	32 10%	57 16%	35 15%	22 18%	35 10%	75 13%	17 13%	76 13%	14 18%	1 11%	20 11%	44 16%	18 13%	8 9%	45 12%	43 15%	6 13%	78 13%
Very poor	45 6%	26 8%	19 5%	20 9%	11 7%	13 4%	23 6%	12 5%	11 9%	22 7%	41 7%	4 3%	33 5%	11 14%	- -	11 6%	21 8%	9 7%	3 3%	26 7%	18 6%	4 8%	39 6%
Good (net)	389 55%	187 55%	202 56%	104 48%	81 50%	197 64%	184 51%	127 53%	57 46%	205 61%	308 54%	81 63%	342 57%	34 44%	6 67%	111 63%	124 45%	75 55%	64 70%	210 56%	154 53%	27 56%	334 55%
Poor (net)	137 20%	78 23%	59 16%	62 29%	28 17%	45 15%	80 22%	47 20%	33 27%	57 17%	116 20%	21 16%	109 18%	25 32%	1 11%	31 18%	65 24%	27 20%	11 12%	71 19%	61 21%	10 21%	117 19%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 59

Q.25 How would you rate the TRAIN you boarded for this journey in terms of:
(Catering facilities)

Base:All who answered excluding did not use/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	641	315	326	194	164	273	348	229	119	293	524	117	555	70	7	156	266	122	78	339	272	48	547
Very good	105 16%	59 19%	46 14%	28 14%	23 14%	52 19%	46 13%	40 17%	6 5%	59 20%	83 16%	22 19%	89 16%	10 14%	3 43%	27 17%	39 15%	23 19%	13 17%	51 15%	46 17%	7 15%	91 17%
Fairly good	301 47%	134 43%	167 51%	85 44%	83 51%	129 47%	168 48%	109 48%	59 50%	133 45%	252 48%	49 42%	266 48%	30 43%	2 29%	79 51%	116 44%	53 43%	43 55%	148 44%	141 52%	22 46%	259 47%
Neither good nor poor	159 25%	78 25%	81 25%	48 25%	45 27%	64 23%	91 26%	58 25%	33 28%	68 23%	126 24%	33 28%	136 25%	20 29%	1 14%	34 22%	75 28%	32 26%	14 18%	98 29%	55 20%	11 23%	136 25%
Fairly poor	59 9%	34 11%	25 8%	28 14%	9 5%	21 8%	33 9%	18 8%	15 13%	26 9%	48 9%	11 9%	50 9%	7 10%	1 14%	15 10%	23 9%	12 10%	7 9%	36 11%	20 7%	7 15%	47 9%
Very poor	17 3%	10 3%	7 2%	5 3%	4 2%	7 3%	10 3%	4 2%	6 5%	7 2%	15 3%	2 2%	14 3%	3 4%	-	1 1%	13 5%	2 2%	1 1%	6 2%	10 4%	1 2%	14 3%
Good (net)	406 63%	193 61%	213 65%	113 58%	106 65%	181 66%	214 61%	149 65%	65 55%	192 66%	335 64%	71 61%	355 64%	40 57%	5 71%	106 68%	155 58%	76 62%	56 72%	199 59%	187 69%	29 60%	350 64%
Poor (net)	76 12%	44 14%	32 10%	33 17%	13 8%	28 10%	43 12%	22 10%	21 18%	33 11%	63 12%	13 11%	64 12%	10 14%	1 14%	16 10%	36 14%	14 11%	8 10%	42 12%	30 11%	8 17%	61 11%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 60

Q.26 If you make this journey more than twice a month how would you describe a typical trip over the past month?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	943	466	477	291	216	422	473	292	181	470	765	178	809	105	15	248	366	186	119	477	426	78	813
I always get a seat	319 34%	180 39%	139 29%	162 56%	60 28%	92 22%	161 34%	106 36%	55 30%	158 34%	279 36%	40 22%	251 31%	57 54%	8 53%	68 27%	136 37%	64 34%	40 34%	176 37%	125 29%	28 36%	267 33%
I usually get a seat	171 18%	77 17%	94 20%	75 26%	40 19%	56 13%	106 22%	57 20%	49 27%	65 14%	143 19%	28 16%	133 16%	33 31%	3 20%	51 21%	76 21%	31 17%	9 8%	82 17%	83 19%	12 15%	148 18%
There are seats available but I prefer to stand	1 *	- -	1 *	- -	- -	1 *	- -	- -	- -	1 *	1 *	- -	- -	- -	1 7%	1 *	- -	- -	- -	1 *	- -	- -	1 *
I usually stand and it is very crowded	18 2%	11 2%	7 1%	10 3%	2 1%	5 1%	10 2%	5 2%	5 3%	8 2%	15 2%	3 2%	12 1%	4 4%	1 7%	5 2%	11 3%	1 1%	- -	9 2%	6 1%	2 3%	14 2%
It varies	49 5%	23 5%	26 5%	20 7%	7 3%	20 5%	27 6%	14 5%	13 7%	22 5%	37 5%	12 7%	35 4%	10 10%	2 13%	21 8%	18 5%	5 3%	3 3%	23 5%	25 6%	6 8%	40 5%
Do not make this journey regularly	385 41%	175 38%	210 44%	24 8%	107 50%	248 59%	169 36%	110 38%	59 33%	216 46%	290 38%	95 53%	378 47%	1 1%	- -	102 41%	125 34%	85 46%	67 56%	186 39%	187 44%	30 38%	343 42%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 61

Q.27 Which of these are important for you to have on this journey?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	866	422	444	266	214	372	445	273	172	421	706	160	749	92	13	234	349	162	97	440	386	64	747
At seat power sockets	506 58%	250 59%	256 58%	186 70%	143 67%	171 46%	256 58%	142 52%	114 66%	250 59%	423 60%	83 52%	432 58%	59 64%	7 54%	160 68%	225 64%	76 47%	29 30%	283 64%	205 53%	32 50%	437 59%
Catering facilities	488 56%	232 55%	256 58%	133 50%	118 55%	231 62%	257 58%	168 62%	89 52%	231 55%	402 57%	86 54%	433 58%	40 43%	9 69%	89 38%	191 55%	118 73%	81 84%	226 51%	243 63%	45 70%	414 55%
A Wi-Fi internet connection	482 56%	239 57%	243 55%	164 62%	134 63%	176 47%	244 55%	133 49%	111 65%	238 57%	390 55%	92 58%	414 55%	56 61%	7 54%	165 71%	208 60%	65 40%	28 29%	265 60%	194 50%	27 42%	422 56%
Cycle racks	62 7%	25 6%	37 8%	19 7%	11 5%	30 8%	30 7%	19 7%	11 6%	32 8%	45 6%	17 11%	49 7%	9 10%	3 23%	22 9%	27 8%	10 6%	2 2%	36 8%	25 6%	2 3%	58 8%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 62
 Q.28 During the last six months, have you had cause to worry about your personal security whilst making a train journey on this route?
 Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	995	482	513	289	228	462	498	312	186	497	804	191	859	105	15	251	379	199	138	504	445	81	854
Yes	46	24	22	18	7	20	27	13	14	19	42	4	33	11	1	18	13	8	4	19	25	5	38
	5%	5%	4%	6%	3%	4%	5%	4%	8%	4%	5%	2%	4%	10%	7%	7%	3%	4%	3%	4%	6%	6%	4%
No	949	458	491	271	221	442	471	299	172	478	762	187	826	94	14	233	366	191	134	485	420	76	816
	95%	95%	96%	94%	97%	96%	95%	96%	92%	96%	95%	98%	96%	90%	93%	93%	97%	96%	97%	96%	94%	94%	96%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 63

Q.29 During the past six months, have concerns about your personal security ever prevented you from travelling by train on this route, either forcing you to use another method of transport or not to make the journey at all?

Base: All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	996	481	515	288	227	465	498	314	184	498	802	194	860	105	15	250	383	200	138	503	450	80	858
No	975	473	502	283	222	455	488	306	182	487	785	190	845	101	14	242	377	196	136	501	433	77	845
	98%	98%	97%	98%	98%	98%	98%	97%	99%	98%	98%	98%	98%	96%	93%	97%	98%	98%	99%	100%	96%	96%	98%
Yes - I have travelled by another mode of transport	13	5	8	2	4	7	5	5	-	8	10	3	11	2	-	6	5	2	-	-	12	2	8
	1%	1%	2%	1%	2%	2%	1%	2%	-	2%	1%	2%	1%	2%	-	2%	1%	1%	-	-	3%	3%	1%
Yes - I have not made the journey I wanted to	10	5	5	4	1	4	5	3	2	5	9	1	5	3	1	4	1	2	2	2	7	1	7
	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	3%	7%	2%	*	1%	1%	*	2%	1%	1%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 64
 Q.30 What would be the best way(s) to let you know about engineering work that might affect your journey on this route in the future?
 Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	974	467	507	288	223	452	496	312	184	478	789	185	846	103	15	250	380	195	131	496	443	78	844
Posters at the station in the weeks leading up to the disruption	523 54%	256 55%	267 53%	177 61%	116 52%	224 50%	285 57%	177 57%	108 59%	238 50%	426 54%	97 52%	442 52%	71 69%	5 33%	125 50%	220 58%	96 49%	73 56%	274 55%	233 53%	43 55%	449 53%
A timetable on the internet	441 45%	213 46%	228 45%	91 32%	113 51%	235 52%	208 42%	140 45%	68 37%	233 49%	348 44%	93 50%	408 48%	24 23%	5 33%	127 51%	170 45%	88 45%	52 40%	227 46%	204 46%	40 51%	386 46%
An email from the train company	382 39%	184 39%	198 39%	125 43%	89 40%	162 36%	191 39%	117 38%	74 40%	191 40%	309 39%	73 39%	334 39%	38 37%	3 20%	110 44%	161 42%	72 37%	37 28%	198 40%	176 40%	22 28%	343 41%
A text message from the train company	264 27%	114 24%	150 30%	96 33%	63 28%	101 22%	124 25%	65 21%	59 32%	140 29%	209 26%	55 30%	223 26%	33 32%	6 40%	92 37%	115 30%	43 22%	11 8%	130 26%	125 28%	18 23%	233 28%
Announcements at the station in the weeks leading up to the disruption	248 25%	131 28%	117 23%	100 35%	39 17%	103 23%	121 24%	69 22%	52 28%	127 27%	208 26%	40 22%	197 23%	39 38%	7 47%	75 30%	103 27%	28 14%	36 27%	131 26%	106 24%	23 29%	210 25%
Announcements on trains in the weeks leading up to the disruption	247 25%	137 29%	110 22%	117 41%	49 22%	78 17%	132 27%	75 24%	57 31%	115 24%	214 27%	33 18%	193 23%	48 47%	3 20%	56 22%	113 30%	51 26%	21 16%	135 27%	101 23%	19 24%	215 25%
Other notices found on the train company's website	186 19%	94 20%	92 18%	45 16%	52 23%	89 20%	99 20%	62 20%	37 20%	87 18%	145 18%	41 22%	166 20%	18 17%	2 13%	46 18%	81 21%	39 20%	17 13%	94 19%	88 20%	13 17%	163 19%
Leaflets handed out at the station in the weeks leading up to the disruption	143 15%	74 16%	69 14%	66 23%	27 12%	50 11%	84 17%	56 18%	28 15%	59 12%	121 15%	22 12%	115 14%	25 24%	2 13%	25 10%	61 16%	29 15%	28 21%	68 14%	72 16%	16 21%	121 14%
A smartphone application	99 10%	46 10%	53 10%	31 11%	26 12%	42 9%	49 10%	28 9%	21 11%	50 10%	71 9%	28 15%	83 10%	13 13%	3 20%	48 19%	37 10%	11 6%	3 2%	64 13%	35 8%	3 4%	96 11%
A printed timetable booklet or leaflet	98 10%	53 11%	45 9%	29 10%	18 8%	51 11%	51 10%	38 12%	13 7%	47 10%	76 10%	22 12%	82 10%	13 13%	3 20%	25 10%	34 9%	27 14%	11 8%	49 10%	46 10%	12 15%	85 10%
TV/Radio	73 7%	38 8%	35 7%	10 3%	14 6%	49 11%	38 8%	30 10%	8 4%	35 7%	55 7%	18 10%	65 8%	6 6%	2 13%	17 7%	18 5%	15 8%	18 14%	30 6%	38 9%	10 13%	57 7%
Telephone enquiry	60 6%	27 6%	33 7%	3 1%	12 5%	44 10%	25 5%	19 6%	6 3%	35 7%	43 5%	17 9%	57 7%	2 2%	- -	8 3%	16 4%	18 9%	18 14%	25 5%	33 7%	9 12%	51 6%
A social media website	37 4%	27 6%	10 2%	11 4%	2 1%	22 5%	14 3%	8 3%	6 3%	23 5%	26 3%	11 6%	29 3%	6 6%	1 7%	26 10%	8 2%	2 1%	- -	14 3%	22 5%	2 3%	32 4%
A letter from the train company	30 3%	14 3%	16 3%	7 2%	4 2%	17 4%	14 3%	12 4%	2 1%	16 3%	24 3%	6 3%	22 3%	6 6%	- -	11 4%	6 2%	7 4%	4 3%	13 3%	14 3%	4 5%	24 3%
Other	9 1%	6 1%	3 1%	1 *	2 1%	5 1%	2 *	1 *	1 1%	7 1%	7 1%	2 1%	5 1%	2 2%	1 7%	5 2%	1 *	2 1%	1 1%	3 1%	5 1%	2 3%	7 1%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 65

Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans?

For each alternative, please select what action you would take:

(Buses replacing trains for sections of the route)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO	
Base	916	444	472	271	210	425	470	293	177	446	739	177	795	98	14	236	359	187	118	469	414	78	794
I would use this alternative	269	137	132	63	50	153	120	74	46	149	202	67	234	30	3	76	91	54	42	125	129	25	229
	29%	31%	28%	23%	24%	36%	26%	25%	26%	33%	27%	38%	29%	31%	21%	32%	25%	29%	36%	27%	31%	32%	29%
I would find another way to make this journey	399	190	209	143	105	147	230	140	90	169	331	68	343	46	5	92	178	90	37	218	174	34	350
	44%	43%	44%	53%	50%	35%	49%	48%	51%	38%	45%	38%	43%	47%	36%	39%	50%	48%	31%	46%	42%	44%	44%
I would not make this journey at all	248	117	131	65	55	125	120	79	41	128	206	42	218	22	6	68	90	43	39	126	111	19	215
	27%	26%	28%	24%	26%	29%	26%	27%	23%	29%	28%	24%	27%	22%	43%	29%	25%	23%	33%	27%	27%	24%	27%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 66

Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans?

For each alternative, please select what action you would take:

(Buses replacing trains for the whole route)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	875	430	445	264	208	395	452	278	174	423	711	164	762	93	13	231	351	176	102	449	400	71	763
I would use this alternative	137	77	60	39	19	78	52	33	19	85	102	35	112	21	3	63	36	20	12	56	69	15	111
	16%	18%	13%	15%	9%	20%	12%	12%	11%	20%	14%	21%	15%	23%	23%	27%	10%	11%	12%	12%	17%	21%	15%
I would find another way to make this journey	402	197	205	136	107	155	232	135	97	170	334	68	353	41	6	81	187	92	39	215	181	36	353
	46%	46%	46%	52%	51%	39%	51%	49%	56%	40%	47%	41%	46%	44%	46%	35%	53%	52%	38%	48%	45%	51%	46%
I would not make this journey at all	336	156	180	89	82	162	168	110	58	168	275	61	297	31	4	87	128	64	51	178	150	20	299
	38%	36%	40%	34%	39%	41%	37%	40%	33%	40%	39%	37%	39%	33%	31%	38%	36%	36%	50%	40%	38%	28%	39%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 67

Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans?

For each alternative, please select what action you would take:

(Trains running on a diverted route)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	904	442	462	270	215	410	469	291	178	435	730	174	789	94	13	228	362	181	115	466	409	70	790
I would use this alternative	573	283	290	177	139	252	302	195	107	271	468	105	507	53	7	140	239	111	75	307	251	42	508
	63%	64%	63%	66%	65%	61%	64%	67%	60%	62%	64%	60%	64%	56%	54%	61%	66%	61%	65%	66%	61%	60%	64%
I would find another way to make this journey	217	102	115	64	50	101	121	72	49	96	171	46	187	27	2	56	92	43	22	109	100	20	182
	24%	23%	25%	24%	23%	25%	26%	25%	28%	22%	23%	26%	24%	29%	15%	25%	25%	24%	19%	23%	24%	29%	23%
I would not make this journey at all	114	57	57	29	26	57	46	24	22	68	91	23	95	14	4	32	31	27	18	50	58	8	100
	13%	13%	12%	11%	12%	14%	10%	8%	12%	16%	12%	13%	12%	15%	31%	14%	9%	15%	16%	11%	14%	11%	13%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 68

Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans?

For each alternative, please select what action you would take:

(Needing to change trains on a route that is usually direct)

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	877	432	445	260	210	399	453	281	172	424	712	165	765	92	13	226	356	175	105	446	405	67	770
I would use this alternative	545	263	282	155	139	247	281	176	105	264	440	105	492	44	6	142	235	102	61	298	233	33	491
	62%	61%	63%	60%	66%	62%	62%	63%	61%	62%	62%	64%	64%	48%	46%	63%	66%	58%	58%	67%	58%	49%	64%
I would find another way to make this journey	216	114	102	76	48	90	119	74	45	97	177	39	179	34	2	49	90	48	24	103	105	24	180
	25%	26%	23%	29%	23%	23%	26%	26%	26%	23%	25%	24%	23%	37%	15%	22%	25%	27%	23%	23%	26%	36%	23%
I would not make this journey at all	116	55	61	29	23	62	53	31	22	63	95	21	94	14	5	35	31	25	20	45	67	10	99
	13%	13%	14%	11%	11%	16%	12%	11%	13%	15%	13%	13%	12%	15%	38%	15%	9%	14%	19%	10%	17%	15%	13%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 69

Q.32 If engineering work was to take place in the future on this route, which of these options would you prefer?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	938	455	483	286	215	429	476	301	175	462	759	179	814	101	15	238	370	192	122	483	424	79	812
No trains running after 9pm until next morning (Monday to Sunday), over a number of weeks	283 30%	134	149	77	46	156	135	84	51	148	221	62	253	26	1	69	112	56	42	141	135	25	249
Weekend line closures (no trains running on Saturday/Sunday), over a number of weeks	257 27%	124	133	113	79	60	155	94	61	102	238	19	197	46	9	42	119	54	37	146	99	19	221
Weekend line diversions or amended timetables (possibly with limited trains running on Saturday/Sunday, over a number of weeks)	212 23%	110	102	68	55	87	112	70	42	100	169	43	184	21	4	55	92	33	30	101	106	18	187
Full line closure for one week or a longer period (no trains during that period)	125 13%	62	63	33	30	62	57	39	18	68	92	33	116	9	-	30	51	33	9	75	46	8	111
Run a reduced-service (Monday to Sunday), over a number of weeks	122 13%	64	58	30	16	75	54	36	18	68	93	29	112	8	1	52	34	20	13	54	62	15	99
Christmas, Easter or August Bank Holiday line closures	87 9%	47	40	35	18	34	54	33	21	33	70	17	69	17	1	30	34	15	7	50	36	10	71

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 70

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Frequency of trains for this route)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	929	446	483	280	217	423	477	299	178	452	748	181	807	100	14	231	367	191	125	479	419	77	804
Very good	139 15%	65 15%	74 15%	28 10%	26 12%	83 20%	59 12%	40 13%	19 11%	80 18%	103 14%	36 20%	127 16%	7 7%	3 21%	37 16%	46 13%	30 16%	24 19%	69 14%	63 15%	9 12%	125 16%
Fairly good	471 51%	218 49%	253 52%	133 48%	96 44%	241 57%	236 49%	152 51%	84 47%	235 52%	362 48%	109 60%	412 51%	53 53%	5 36%	112 48%	182 50%	100 52%	66 53%	249 52%	204 49%	39 51%	404 50%
Neither good nor poor	142 15%	70 16%	72 15%	49 18%	43 20%	47 11%	74 16%	47 16%	27 15%	68 15%	123 16%	19 10%	120 15%	15 15%	4 29%	43 19%	51 14%	29 15%	18 14%	82 17%	59 14%	19 25%	117 15%
Fairly poor	140 15%	77 17%	63 13%	48 17%	45 21%	44 10%	82 17%	46 15%	36 20%	58 13%	126 17%	14 8%	120 15%	17 17%	1 7%	26 11%	72 20%	27 14%	14 11%	62 13%	74 18%	9 12%	124 15%
Very poor	37 4%	16 4%	21 4%	22 8%	7 3%	8 2%	26 5%	14 5%	12 7%	11 2%	34 5%	3 2%	28 3%	8 8%	1 7%	13 6%	16 4%	5 3%	3 2%	17 4%	19 5%	1 1%	34 4%
Good (net)	610 66%	283 63%	327 68%	161 58%	122 56%	324 77%	295 62%	192 64%	103 58%	315 70%	465 62%	145 80%	539 67%	60 60%	8 57%	149 65%	228 62%	130 68%	90 72%	318 66%	267 64%	48 62%	529 66%
Poor (net)	177 19%	93 21%	84 17%	70 25%	52 24%	52 12%	108 23%	60 20%	48 27%	69 15%	160 21%	17 9%	148 18%	25 25%	2 14%	39 17%	88 24%	32 17%	17 14%	79 16%	93 22%	10 13%	158 20%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 71

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Punctuality reliability of the train)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	958	460	498	285	222	440	483	300	183	475	776	182	834	100	14	244	376	194	128	490	436	76	833
Very good	373 39%	173 38%	200 40%	70 25%	81 36%	215 49%	163 34%	118 39%	45 25%	210 44%	269 35%	104 57%	352 42%	12 12%	2 14%	91 37%	130 35%	83 43%	63 49%	165 34%	192 44%	31 41%	324 39%
Fairly good	388 41%	181 39%	207 42%	137 48%	92 41%	157 36%	203 42%	129 43%	74 40%	185 39%	331 43%	57 31%	336 40%	46 46%	5 36%	90 37%	166 44%	82 42%	45 35%	222 45%	158 36%	28 37%	343 41%
Neither good nor poor	86 9%	47 10%	39 8%	27 9%	25 11%	33 8%	48 10%	30 10%	18 10%	38 8%	71 9%	15 8%	71 9%	13 13%	1 7%	25 10%	31 8%	16 8%	13 10%	50 10%	34 8%	11 14%	72 9%
Fairly poor	82 9%	43 9%	39 8%	38 13%	17 8%	26 6%	49 10%	16 5%	33 18%	33 7%	76 10%	6 3%	58 7%	18 18%	5 36%	24 10%	37 10%	11 6%	7 5%	41 8%	37 8%	4 5%	69 8%
Very poor	29 3%	16 3%	13 3%	13 5%	7 3%	9 2%	20 4%	7 2%	13 7%	9 2%	29 4%	- -	17 2%	11 11%	1 7%	14 6%	12 3%	2 1%	- -	12 2%	15 3%	2 3%	25 3%
Good (net)	761 79%	354 77%	407 82%	207 73%	173 78%	372 85%	366 76%	247 82%	119 65%	395 83%	600 77%	161 88%	688 82%	58 58%	7 50%	181 74%	296 79%	165 85%	108 84%	387 79%	350 80%	59 78%	667 80%
Poor (net)	111 12%	59 13%	52 10%	51 18%	24 11%	35 8%	69 14%	23 8%	46 25%	42 9%	105 14%	6 3%	75 9%	29 29%	6 43%	38 16%	49 13%	13 7%	7 5%	53 11%	52 12%	6 8%	94 11%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 72

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Length of time the journey was scheduled to take - speed)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	941	455	486	280	217	433	474	294	180	467	760	181	820	99	12	240	370	190	125	481	429	76	817
Very good	220 23%	100 22%	120 25%	49 18%	41 19%	126 29%	87 18%	56 19%	31 17%	133 28%	171 23%	49 27%	196 24%	16 16%	3 25%	63 26%	60 16%	51 27%	41 33%	91 19%	119 28%	18 24%	190 23%
Fairly good	392 42%	189 42%	203 42%	107 38%	85 39%	197 45%	185 39%	116 39%	69 38%	207 44%	313 41%	79 44%	344 42%	38 38%	8 67%	105 44%	148 40%	78 41%	53 42%	197 41%	183 43%	30 39%	344 42%
Neither good nor poor	147 16%	75 16%	72 15%	47 17%	42 19%	57 13%	83 18%	54 18%	29 16%	64 14%	116 15%	31 17%	124 15%	21 21%	1 8%	40 17%	68 18%	21 11%	17 14%	87 18%	59 14%	12 16%	127 16%
Fairly poor	127 13%	63 14%	64 13%	51 18%	38 18%	37 9%	81 17%	46 16%	35 19%	46 10%	109 14%	18 10%	112 14%	14 14%	- -	20 8%	63 17%	33 17%	10 8%	72 15%	50 12%	14 18%	104 13%
Very poor	55 6%	28 6%	27 6%	26 9%	11 5%	16 4%	38 8%	22 7%	16 9%	17 4%	51 7%	4 2%	44 5%	10 10%	- -	12 5%	31 8%	7 4%	4 3%	34 7%	18 4%	2 3%	52 6%
Good (net)	612 65%	289 64%	323 66%	156 56%	126 58%	323 75%	272 57%	172 59%	100 56%	340 73%	484 64%	128 71%	540 66%	54 55%	11 92%	168 70%	208 56%	129 68%	94 75%	288 60%	302 70%	48 63%	534 65%
Poor (net)	182 19%	91 20%	91 19%	77 28%	49 23%	53 12%	119 25%	68 23%	51 28%	63 13%	160 21%	22 12%	156 19%	24 24%	- -	32 13%	94 25%	40 21%	14 11%	106 22%	68 16%	16 21%	156 19%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 73

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:

(Value for money for price of ticket)

Base:All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY					FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	934	452	482	279	217	427	472	297	175	462	758	176	813	100	11	237	370	191	120	480	422	75	811
Very good	139 15%	64 14%	75 16%	32 11%	33 15%	71 17%	65 14%	46 15%	19 11%	74 16%	112 15%	27 15%	125 15%	8 8%	3 27%	24 10%	46 12%	35 18%	34 28%	61 13%	75 18%	13 17%	118 15%
Fairly good	332 36%	158 35%	174 36%	90 32%	69 32%	170 40%	173 37%	119 40%	54 31%	159 34%	266 35%	66 38%	303 37%	24 24%	3 27%	73 31%	128 35%	74 39%	49 41%	162 34%	155 37%	28 37%	287 35%
Neither good nor poor	217 23%	112 25%	105 22%	54 19%	64 29%	97 23%	110 23%	73 25%	37 21%	107 23%	170 22%	47 27%	189 23%	23 23%	4 36%	48 20%	98 26%	44 23%	24 20%	121 25%	89 21%	15 20%	191 24%
Fairly poor	158 17%	72 16%	86 18%	65 23%	36 17%	57 13%	80 17%	40 13%	40 23%	78 17%	130 17%	28 16%	133 16%	22 22%	1 9%	55 23%	63 17%	27 14%	11 9%	88 18%	68 16%	14 19%	136 17%
Very poor	88 9%	46 10%	42 9%	38 14%	15 7%	32 7%	44 9%	19 6%	25 14%	44 10%	80 11%	8 5%	63 8%	23 23%	- -	37 16%	35 9%	11 6%	2 2%	48 10%	35 8%	5 7%	79 10%
Good (net)	471 50%	222 49%	249 52%	122 44%	102 47%	241 56%	238 50%	165 56%	73 42%	233 50%	378 50%	93 53%	428 53%	32 32%	6 55%	97 41%	174 47%	109 57%	83 69%	223 46%	230 55%	41 55%	405 50%
Poor (net)	246 26%	118 26%	128 27%	103 37%	51 24%	89 21%	124 26%	59 20%	65 37%	122 26%	210 28%	36 20%	196 24%	45 45%	1 9%	92 39%	98 26%	38 20%	13 11%	136 28%	103 24%	19 25%	215 27%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 74

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Provision of information during times of disruption)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	502	265	237	187	100	209	257	158	99	245	420	82	412	73	12	159	191	88	53	253	232	45	426
Very good	63 13%	39 15%	24 10%	16 9%	14 14%	33 16%	21 8%	14 9%	7 7%	42 17%	54 13%	9 11%	54 13%	5 7%	3 25%	21 13%	19 10%	9 10%	10 19%	32 13%	25 11%	9 20%	49 12%
Fairly good	187 37%	93 35%	94 40%	57 30%	33 33%	95 45%	96 37%	55 35%	41 41%	91 37%	150 36%	37 45%	158 38%	25 34%	3 25%	65 41%	67 35%	28 32%	23 43%	86 34%	96 41%	15 33%	162 38%
Neither good nor poor	143 28%	73 28%	70 30%	61 33%	27 27%	53 25%	70 27%	44 28%	26 26%	73 30%	119 28%	24 29%	112 27%	24 33%	5 42%	42 26%	52 27%	33 38%	15 28%	76 30%	64 28%	15 33%	121 28%
Fairly poor	74 15%	38 14%	36 15%	38 20%	17 17%	19 9%	50 19%	34 22%	16 16%	24 10%	68 16%	6 7%	58 14%	15 21%	1 8%	22 14%	33 17%	15 17%	4 8%	37 15%	36 16%	5 11%	64 15%
Very poor	35 7%	22 8%	13 5%	15 8%	9 9%	9 4%	20 8%	11 7%	9 9%	15 6%	29 7%	6 7%	30 7%	4 5%	- -	9 6%	20 10%	3 3%	1 2%	22 9%	11 5%	1 2%	30 7%
Good (net)	250 50%	132 50%	118 50%	73 39%	47 47%	128 61%	117 46%	69 44%	48 48%	133 54%	204 49%	46 56%	212 51%	30 41%	6 50%	86 54%	86 45%	37 42%	33 62%	118 47%	121 52%	24 53%	211 50%
Poor (net)	109 22%	60 23%	49 21%	53 28%	26 26%	28 13%	70 27%	45 28%	25 25%	39 16%	97 23%	12 15%	88 21%	19 26%	1 8%	31 19%	53 28%	18 20%	5 9%	59 23%	47 20%	6 13%	94 22%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 75
 Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
 (Being able to get a seat on the train)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY					FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	950	455	495	282	218	439	479	298	181	471	774	176	829	100	11	242	373	193	127	486	434	75	828
Very good	474 50%	233 51%	241 49%	115 41%	99 45%	254 58%	198 41%	139 47%	59 33%	276 59%	373 48%	101 57%	426 51%	37 37%	5 45%	125 52%	157 42%	99 51%	86 68%	228 47%	229 53%	33 44%	421 51%
Fairly good	349 37%	167 37%	182 37%	108 38%	85 39%	153 35%	185 39%	117 39%	68 38%	164 35%	285 37%	64 36%	306 37%	36 36%	4 36%	86 36%	153 41%	68 35%	37 29%	184 38%	155 36%	27 36%	301 36%
Neither good nor poor	66 7%	31 7%	35 7%	31 11%	19 9%	15 3%	46 10%	25 8%	21 12%	20 4%	59 8%	7 4%	53 6%	11 11%	2 18%	20 8%	28 8%	13 7%	4 3%	43 9%	22 5%	6 8%	57 7%
Fairly poor	40 4%	15 3%	25 5%	17 6%	12 6%	11 3%	36 8%	13 4%	23 13%	4 1%	37 5%	3 2%	32 4%	8 8%	-	8 3%	19 5%	12 6%	-	23 5%	17 4%	5 7%	33 4%
Very poor	21 2%	9 2%	12 2%	11 4%	3 1%	6 1%	14 3%	4 1%	10 6%	7 1%	20 3%	1 1%	12 1%	8 8%	-	3 1%	16 4%	1 1%	-	8 2%	11 3%	4 5%	16 2%
Good (net)	823 87%	400 88%	423 85%	223 79%	184 84%	407 93%	383 80%	256 86%	127 70%	440 93%	658 85%	165 94%	732 88%	73 73%	9 82%	211 87%	310 83%	167 87%	123 97%	412 85%	384 88%	60 80%	722 87%
Poor (net)	61 6%	24 5%	37 7%	28 10%	15 7%	17 4%	50 10%	17 6%	33 18%	11 2%	57 7%	4 2%	44 5%	16 16%	-	11 5%	35 9%	13 7%	-	31 6%	28 6%	9 12%	49 6%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 76

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:

(Quality of facilities and services at the station)

Base:All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	872	419	453	262	200	402	446	279	167	426	705	167	765	89	11	221	347	182	112	452	393	67	763
Very good	201 23%	101 24%	100 22%	41 16%	47 24%	111 28%	96 22%	56 20%	40 24%	105 25%	155 22%	46 28%	184 24%	13 15%	1 9%	50 23%	77 22%	44 24%	30 27%	92 20%	103 26%	20 30%	173 23%
Fairly good	385 44%	178 42%	207 46%	125 48%	77 39%	182 45%	186 42%	115 41%	71 43%	199 47%	303 43%	82 49%	343 45%	38 43%	4 36%	100 45%	143 41%	86 47%	50 45%	201 44%	172 44%	23 34%	344 45%
Neither good nor poor	169 19%	88 21%	81 18%	55 21%	48 24%	63 16%	88 20%	57 20%	31 19%	81 19%	142 20%	27 16%	143 19%	21 24%	3 27%	46 21%	68 20%	36 20%	18 16%	93 21%	74 19%	15 22%	148 19%
Fairly poor	76 9%	32 8%	44 10%	26 10%	16 8%	32 8%	50 11%	32 11%	18 11%	26 6%	68 10%	8 5%	64 8%	9 10%	2 18%	18 8%	36 10%	11 6%	10 9%	41 9%	30 8%	5 7%	64 8%
Very poor	41 5%	20 5%	21 5%	15 6%	12 6%	14 3%	26 6%	19 7%	7 4%	15 4%	37 5%	4 2%	31 4%	8 9%	1 9%	7 3%	23 7%	5 3%	4 4%	25 6%	14 4%	4 6%	34 4%
Good (net)	586 67%	279 67%	307 68%	166 63%	124 62%	293 73%	282 63%	171 61%	111 66%	304 71%	458 65%	128 77%	527 69%	51 57%	5 45%	150 68%	220 63%	130 71%	80 71%	293 65%	275 70%	43 64%	517 68%
Poor (net)	117 13%	52 12%	65 14%	41 16%	28 14%	46 11%	76 17%	51 18%	25 15%	41 10%	105 15%	12 7%	95 12%	17 19%	3 27%	25 11%	59 17%	16 9%	14 13%	66 15%	44 11%	9 13%	98 13%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 77

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Ease of buying a ticket)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	863	421	442	252	195	408	440	283	157	423	699	164	762	87	7	222	336	176	114	442	393	67	751
Very good	376 44%	191 45%	185 42%	83 33%	83 43%	208 51%	178 40%	119 42%	59 38%	198 47%	293 42%	83 51%	350 46%	23 26%	1 14%	95 43%	134 40%	76 43%	65 57%	182 41%	181 46%	32 48%	326 43%
Fairly good	361 42%	174 41%	187 42%	118 47%	91 47%	149 37%	189 43%	123 43%	66 42%	172 41%	297 42%	64 39%	318 42%	38 44%	3 43%	84 38%	154 46%	75 43%	41 36%	195 44%	154 39%	24 36%	319 42%
Neither good nor poor	77 9%	35 8%	42 10%	34 13%	13 7%	28 7%	44 10%	24 8%	20 13%	33 8%	67 10%	10 6%	55 7%	19 22%	2 29%	24 11%	29 9%	18 10%	4 4%	36 8%	38 10%	5 7%	66 9%
Fairly poor	30 3%	15 4%	15 3%	11 4%	5 3%	14 3%	17 4%	10 4%	7 4%	13 3%	26 4%	4 2%	24 3%	6 7%	- -	13 6%	9 3%	5 3%	3 3%	18 4%	12 3%	4 6%	23 3%
Very poor	19 2%	6 1%	13 3%	6 2%	3 2%	9 2%	12 3%	7 2%	5 3%	7 2%	16 2%	3 2%	15 2%	1 1%	1 14%	6 3%	10 3%	2 1%	1 1%	11 2%	8 2%	2 3%	17 2%
Good (net)	737 85%	365 87%	372 84%	201 80%	174 89%	357 88%	367 83%	242 86%	125 80%	370 87%	590 84%	147 90%	668 88%	61 70%	4 57%	179 81%	288 86%	151 86%	106 93%	377 85%	335 85%	56 84%	645 86%
Poor (net)	49 6%	21 5%	28 6%	17 7%	8 4%	23 6%	29 7%	17 6%	12 8%	20 5%	42 6%	7 4%	39 5%	7 8%	1 14%	19 9%	19 6%	7 4%	4 4%	29 7%	20 5%	6 9%	40 5%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 78

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:

(Upkeep repair and cleanliness of the train)

Base:All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	956	458	498	282	219	444	482	302	180	474	774	182	833	100	13	244	374	196	129	491	437	75	835
Very good	233 24%	119 26%	114 23%	46 16%	55 25%	129 29%	98 20%	63 21%	35 19%	135 28%	178 23%	55 30%	213 26%	15 15%	1 8%	65 27%	70 19%	54 28%	40 31%	111 23%	109 25%	25 33%	196 23%
Fairly good	538 56%	244 53%	294 59%	162 57%	112 51%	259 58%	279 58%	180 60%	99 55%	259 55%	432 56%	106 58%	470 56%	57 57%	8 62%	133 55%	213 57%	111 57%	73 57%	272 55%	253 58%	34 45%	476 57%
Neither good nor poor	139 15%	71 16%	68 14%	53 19%	40 18%	43 10%	78 16%	47 16%	31 17%	61 13%	123 16%	16 9%	117 14%	16 16%	3 23%	31 13%	69 18%	24 12%	14 11%	84 17%	54 12%	12 16%	124 15%
Fairly poor	35 4%	20 4%	15 3%	18 6%	7 3%	10 2%	22 5%	10 3%	12 7%	13 3%	30 4%	5 3%	26 3%	9 9%	- -	11 5%	17 5%	6 3%	1 1%	18 4%	16 4%	3 4%	29 3%
Very poor	11 1%	4 1%	7 1%	3 1%	5 2%	3 1%	5 1%	2 1%	3 2%	6 1%	11 1%	- -	7 1%	3 3%	1 8%	4 2%	5 1%	1 1%	1 1%	6 1%	5 1%	1 1%	10 1%
Good (net)	771 81%	363 79%	408 82%	208 74%	167 76%	388 87%	377 78%	243 80%	134 74%	394 83%	610 79%	161 88%	683 82%	72 72%	9 69%	198 81%	283 76%	165 84%	113 88%	383 78%	362 83%	59 79%	672 80%
Poor (net)	46 5%	24 5%	22 4%	21 7%	12 5%	13 3%	27 6%	12 4%	15 8%	19 4%	41 5%	5 3%	33 4%	12 12%	1 8%	15 6%	22 6%	7 4%	2 2%	24 5%	21 5%	4 5%	39 5%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 79

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Provision of information during the journey)

Base:All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	883	425	458	264	203	406	450	280	170	433	718	165	769	92	13	226	349	180	114	458	399	73	767
Very good	223 25%	110 26%	113 25%	42 16%	56 28%	122 30%	87 19%	44 16%	43 25%	136 31%	188 26%	35 21%	213 28%	6 7%	1 8%	44 19%	68 19%	52 29%	54 47%	104 23%	110 28%	21 29%	193 25%
Fairly good	426 48%	188 44%	238 52%	133 50%	91 45%	199 49%	223 50%	152 54%	71 42%	203 47%	334 47%	92 56%	362 47%	52 57%	8 62%	105 46%	182 52%	87 48%	46 40%	225 49%	189 47%	33 45%	375 49%
Neither good nor poor	176 20%	99 23%	77 17%	67 25%	44 22%	62 15%	104 23%	63 23%	41 24%	72 17%	148 21%	28 17%	148 19%	25 27%	2 15%	59 26%	73 21%	30 17%	11 10%	101 22%	72 18%	13 18%	151 20%
Fairly poor	43 5%	20 5%	23 5%	18 7%	9 4%	15 4%	29 6%	18 6%	11 6%	14 3%	36 5%	7 4%	35 5%	6 7%	1 8%	14 6%	22 6%	5 3%	2 2%	19 4%	23 6%	3 4%	36 5%
Very poor	15 2%	8 2%	7 2%	4 2%	3 1%	8 2%	7 2%	3 1%	4 2%	8 2%	12 2%	3 2%	11 1%	3 3%	1 8%	4 2%	4 1%	6 3%	1 1%	9 2%	5 1%	3 4%	12 2%
Good (net)	649 73%	298 70%	351 77%	175 66%	147 72%	321 79%	310 69%	196 70%	114 67%	339 78%	522 73%	127 77%	575 75%	58 63%	9 69%	149 66%	250 72%	139 77%	100 88%	329 72%	299 75%	54 74%	568 74%
Poor (net)	58 7%	28 7%	30 7%	22 8%	12 6%	23 6%	36 8%	21 8%	15 9%	22 5%	48 7%	10 6%	46 6%	9 10%	2 15%	18 8%	26 7%	11 6%	3 3%	28 6%	28 7%	6 8%	48 6%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 80

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Facilities and services on board the train)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	846	409	437	255	198	383	432	274	158	414	688	158	735	90	12	209	340	173	112	446	374	66	738
Very good	151 18%	71 17%	80 18%	34 13%	33 17%	82 21%	59 14%	40 15%	19 12%	92 22%	119 17%	32 20%	139 19%	8 9%	2 17%	38 18%	53 16%	35 20%	23 21%	64 14%	80 21%	13 20%	131 18%
Fairly good	460 54%	210 51%	250 57%	131 51%	103 52%	222 58%	241 56%	154 56%	87 55%	219 53%	368 53%	92 58%	407 55%	45 50%	4 33%	110 53%	184 54%	91 53%	67 60%	242 54%	206 55%	31 47%	407 55%
Neither good nor poor	178 21%	99 24%	79 18%	65 25%	49 25%	61 16%	96 22%	59 22%	37 23%	82 20%	149 22%	29 18%	144 20%	27 30%	5 42%	52 25%	71 21%	36 21%	18 16%	102 23%	71 19%	18 27%	150 20%
Fairly poor	45 5%	27 7%	18 4%	22 9%	10 5%	12 3%	30 7%	18 7%	12 8%	15 4%	41 6%	4 3%	35 5%	9 10%	-	6 3%	26 8%	9 5%	3 3%	30 7%	14 4%	2 3%	40 5%
Very poor	12 1%	2 *	10 2%	3 1%	3 2%	6 2%	6 1%	3 1%	3 2%	6 1%	11 2%	1 1%	10 1%	1 1%	1 8%	3 1%	6 2%	2 1%	1 1%	8 2%	3 1%	2 3%	10 1%
Good (net)	611 72%	281 69%	330 76%	165 65%	136 69%	304 79%	300 69%	194 71%	106 67%	311 75%	487 71%	124 78%	546 74%	53 59%	6 50%	148 71%	237 70%	126 73%	90 80%	306 69%	286 76%	44 67%	538 73%
Poor (net)	57 7%	29 7%	28 6%	25 10%	13 7%	18 5%	36 8%	21 8%	15 9%	21 5%	52 8%	5 3%	45 6%	10 11%	1 8%	9 4%	32 9%	11 6%	4 4%	38 9%	17 5%	4 6%	50 7%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 81

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Ease of getting to and from the station)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	909	435	474	274	211	414	470	298	172	439	731	178	790	97	13	236	360	187	112	475	404	72	795
Very good	254 28%	119 27%	135 28%	67 24%	50 24%	133 32%	134 29%	92 31%	42 24%	120 27%	207 28%	47 26%	221 28%	26 27%	3 23%	55 23%	91 25%	64 34%	39 35%	132 28%	111 27%	21 29%	225 28%
Fairly good	439 48%	216 50%	223 47%	141 51%	107 51%	189 46%	219 47%	135 45%	84 49%	220 50%	353 48%	86 48%	386 49%	49 51%	3 23%	117 50%	179 50%	86 46%	49 44%	225 47%	200 50%	32 44%	384 48%
Neither good nor poor	143 16%	63 14%	80 17%	45 16%	39 18%	55 13%	79 17%	44 15%	35 20%	64 15%	117 16%	26 15%	117 15%	17 18%	5 38%	33 14%	63 18%	25 13%	21 19%	77 16%	63 16%	10 14%	127 16%
Fairly poor	47 5%	25 6%	22 5%	15 5%	6 3%	26 6%	23 5%	16 5%	7 4%	24 5%	33 5%	14 8%	43 5%	3 3%	1 8%	23 10%	14 4%	9 5%	1 1%	26 5%	21 5%	6 8%	37 5%
Very poor	26 3%	12 3%	14 3%	6 2%	9 4%	11 3%	15 3%	11 4%	4 2%	11 3%	21 3%	5 3%	23 3%	2 2%	1 8%	8 3%	13 4%	3 2%	2 2%	15 3%	9 2%	3 4%	22 3%
Good (net)	693 76%	335 77%	358 76%	208 76%	157 74%	322 78%	353 75%	227 76%	126 73%	340 77%	560 77%	133 75%	607 77%	75 77%	6 46%	172 73%	270 75%	150 80%	88 79%	357 75%	311 77%	53 74%	609 77%
Poor (net)	73 8%	37 9%	36 8%	21 8%	15 7%	37 9%	38 8%	27 9%	11 6%	35 8%	54 7%	19 11%	66 8%	5 5%	2 15%	31 13%	27 8%	12 6%	3 3%	41 9%	30 7%	9 13%	59 7%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 82

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:
(Connections with other train services)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	514	253	261	158	118	231	245	163	82	269	416	98	450	52	8	151	206	88	59	274	222	47	433
Very good	100 19%	52 21%	48 18%	22 14%	28 24%	48 21%	41 17%	26 16%	15 18%	59 22%	81 19%	19 19%	89 20%	9 17%	1 13%	29 19%	35 17%	17 19%	16 27%	51 19%	42 19%	10 21%	82 19%
Fairly good	263 51%	117 46%	146 56%	85 54%	49 42%	126 55%	125 51%	82 50%	43 52%	138 51%	210 50%	53 54%	235 52%	23 44%	3 38%	77 51%	104 50%	46 52%	30 51%	135 49%	120 54%	22 47%	222 51%
Neither good nor poor	112 22%	61 24%	51 20%	35 22%	34 29%	41 18%	59 24%	41 25%	18 22%	53 20%	93 22%	19 19%	96 21%	13 25%	2 25%	30 20%	50 24%	21 24%	11 19%	70 26%	40 18%	11 23%	96 22%
Fairly poor	26 5%	16 6%	10 4%	12 8%	6 5%	8 3%	14 6%	11 7%	3 4%	12 4%	21 5%	5 5%	20 4%	5 10%	1 13%	9 6%	11 5%	4 5%	1 2%	13 5%	13 6%	2 4%	23 5%
Very poor	13 3%	7 3%	6 2%	4 3%	1 1%	8 3%	6 2%	3 2%	3 4%	7 3%	11 3%	2 2%	10 2%	2 4%	1 13%	6 4%	6 3%	- -	1 2%	5 2%	7 3%	2 4%	10 2%
Good (net)	363 71%	169 67%	194 74%	107 68%	77 65%	174 75%	166 68%	108 66%	58 71%	197 73%	291 70%	72 73%	324 72%	32 62%	4 50%	106 70%	139 67%	63 72%	46 78%	186 68%	162 73%	32 68%	304 70%
Poor (net)	39 8%	23 9%	16 6%	16 10%	7 6%	16 7%	20 8%	14 9%	6 7%	19 7%	32 8%	7 7%	30 7%	7 13%	2 25%	15 10%	17 8%	4 5%	2 3%	18 7%	20 9%	4 9%	33 8%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 83

Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following:

(Overall experience of service on this journey)

Base: All who answered excluding dk/no opinion

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	955	453	502	280	220	444	486	303	183	469	773	182	833	100	12	241	372	196	132	489	438	73	835
Very good	201 21%	92 20%	109 22%	36 13%	38 17%	124 28%	82 17%	60 20%	22 12%	119 25%	149 19%	52 29%	189 23%	7 7%	2 17%	51 21%	51 14%	51 26%	44 33%	84 17%	106 24%	18 25%	175 21%
Fairly good	590 62%	284 63%	306 61%	178 64%	136 62%	270 61%	300 62%	191 63%	109 60%	290 62%	477 62%	113 62%	515 62%	64 64%	6 50%	141 59%	246 66%	117 60%	77 58%	311 64%	265 61%	41 56%	519 62%
Neither good nor poor	123 13%	57 13%	66 13%	49 18%	37 17%	35 8%	75 15%	40 13%	35 19%	48 10%	108 14%	15 8%	100 12%	18 18%	3 25%	36 15%	56 15%	20 10%	10 8%	70 14%	52 12%	10 14%	105 13%
Fairly poor	30 3%	18 4%	12 2%	15 5%	5 2%	10 2%	22 5%	11 4%	11 6%	8 2%	29 4%	1 1%	22 3%	8 8%	- -	10 4%	15 4%	5 3%	- -	18 4%	11 3%	3 4%	26 3%
Very poor	11 1%	2 *	9 2%	2 1%	4 2%	5 1%	7 1%	1 *	6 3%	4 1%	10 1%	1 1%	7 1%	3 3%	1 8%	3 1%	4 1%	3 2%	1 1%	6 1%	4 1%	1 1%	10 1%
Good (net)	791 83%	376 83%	415 83%	214 76%	174 79%	394 89%	382 79%	251 83%	131 72%	409 87%	626 81%	165 91%	704 85%	71 71%	8 67%	192 80%	297 80%	168 86%	121 92%	395 81%	371 85%	59 81%	694 83%
Poor (net)	41 4%	20 4%	21 4%	17 6%	9 4%	15 3%	29 6%	12 4%	17 9%	12 3%	39 5%	2 1%	29 3%	11 11%	1 8%	13 5%	19 5%	8 4%	1 1%	24 5%	15 3%	4 5%	36 4%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 84
Q.35 Work status
Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1001	474	527	287	229	469	503	314	189	498	807	194	872	100	13	259	390	204	143	513	465	83	876
Working full time (30+ hours)	615 61%	301 64%	314 60%	214 75%	183 80%	209 45%	341 68%	198 63%	143 76%	274 55%	499 62%	116 60%	528 61%	70 70%	10 77%	144 56%	323 83%	126 62%	19 13%	362 71%	240 52%	35 42%	554 63%
Working part time (9-29 hours)	128 13%	57 12%	71 13%	39 14%	25 11%	63 13%	56 11%	37 12%	19 10%	72 14%	105 13%	23 12%	109 13%	18 18%	-	29 11%	54 14%	29 14%	16 11%	41 8%	86 18%	12 14%	109 12%
Not working - seeking work	12 1%	6 1%	6 1%	1 *	1 *	10 2%	4 1%	2 1%	2 1%	8 2%	10 1%	2 1%	11 1%	1 1%	-	7 3%	3 1%	1 *	1 1%	7 1%	5 1%	1 1%	11 1%
Not working and not seeking work	11 1%	5 1%	6 1%	1 *	1 *	8 2%	3 1%	3 1%	-	8 2%	7 1%	4 2%	9 1%	1 1%	-	2 1%	3 1%	6 3%	-	6 1%	5 1%	1 1%	9 1%
Retired	145 14%	64 14%	81 15%	3 1%	15 7%	123 26%	67 13%	51 16%	16 8%	78 16%	125 15%	20 10%	139 16%	1 1%	-	-	1 *	39 19%	105 73%	65 13%	73 16%	18 22%	123 14%
Full time student	83 8%	41 9%	42 8%	38 13%	1 *	42 9%	31 6%	22 7%	9 5%	52 10%	58 7%	25 13%	62 7%	13 13%	5 38%	78 30%	3 1%	-	1 1%	30 6%	52 11%	7 8%	72 8%
Other	24 2%	10 2%	14 3%	1 *	4 2%	19 4%	8 2%	7 2%	1 1%	16 3%	18 2%	6 3%	23 3%	1 1%	-	10 4%	6 2%	3 1%	4 3%	7 1%	16 3%	10 12%	14 2%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 85
Q.36 Age
Base:All who answered

	REGIONAL MIXED USE SAMPLE			JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY	
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	1000	474	526	286	228	470	502	313	189	498	805	195	872	98	14	260	392	205	143	513	463	83	876
16-24	127 13%	71 15%	56 11%	47 16%	5 2%	74 16%	42 8%	25 8%	17 9%	85 17%	95 12%	32 16%	99 11%	19 19%	7 50%	127 49%	-	-	-	52 10%	74 16%	13 16%	108 12%
25-34	133 13%	59 12%	74 14%	30 10%	27 12%	71 15%	61 12%	31 10%	30 16%	72 14%	89 11%	44 23%	115 13%	11 11%	3 21%	133 51%	-	-	-	61 12%	69 15%	7 8%	119 14%
35-44	155 16%	78 16%	77 15%	54 19%	46 20%	54 11%	79 16%	45 14%	34 18%	76 15%	126 16%	29 15%	128 15%	25 26%	1 7%	-	155 40%	-	-	86 17%	66 14%	4 5%	144 16%
45-54	237 24%	110 23%	127 24%	95 33%	67 29%	70 15%	149 30%	95 30%	54 29%	88 18%	201 25%	36 18%	207 24%	25 26%	1 7%	-	237 60%	-	-	130 25%	104 22%	18 22%	209 24%
55-59	102 10%	54 11%	48 9%	29 10%	31 14%	41 9%	52 10%	35 11%	17 9%	50 10%	85 11%	17 9%	92 11%	7 7%	2 14%	-	-	102 50%	-	61 12%	38 8%	11 13%	90 10%
60-64	103 10%	39 8%	64 12%	20 7%	22 10%	61 13%	56 11%	39 12%	17 9%	47 9%	82 10%	21 11%	96 11%	7 7%	-	-	-	103 50%	-	47 9%	48 10%	9 11%	90 10%
65-74	115 12%	49 10%	66 13%	10 3%	26 11%	78 17%	50 10%	30 10%	20 11%	65 13%	104 13%	11 6%	110 13%	4 4%	-	-	-	115 80%	61 12%	51 11%	13 16%	98 11%	
75+	28 3%	14 3%	14 3%	1 *	4 2%	21 4%	13 3%	13 4%	-	15 3%	23 3%	5 3%	25 3%	-	-	-	-	-	28 20%	15 3%	13 3%	8 10%	18 2%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 86
Q.37 Gender
Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	981	461	520	284	227	454	491	304	187	490	795	186	854	98	13	256	386	194	140	515	466	78	864
Male	515	246	269	150	157	203	265	157	108	250	424	91	450	53	7	113	216	108	76	515	-	41	458
	52%	53%	52%	53%	69%	45%	54%	52%	58%	51%	53%	49%	53%	54%	54%	44%	56%	56%	54%	100%	-	53%	53%
Female	466	215	251	134	70	251	226	147	79	240	371	95	404	45	6	143	170	86	64	-	466	37	406
	48%	47%	48%	47%	31%	55%	46%	48%	42%	49%	47%	51%	47%	46%	46%	56%	44%	44%	46%	-	100%	47%	47%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 87

Q.38 Which of the following best describes your ethnic background?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	991	468	523	283	227	466	496	309	187	495	796	195	864	98	14	254	389	203	140	509	459	84	870
White	935	444	491	264	220	437	473	297	176	462	752	183	816	92	12	227	367	199	137	485	430	75	825
	94%	95%	94%	93%	97%	94%	95%	96%	94%	93%	94%	94%	94%	94%	86%	89%	94%	98%	98%	95%	94%	89%	95%
Mixed	12	5	7	5	1	6	6	3	3	6	10	2	9	2	1	7	3	2	-	4	8	2	10
	1%	1%	1%	2%	*	1%	1%	1%	2%	1%	1%	1%	1%	2%	7%	3%	1%	1%	-	1%	2%	2%	1%
Black or Black British	14	3	11	7	3	4	6	2	4	8	12	2	11	2	1	4	7	2	1	6	8	1	12
	1%	1%	2%	2%	1%	1%	1%	1%	2%	2%	2%	1%	1%	2%	7%	2%	2%	1%	1%	1%	2%	1%	1%
Chinese	8	4	4	4	1	3	4	4	-	4	4	4	7	1	-	5	2	1	-	1	6	4	4
	1%	1%	1%	1%	*	1%	1%	1%	-	1%	1%	2%	1%	1%	-	2%	1%	*	-	*	1%	5%	*
Asian or Asian British	14	8	6	4	1	9	3	1	2	11	11	3	13	1	-	9	5	-	-	8	5	1	12
	1%	2%	1%	1%	*	2%	1%	*	1%	2%	1%	2%	2%	1%	-	4%	1%	-	-	2%	1%	1%	1%
Other ethnic group	10	5	5	-	1	8	6	3	3	4	8	2	10	-	-	3	5	-	2	6	3	2	8
	1%	1%	1%	-	*	2%	1%	1%	2%	1%	1%	1%	1%	-	-	1%	1%	-	1%	1%	1%	2%	1%
Ethnic excl.other (net)	47	20	27	20	6	21	18	9	9	29	37	10	39	6	2	24	17	5	1	19	26	7	38
	5%	4%	5%	7%	3%	5%	4%	3%	5%	6%	5%	5%	5%	6%	14%	9%	4%	2%	1%	4%	6%	8%	4%

Great Western (RUS) * Regional mixed use JB:11519

Absolutes/col percents

Table 88

Q.39 Do you have a disability or long term illness related to the following?

Base:All who answered

	REGIONAL MIXED USE SAMPLE		JOURNEY PURPOSE			TIME OF DAY						FREQUENCY			AGE				GENDER		DISABILITY		
	TOTAL	OXFORD	READING	CMTR	BUS	LSRE	TOTAL PEAK	AM PEAK	PM PEAK	OFF PEAK	WKDAY	WKEND	INFREQ	OCSNL	FREQ	16-34	35-54	55-64	65+	MALE	FEMALE	YES	NO
Base	963	462	501	271	224	453	481	303	178	482	777	186	843	91	14	247	375	200	137	499	443	84	879
Mobility	23 2%	13 3%	10 2%	2 1%	2 1%	19 4%	5 1%	4 1%	1 1%	18 4%	21 3%	2 1%	22 3%	- -	1 7%	2 1%	4 1%	6 3%	11 8%	6 1%	16 4%	23 27%	- -
Hearing	22 2%	10 2%	12 2%	5 2%	4 2%	13 3%	6 1%	5 2%	1 1%	16 3%	21 3%	1 1%	21 2%	- -	- -	4 2%	4 1%	4 2%	9 7%	10 2%	12 3%	22 26%	- -
Eyesight	18 2%	10 2%	8 2%	4 1%	1 *	13 3%	7 1%	6 2%	1 1%	11 2%	14 2%	4 2%	16 2%	2 2%	- -	7 3%	5 1%	2 1%	4 3%	10 2%	7 2%	18 21%	- -
Learning difficulties	6 1%	4 1%	2 *	- -	- -	6 1%	1 *	1 *	- -	5 1%	3 *	3 2%	6 1%	- -	- -	5 2%	1 *	- -	- -	4 1%	1 *	6 7%	- -
Speech impairment	1 *	1 *	- -	1 *	- -	- -	- -	- -	- -	1 *	- -	1 1%	1 *	- -	- -	- -	- -	1 1%	- -	- -	- -	1 1%	- -
Wheelchair user	1 *	- -	1 *	- -	- -	1 *	1 *	1 *	- -	- -	- -	1 1%	1 *	- -	- -	1 *	- -	- -	- -	- -	1 *	1 1%	- -
Other	23 2%	13 3%	10 2%	4 1%	7 3%	12 3%	14 3%	9 3%	5 3%	9 2%	20 3%	3 2%	22 3%	1 1%	- -	3 1%	10 3%	7 4%	3 2%	15 3%	6 1%	23 27%	- -
Disability (net)	84 9%	47 10%	37 7%	16 6%	14 6%	54 12%	31 6%	23 8%	8 4%	53 11%	69 9%	15 8%	79 9%	3 3%	1 7%	20 8%	22 6%	20 10%	21 15%	41 8%	37 8%	84 100%	- -
No/none of these	879 91%	415 90%	464 93%	255 94%	210 94%	399 88%	450 94%	280 92%	170 96%	429 89%	708 91%	171 92%	764 91%	88 97%	13 93%	227 92%	353 94%	180 90%	116 85%	458 92%	406 92%	- -	879 100%

Title	Page	Table	Base Description	Base
Q.1 Departure time of this train at the station boarded	1	1	Base:All who answered	1041
Q.2 Station where this train was BOARDED	2	2	Base:All who answered	1041
Q.3 Station you are TRAVELLING TO on this train	3	3	Base:All who answered	1041
Q.4A Does any part of the journey you are making today require a change or changes of train?	4	4	Base:All who answered	987
Q.4B Final destination station	5	5	Base:All who changed at Q.4A and answered this question	103
Q.5 If on this journey there were no direct trains and you had to change trains, how likely would you be to still travel by train on this route?	7	6	Base:All not requiring change(s) at Q.4A and answered this question	758
Q.6 Still assuming you did have to change trains during this journey, which of the following would concern you?	8	7	Base:All not requiring change(s) at Q.4A and answered this question	713
Q.7 What is the main purpose of your rail journey today?	9	8	Base:All who answered	1022
Q.8 How many times have you made this journey in the last two weeks?	10	9	Base:All who answered	1023
Q.9 Are you:	11	10	Base:All who answered	1023
Q.10 If you were not using the train to make this journey, how else would you make the journey?	12	11	Base:All who answered	786
Q.11A Do you use the station nearest to your home?	13	12	Base:All who answered	1013
Q.11B If you do not use your nearest station for most train journeys. Why is this?	14	13	Base:All not using the station nearest to home for most journeys at Q.11A and answered this question	198
Q.12 How did you travel to the station where you boarded this train today?	15	14	Base:All who answered	1014
Q.13 In the past 12 months, have you driven to the station where you boarded today and used the car park?	16	15	Base:All who answered	983
Q.14 Which of the following best describes parking in the station car park where you boarded this train?	17	16	Base:All who have used the car park at Q.13 and answered this question	327
Q.15 If you have not used the bus to travel to the station today, what was the reason for this?	18	17	Base:All not using the bus at Q.12 and answered this question	910
Q.16 How will you travel to your final destination once you have left the train?	19	18	Base:All who answered	1012
Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (Monday to Thursday - before 1900)	20	19	Base:All who answered excluding dk/no opinion	806

	Title	Page	Table	Base Description	Base
	Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (Friday - before 1900)	21	20	Base:All who answered excluding dk/no opinion	618
	Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (On Saturdays - before 1900)	22	21	Base:All who answered excluding dk/no opinion	471
	Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (On Sundays - before 1900)	23	22	Base:All who answered excluding dk/no opinion	470
	Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (Monday to Thursday - after 1900)	24	23	Base:All who answered excluding dk/no opinion	470
	Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (Friday - after 1900)	25	24	Base:All who answered excluding dk/no opinion	437
	Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (On Saturdays - after 1900)	26	25	Base:All who answered excluding dk/no opinion	372
	Q.17 How satisfied are you with the frequency of trains between the station at which you boarded this train and the station at which you will get off this train? (On Sundays - after 1900)	27	26	Base:All who answered excluding dk/no opinion	364
	Q.18 If you travel at peak times (Mon-Fri 07:00-10:00 and 16:00 to 19:00), how frequent should trains be on this route at peak times to meet your needs?	28	27	Base:All who answered	970
	Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains? (Monday to Thursday)	29	28	Base:All who answered	918
	Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains? (Friday)	30	29	Base:All who answered	816
	Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains? (Saturday)	31	30	Base:All who answered	782
	Q.19A If trains departed EARLIER than the FIRST train does at present from this station, would you travel on these earlier trains? (Sundays)	32	31	Base:All who answered	780
	Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains? (Monday to Thursday)	33	32	Base:All who answered	909

	Title	Page	Table	Base Description	Base
	Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains? (Friday)	34	33	Base:All who answered	814
	Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains? (Saturday)	35	34	Base:All who answered	779
	Q.19B And if trains departed LATER than the LAST train does at present from this station, would you travel on these later trains? (Sunday)	36	35	Base:All who answered	777
	Q.20 What type of ticket did you use for your journey today?	37	36	Base:All who answered	917
	Q.21 How was your ticket purchased?	38	37	Base:All who answered	1010
	Q.22 How likely would you be to make use of the following ways of receiving your ticket? (By post)	39	38	Base:All who answered	876
	Q.22 How likely would you be to make use of the following ways of receiving your ticket? (Printing out from a computer at home work)	40	39	Base:All who answered	941
	Q.22 How likely would you be to make use of the following ways of receiving your ticket? (Sent to your mobile -you would show the message as proof of purchase)	41	40	Base:All who answered	860
	Q.22 How likely would you be to make use of the following ways of receiving your ticket? (Sent to your mobile - you would scan a barcode at the ticket gate)	42	41	Base:All who answered	864
	Q.22 How likely would you be to make use of the following ways of receiving your ticket? (Smartcard)	43	42	Base:All who answered	823
	Q.23 Did you use a railcard to buy your ticket? If so which one?	44	43	Base:All who answered	938
	Q.24 How would you rate the STATION where you boarded this train for: (Provision of information about train times platforms)	45	44	Base:All who answered excluding did not use/no opinion	997
	Q.24 How would you rate the STATION where you boarded this train for: (The upkeep repair of the station buildings platforms)	46	45	Base:All who answered excluding did not use/no opinion	981
	Q.24 How would you rate the STATION where you boarded this train for: (Cleanliness of the station)	47	46	Base:All who answered excluding did not use/no opinion	957
	Q.24 How would you rate the STATION where you boarded this train for: (The facilities and services at the station)	48	47	Base:All who answered excluding did not use/no opinion	877

Title	Page	Table	Base Description	Base
Q.24 How would you rate the STATION where you boarded this train for: (The availability of staff at the station)	49	48	Base:All who answered excluding did not use/no opinion	878
Q.24 How would you rate the STATION where you boarded this train for: (The attitudes and helpfulness of the staff)	50	49	Base:All who answered excluding did not use/no opinion	782
Q.24 How would you rate the STATION where you boarded this train for: (Connections with other forms of public transport)	51	50	Base:All who answered excluding did not use/no opinion	721
Q.24 How would you rate the STATION where you boarded this train for: (Ticket buying facilities)	52	51	Base:All who answered excluding did not use/no opinion	834
Q.24 How would you rate the STATION where you boarded this train for: (Facilities for bicycle parking)	53	52	Base:All who answered excluding did not use/no opinion	333
Q.24 How would you rate the STATION where you boarded this train for: (Your personal security whilst using that station)	54	53	Base:All who answered excluding did not use/no opinion	850
Q.25 How would you rate the TRAIN you boarded for this journey in terms of: (The space for luggage)	55	54	Base:All who answered excluding did not use/no opinion	939
Q.25 How would you rate the TRAIN you boarded for this journey in terms of: (Sufficient room for all the passengers to sit stand)	56	55	Base:All who answered excluding did not use/no opinion	991
Q.25 How would you rate the TRAIN you boarded for this journey in terms of: (The comfort of the seating area)	57	56	Base:All who answered excluding did not use/no opinion	979
Q.25 How would you rate the TRAIN you boarded for this journey in terms of: (Space for bicycles)	58	57	Base:All who answered excluding did not use/no opinion	266
Q.25 How would you rate the TRAIN you boarded for this journey in terms of: (The toilet facilities)	59	58	Base:All who answered excluding did not use/no opinion	702
Q.25 How would you rate the TRAIN you boarded for this journey in terms of: (Catering facilities)	60	59	Base:All who answered excluding did not use/no opinion	641
Q.26 If you make this journey more than twice a month how would you describe a typical trip over the past month?	61	60	Base:All who answered	943
Q.27 Which of these are important for you to have on this journey?	62	61	Base:All who answered	866
Q.28 During the last six months, have you had cause to worry about your personal security whilst making a train journey on this route?	63	62	Base:All who answered	995
Q.29 During the past six months, have concerns about your personal security ever prevented you from travelling by train on this route, either forcing you to use another method of transport or not to make the journey at all?	64	63	Base:All who answered	996
Q.30 What would be the best way(s) to let you know about engineering work that might affect your journey on this route in the future?	65	64	Base:All who answered	974

	Title	Page	Table	Base Description	Base
	Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans? For each alternative, please select what action you would take: (Buses replacing trains for sections of the route)	66	65	Base:All who answered	916
	Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans? For each alternative, please select what action you would take: (Buses replacing trains for the whole route)	67	66	Base:All who answered	875
	Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans? For each alternative, please select what action you would take: (Trains running on a diverted route)	68	67	Base:All who answered	904
	Q.31 If there were engineering works in the future on this route, how would each of the following affect your travel plans? For each alternative, please select what action you would take: (Needing to change trains on a route that is usually direct)	69	68	Base:All who answered	877
	Q.32 If engineering work was to take place in the future on this route, which of these options would you prefer?	70	69	Base:All who answered	938
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Frequency of trains for this route)	71	70	Base:All who answered excluding dk/no opinion	929
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Punctuality reliability of the train)	72	71	Base:All who answered excluding dk/no opinion	958
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Length of time the journey was scheduled to take - speed)	73	72	Base:All who answered excluding dk/no opinion	941
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Value for money for price of ticket)	74	73	Base:All who answered excluding dk/no opinion	934
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Provision of information during times of disruption)	75	74	Base:All who answered excluding dk/no opinion	502
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Being able to get a seat on the train)	76	75	Base:All who answered excluding dk/no opinion	950
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Quality of facilities and services at the station)	77	76	Base:All who answered excluding dk/no opinion	872

	Title	Page	Table	Base Description	Base
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Ease of buying a ticket)	78	77	Base:All who answered excluding dk/no opinion	863
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Upkeep repair and cleanliness of the train)	79	78	Base:All who answered excluding dk/no opinion	956
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Provision of information during the journey)	80	79	Base:All who answered excluding dk/no opinion	883
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Facilities and services on board the train)	81	80	Base:All who answered excluding dk/no opinion	846
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Ease of getting to and from the station)	82	81	Base:All who answered excluding dk/no opinion	909
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Connections with other train services)	83	82	Base:All who answered excluding dk/no opinion	514
	Q.33 Thinking about the level of service you experienced on your journey on this route today, please rate the following: (Overall experience of service on this journey)	84	83	Base:All who answered excluding dk/no opinion	955
	Q.35 Work status	85	84	Base:All who answered	1001
	Q.36 Age	86	85	Base:All who answered	1000
	Q.37 Gender	87	86	Base:All who answered	981
	Q.38 Which of the following best describes your ethnic background?	88	87	Base:All who answered	991
	Q.39 Do you have a disability or long term illness related to the following?	89	88	Base:All who answered	963
	Train type	90	89	Base:All respondents	1041